



ELITE[®]
PROTECTION
PROGRAM

Product Guide



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PROTECTION FOR AN EXTRAORDINARY DRIVE

INFINITI vehicles are a masterpiece of luxury, performance, and innovation – crafted to elevate every moment of your journey. To complement this exceptional experience, the Elite Protection Program offers unparalleled coverage designed exclusively for INFINITI clients. Backed by trusted support, this plan ensures your vehicle remains as extraordinary as the day it was made, with benefits that are reliable, swift, and effortless. Explore the pages ahead to discover the exclusive advantages of the INFINITI Elite Protection Program – because driving should always be nothing less than extraordinary.

Extended Protection Plans

Safeguard Your Investment



INFINITI ELITE EXTENDED PROTECTION PROGRAM

The INFINITI Elite Extended Protection Plan (EPP) is the most valuable investment you can make to ensure you enjoy your INFINITI for as long as possible. The plan provides you with impressive long-term protection that goes beyond your vehicle's manufacturer's warranty. If a covered component fails during the term of your plan, INFINITI pays for the repair. In addition, the plan includes coverage for 24-hour roadside assistance, towing, car rental, and trip interruption.*

ADDITIONAL BENEFITS

- Genuine INFINITI Parts: Ensures optimal performance and reliability†
- Trusted service: INFINITI-trained technicians at authorized retailers
- Emergency assistance: 24/7 toll-free support for breakdowns
- Transferable ownership: Boost resale value by transferring the plan
- Affordable protection: Convenient coverage, integrated into payments
- Extended coverage: Up to 8 years/120,000 miles



*Towing and Emergency Roadside Assistance benefits under an INFINITI Elite Extended Protection Plan are not available if sold by a California Retailer.
† Plan covers new or remanufactured Genuine INFINITI or INFINITI-approved parts

ELITE EXTENDED PROTECTION PROGRAM COVERAGE DETAILS

Coverage so extensive, only a few items/systems are not covered.

The Elite Extended Protection Plan offers exclusionary coverage, the highest level of coverage that a vehicle qualifies for once it is outside the manufacturer's warranty. Virtually all major components of your vehicle are covered, providing you with an unprecedented level of mechanical protection after your factory warranty expires.

Engine | Engine block, heads and all internal and external parts.

Transmission | Transmission case and all internal and external parts.

Infotainment | Key audio, video and navigation system components.

Air Conditioning & Heater | All internal and external parts including compressor, clutch, pulley, seals and valves.

Fuel System | Fuel tank/delivery systems; injection sensors/modules; emissions systems.

Advanced Driver Assistance System (ADAS) | Intelligent Cruise Control, Blind Spot Warning system, various camera systems, sonars and sensors.

Brakes | All internal and external parts including Anti-Lock Brake System (ABS).

Electrical | All engine and body electrical component systems.

Steering & Suspension | All internal and external parts including power steering and active suspension.

Lubrication & Cooling | Radiator and all internal and external lubrication and cooling parts.

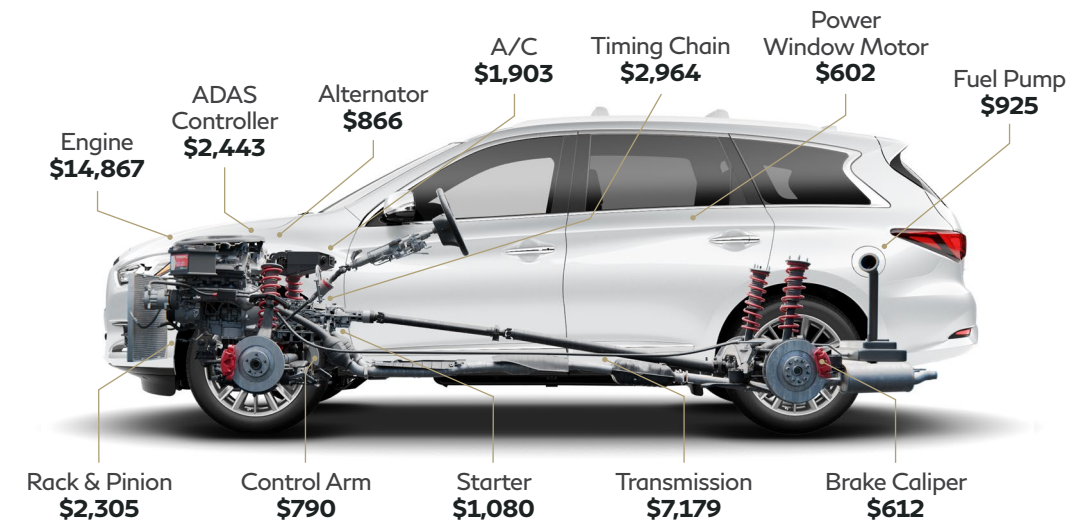
Belts & Hoses | Extensive coverage for high wear components.

Hybrid Vehicles* | Inverters, converters, generators, motors, battery charger(s), PCUs & PCMs; regenerative braking systems.



AVERAGE REPAIR ESTIMATES†

Unexpected breakdowns can wreak havoc on your wallet. These are just some possible costs that could add up during the ownership of your vehicle.



ADDITIONAL BENEFITS

Emergency Roadside Assistance | Battery jump-start, flat tire change, emergency fuel delivery, & lock-out help.*

Towing* | Reimbursement up to \$100 per claim.

Trip Interruption Benefits | Reimbursement for lodging, meals, and alternate transportation when 100+ miles from home, up to \$500 per claim.

Alternate Transportation | Up to \$50/day for 5 days (\$250 max) during covered repairs.

†Image is for illustration purposes only. Repair costs are based on the 2020 QX60.

*Towing and Emergency Roadside Assistance benefits under an INFINITI Elite Extended Protection Plan are not available if sold by a California retailer.

*Any and all hybrid vehicle batteries, cells/module are not eligible for coverage.

Prepaid Maintenance Plans

Service You Can Trust

INFINITI

PROTECT YOUR INFINITI WITH ELITE PROTECTION PROGRAM*

Upgrade your INFINITI Premium Care with discounted plans that extend vehicle coverage up to 8 years.

Protects Your Warranty Coverage

As a condition of your INFINITI warranty,* you are responsible for properly maintaining your vehicle and maintenance records.

Helps Safeguard Your Investment

Properly maintained vehicles with reliable documentation will often earn a higher resale value and increases the lifetime of your vehicle.

Helps Maintain Your Vehicle's Peak Performance

Regular maintenance helps your vehicle run at its peak efficiency.

Helps Secure Your Peace of Mind

With dozens of options, choose the Prepaid Maintenance Plan that best suits your particular need.

*For complete information concerning coverage, conditions and exclusions, see your INFINITI retailer and read the Limited Warranty Information Booklet and INFINITI Elite Protection Program contract.

ADVANTAGES OF PREPAID MAINTENANCE PROTECTION

Whether you purchased or leased your new or pre-owned INFINITI, the convenience of a Prepaid Maintenance Plan means no out-of-pocket costs for covered services performed at your selling INFINITI retailer or any participating INFINITI retailer in the US.

FACTORY-TRAINED TECHNICIANS

INFINITI technicians can identify potential problems during regular maintenance that other service facilities might miss.



ADVANCED DIAGNOSTIC EQUIPMENT

Specially designed for INFINITI vehicles and available at our nationwide network of INFINITI retailers.



GENUINE INFINITI PARTS†

Get maximum performance and reliability with parts specifically engineered for your INFINITI.

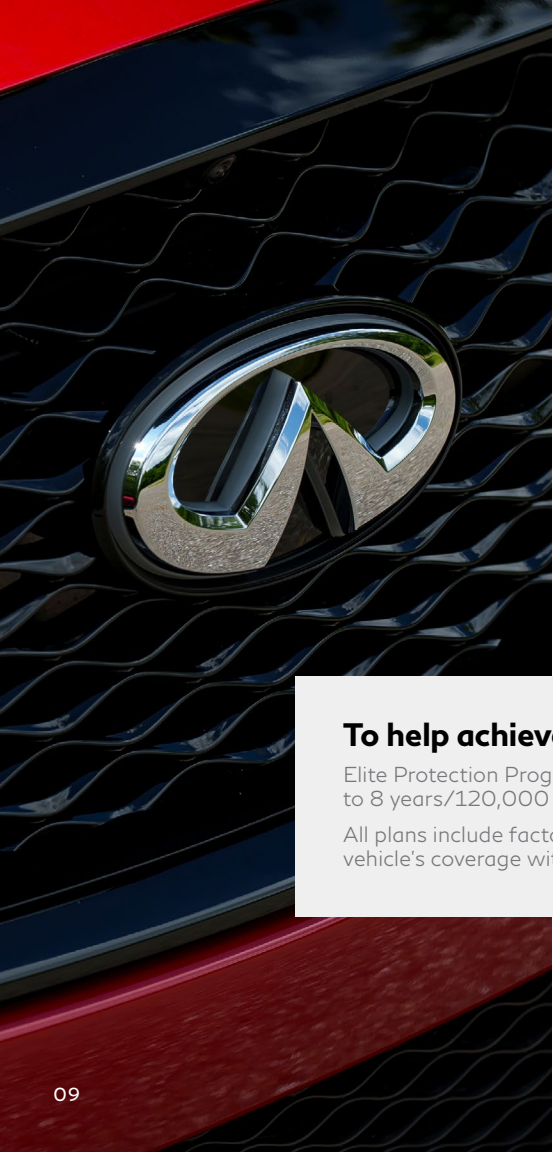


HEDGE AGAINST INFLATION

Lock in potential lower costs by pre-paying for maintenance, saving you money now, and in the future.



†Replacement of any part will be made with a new Genuine INFINITI or INFINITI-approved replacement part in use at the time of repair. The replacement part may differ from the original part.



WHY INFINITI ELITE PREPAID MAINTENANCE?*

Your new or pre-owned INFINITI's performance, longevity and resale value are better protected when your vehicle is well maintained.

Price Protection - Tomorrow's maintenance at today's prices with your purchase of the INFINITI Elite Protection Program Prepaid Maintenance Plan.*

Convenience - Plans are honored at all participating INFINITI retailers in the United States, and your vehicle's maintenance records are kept on file to verify factory warranty repairs.

Affordable Flexibility - With a variety of time and mileage options and a range of service plans, you can choose the Prepaid Maintenance Plan that suits your budget and your driving habits best.

Transferable - If you sell your INFINITI, the plan is transferable to the new owner, thereby helping to boost resale value.†

To help achieve total peace of mind, you'll need mechanical protection too.

Elite Protection Program offers mechanical protection after your factory warranty expires, with available terms up to 8 years/120,000 miles.

All plans include factory-trained technicians using Genuine INFINITI Parts.‡ Ask your Retailer to complete your vehicle's coverage with an Elite Extended Protection Plan today.

*For complete information concerning coverage, conditions and exclusions, see your INFINITI retailer and read the Limited Warranty Information Booklet and INFINITI Elite Prepaid Maintenance Agreement.

†A nominal transfer fee may apply.

‡Replacement of any part will be made with a new Genuine INFINITI or INFINITI-approved replacement part in use at the time of repair. The replacement part may differ from the original part.

PLAN OPTIONS

INFINITI Prepaid Maintenance Plans

SCHEDULED MAINTENANCE PLAN

INFINITI Premium Care is included with the purchase or lease of every new INFINITI vehicle. Discounted plans that extend the provided 3-year premium care coverage up to 8 years are available from your INFINITI retailer and must be purchased on the date of vehicle sale.

Services:

- Oil & filter, brake fluid, engine air filter and in-cabin microfilter changes, plus tire rotations‡ at the specified intervals.
- While being serviced, technicians also perform inspections per owner's manual, which include the following: engine drive belts, brake pads, steering gear and linkage, axle and suspension parts.

Additional Benefits:

- Car rental allowance
- Tire road hazard protection§

BASIC MAINTENANCE PLANS

Basic+Plus, basic and oil change only plans are available for all pre-owned INFINITI vehicles and may be purchased at any time. With 8 time & mileage options and 3 levels of service, you can choose a plan that best fits your needs.

Plans and Service Options:

- **Oil Change Only:** oil & filter changes
- **Basic:** oil & filter changes, plus tire rotation
- **Basic+Plus:** same services as basic, plus tire road hazard protection

Additional Benefit:

- Tire road hazard protection§

ADDITIONAL BENEFITS

Tire Road Hazard Protection§

Provides added coverage beyond your tire manufacturer's warranty for damage caused by potholes, nails, glass and other roadway debris. Includes \$0 deductible protection for flat tire repairs, up to \$35 per tire and pro-rated replacement of your vehicle's original four tires, to a maximum of \$300/tire.

Car Rental Allowance

INFINITI will pay for a one-day car rental up to \$50 while your car is being serviced. Available at 30,000-mile intervals on Premium Care and its upgrade plans only.



§Tire Road Hazard Protection not available on Basic or Oil Change Only plans and all contracts sold by Retailers in Florida or California.

¶ Vehicles equipped with staggered fitment tires cannot be rotated, and are not available for reimbursement with tire rotation claims.

Elite Prepaid Maintenance

Four levels of covered services, benefits, and inspections.



Services	Scheduled	Basic+Plus	Basic	Oil Change Only
Engine Oil & Filter	■	■	■	■
Tire Rotation†	■	■	■	
Brake Fluid	■			
Engine Air Filter	■			
In-Cabin Microfilter	■			
Lubricate Propeller Shaft (4WD/AWD)	■			
Inspections*	■			
Benefits				
Tire Road Hazard Protection‡	■	■		
Car Rental Assistance§	■			

***INSPECTIONS MAY INCLUDE:**
All fluids (engine, wiper, brake, power steering, coolant), automatic transmission/CVT fluid, AWD coupling oil, battery terminals & cables, battery test, brake pads & rotors, brake lines & cables, differential/transfer case fluid (4WD/AWD), drive shaft boots, engine drive belts & hoses, exhaust system, fuel line/connections, fuel tank vapor vent system hoses, horn, lights, signals, wipers, rear hatch/hoodlift supports, propeller shaft (4WD/AWD), suspension components (shocks, subframe, tie rods), tire pressure, and treadwear & depth.

†Vehicles equipped with staggered fitment tires cannot be rotated, and are not available for reimbursement with tire rotation claims.
‡Tire Road Hazard Protection not available on Basic or Oil Change Only plans and all contracts sold by retailers in Florida or California.
§Available at 30,000-mile intervals on Scheduled plans only.

Certified Pre-Owned Programs

Enhanced Protection,
Expanded Coverage.



CERTIFIED SELECT

Own with Confidence, Drive with Added Peace of Mind

CERTIFIED SELECT LIMITED WARRANTY

Every pre-owned vehicle must pass a rigorous inspection in order to qualify for a Certified Select Limited Warranty (LW). Contract terms of 12 months/12,000 miles for INFINITI vehicles and 6 months/6,000 miles for Non-INFINITI vehicles from the date of sale. They include up to 630 powertrain components, roadside assistance, trip interruption, car rental benefits and one maintenance service. A Certified Select LW is included in your vehicle purchase price.

CERTIFIED SELECT WRAP UPGRADE

Your INFINITI retailer also offers a Certified Select Wrap upgrade that expands your component coverage while extending time & mileage limits and roadside assistance*. A wrap upgrade adds up to 1,400 components beyond your Certified Select LW and up to 36 months and 36,000 miles of coverage from the date of sale. Including virtually all vehicle systems and major components†, a Certified Select Wrap upgrade provides you with an unprecedented level of worry-free driving.

*Towing and Emergency Roadside Assistance benefits under a Elite CPO Wrap or Certified Select Wrap are not available if sold by a California retailer.

†There are only a few items/systems that are not covered. Exclusions include but are not limited to items such as paint/body, interior trim, head lamp/tail lamp assemblies and vehicle maintenance. Components covered are subject to change. For complete information concerning components covered, and those components which are excluded from coverage, please refer to your Certified Select Wrap contract or contact your INFINITI retailer.

Upgrade Certified Pre-Owned with CPO Wrap



UNLIMITED FREEDOM WITH A CPO WRAP*

Certified Pre-Owned (CPO) clients can add two years and unlimited miles to your vehicle's protection and match the INFINITI Elite Extended Protection Plan exclusionary mechanical coverage with an Elite Wrap upgrade. Virtually all major components of your vehicle are covered†. Plans lock in today's parts and service rates too. Coverage includes:

Engine | Engine block, heads and all internal and external parts.

Transmission | Transmission cases and all internal and external parts.

Infotainment | Key audio, video and navigation system components.

Air Conditioning & Heater | All internal and external parts including compressor, clutch, pulley, seals and valves.

Fuel System | Fuel tank/delivery systems; injection sensors/modules; emissions systems.

Advanced Driver Assistance System (ADAS) | Intelligent cruise control, around view monitor technology & lane departure prevention system.

Brakes | All internal and external parts including Anti-Lock Brake System (ABS).

Electrical | All engine and body electrical components.

Steering & Suspension | All internal and external parts including power steering and active suspension.

Lubrication & Cooling | Radiator and all internal and external lubrication and cooling parts.

Belts & Hoses | Extensive coverage for high wear components.

Maintenance | One (1) year prepaid maintenance included in the first year of ownership or first 15,000 miles, whichever comes first.

Roadside Assistance | Includes coverage for 24-hour Roadside Assistance, Towing, Car Rental and Trip Interruption.‡

*CPO and CPO Wrap coverage begins on the manufacturer's original warranty start date, with mileage beginning at zero, regardless of the vehicle age or odometer reading at the time of sale.

†There are only a few items/systems that are not covered. Exclusions include but are not limited to items such as paint/body, interior trim, head lamp/tail lamp assemblies and vehicle maintenance. Components covered are subject to change. For complete information concerning components covered, and those components which are excluded from coverage, please refer to your CPO Wrap contract or contact your INFINITI retailer.

‡Towing and Emergency Roadside Assistance benefits under an Elite CPO Wrap are not available if sold by a California Retailer.

Lifetime Limited Warranty

Valuable Vehicle Warranty Coverage



Our Lifetime Limited Warranty coverage is an excellent way to protect your INFINITI against unexpected repair costs for the lifetime of ownership when purchasing a new-to-you vehicle. This warranty offers valuable coverage that includes the most important and potentially expensive parts of the vehicle: the engine, transmission, and drivetrain. Reimbursement for emergency roadside service is also included.

DID YOU KNOW?

A replacement car engine can cost up to \$15,000¹.

COVERAGE DETAILS

Powertrain Coverage

Gasoline Engine | Cylinder block and all internally lubricated parts including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pump, oil pump housing, and oil pump pressure relief valve, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

Diesel Engine | Fuel distributor, fuel injection pump, fuel regulator, and injectors. The auxiliary fuel pump is excluded.

Turbocharged/Supercharged Engines (Manufacturer installed only)

Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

Transmission (Automatic) | Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, and solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

Transmission (Standard/Manual)

Case and all internally lubricated parts, including the main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, and bushings, shift linkage and cables, and fasteners for these components.

Drivetrain (Front Wheel Drive) | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, and bushings, axle shafts, front hub bearings, rear hub bearings, locking hub assemblies (4x4), drive shaft support, drive shaft, and fasteners for these components.

Drivetrain (Rear Wheel Drive) | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, and limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Transfer Case - 4x4/AWD | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, and bushings, fasteners for these components, and electronic and vacuum engagement components.



Extended Lease Care

Comprehensive Vehicle Coverage



PROTECTION AGAINST MECHANICAL BREAKDOWNS

Leasing a vehicle should be enjoyable and worry-free. It's important to safeguard against unexpected breakdowns and everyday issues not covered by the manufacturer's limited warranty. Our Extended Lease Care provides comprehensive coverage for mechanical breakdowns and additional protections for common problems, plus emergency roadside assistance. Coverage for approved lease end charges range from \$2,500-\$5,000.

ADDITIONAL OPTIONS

Extended Lease Care Plus

Coverage for the cost to replace one set of front and rear brake pads and/or rotors due to normal wear and tear.

Commercial Use Coverage

Covers your vehicle even if used for business purposes.

COVERAGE OPTIONS

Comprehensive coverage for all mechanical breakdowns, including.*

Engine

(Gasoline, diesel, turbocharged/supercharged)

Transmission

(Automatic & standard)

Drivetrain

(Front & rear wheel drive, 4x4/AWD)

Air conditioning

Braking system

Electrical

Steering

Suspension

Technology

Hybrid vehicle components

Miscellaneous components

*Items listed as excluded are not covered. Refer to your contract or ask your dealer for more information.

EXTENDED LEASE CARE COVERAGE DETAILS

Gasoline Engine | Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, oil pump, oil pump housing, oil pump pressure relief valve, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

DID YOU KNOW?
50% of drivers can't afford
unexpected vehicle repairs.²

Diesel Engine | Fuel distributor, fuel injection pump, fuel regulator and injectors. The auxiliary fuel pump is excluded.

Turbocharged/Supercharged Engine
Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

Transmission (Automatic) | Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

Transmission (Manual) | Case and all internally lubricated parts, including main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, bushings, shift linkage and cables, and fasteners for these components.

Drivetrain (Front Wheel Drive) | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Rear Wheel Drive (Drivetrain) | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings,

bushings, limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Transfer Case - 4X4/AWD | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, bushings, and fasteners for these components, four-wheel drive selector switch, transfer case module, electronic and vacuum engagement components.

Hybrid Vehicle Components | Hybrid battery junction block, hybrid battery main battery cable, and electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components listed above. Onboard battery charging system, battery charge controller, motor/generator belt tensioner, drive motor dampener, voltage inverter reservoir, three-phase high voltage cables, hydraulic or electric regenerative braking system, onboard computer system, including all relays, sensors, ECU & ECM (electronic control units/electronic control modules), power switch/button and controller/electronic throttle control system.

Seals & Gaskets | Covered only if required in connection with a covered repair.

Dual Rear Wheels | Coverage will be provided when your vehicle is equipped with dual rear wheels.

Canadian Vehicle | Coverage will be provided even though your vehicle has been manufactured for sale in Canada.

Air Conditioning | Condenser, compressor, clutch and pulley, orifice tube, accumulator, HVAC control module, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, fasteners for these components, and Freon-refrigerant if necessary for a covered repair.

Braking System | Wheel cylinders, master cylinder, combination valve, assist booster, disc brake calipers, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components.

Electrical | Voltage regulator, alternator, front and rear windshield wiper motors, front and rear windshield wiper delay controller, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch starter motor and drive, starter solenoid, ignition coils, electronic ignition module, body control module, engine control module and engine management control unit, keyless entry system, instrument gauges, compass display,

thermometer display, power steering electronic control unit, cruise control system, power seat motor, power seat transmission, power window motor, power window regulator, low fuel sensor, low coolant sensor, low oil sensor, power antenna motor, electronic rear view mirror motor, headlight door motor, power sunroof motor, convertible top motor, wiring harnesses, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch, power window switch, power door lock actuator/switch, power mirror switch, power seat switch, power trunk/liftgate lock actuator, seat memory switch, seat temperature switch, sunroof switch, traction control switch, transmission position switch, transmission temperature switch, accelerator pedal position sensor, air temp sensor, ambient temp sensor, brake fluid level sensor, brake fluid pressure sensor, cabin temperature sensor, camshaft position sensor, crankshaft position sensor, oil pressure sensor, oil temperature sensor, seat position sensor, transmission position sensor, transmission temperature sensor, fuel level sensor, coolant level sensor, coolant temperature sensor and relay, electronic fuel injection system except exhaust gas recirculation valve, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines and electronic throttle body.

Steering | Housing/case and all internally lubricated parts (examples include rack and pinion equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor or steering gear equipped pitman shaft and valve assembly and bearings), bushings, pitman arm, center link, idler arm, power steering pump/electric steering motor, power steering pump pulley, fluid reservoir, coupling, and fasteners for the components listed above.

Suspension | Bump stop cushions, torsion bar mounts and bushings, upper and lower ball joints, including dust boots, steering knuckle (spindle), spindle support, stabilizer shaft, stabilizer linkage, including mounts, and bushings, kingpins, electronic suspension actuator/motor and compressor, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines, air suspension springs, upper and lower control arms, control arm shafts, and fasteners for the components listed above.

Miscellaneous Components | Fuel tank, fuel tank sending unit, fuel tank hard lines, fuel injectors, radiator, radiator fan, including fan clutch, fan motor, fan blade, and fan relay, temperature sensor and relay, struts, including upper mount and pivot bearing assembly, heated back glass, windshield wiper washer pump(s), heater-A/C blower motor, heater core assembly, heater control valve, horn assembly and clutch starter interlock switch.

EXTENDED LEASE CARE
COVERAGE DETAILS

Technology | Adaptive lighting control motors, actuators, and sensors (composite headlight assembly, only as a result of failure of a listed component); audio system, including displays and control modules; auto dimmers; blind spot monitoring control module and sensors; bluetooth systems, module, and microphone; collision avoidance systems; cruise control systems, including adaptive/autonomous cruise control technologies, control unit, sensors, and cameras; driver information center; driver recognition systems, entertainment technology; eye detection systems, factory installed vehicle hot-spot/cellular transceiver; hands free systems and controls, heads-up display systems; HomeLink®/garage door control transmitter; humidity sensors; infrared systems; keyless access systems; lane departure systems; multimedia interface systems; navigation packages; power trunk/lift gate motor and sensors; proximity sensors; rear monitoring cameras; rear, front, and side mounted cameras and control unit; rest recommendation systems; seat heaters and coolers; self-parking systems, module, sensors, and cameras; SOS systems; touch screen technology; USB ports; vibration sensors; voice recognition/command systems. The total of all covered repairs and/or reimbursements may not exceed five thousand dollars (\$5,000).

ADDITIONAL COVERAGE

Battery Coverage | Replacement of one (1) "failed" battery. A covered battery shall be considered failed when it is no longer capable of holding a charge and/or being recharged and has been proven by way of negative battery testing results supplied by an approved repair facility to the administrator at the time of the filing of a claim for replacement. Batteries for hybrid/electric vehicles are excluded.

Belts & Hoses | Repair or replacement of belts and/or hoses as a result of normal wear and tear.

Chrome, Moldings, and Trim | Repair or replacement of factory installed chrome, moldings, and trim as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed one thousand dollars (\$1,000).

Convertible and Vinyl Tops | Repair of convertible and vinyl tops as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed five thousand dollars (\$5,000) in aggregate.

Cosmetic Alloy Wheel | Repair of the wheel(s) on your vehicle due to cosmetic wheel damage. Covered repair shall not exceed one hundred fifty dollars (\$150) per occurrence amount. Our total aggregate limit of liability for the term is six hundred dollars (\$600).

Interior Protection | Repair of rips, cuts, punctures or tears in fabric, leather, or vinyl up to two (2) inches or less in length and not wider than 1/8 of an inch and/or stains that are no greater than six (6) inches in length or diameter as a result of normal wear and tear. In some instances, repair of the stain may require re-dyeing the affected area.

Light Bulbs and Lenses | Replacement of bulbs and tail light lenses, turn signal lights, brake lights, head lamps, running lights, and fog lights as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed two thousand five hundred dollars (\$2,500).

Paintless Dent Repair | Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse you the cost to repair covered minor dents and minor dings less than four inches (4") in length and/or diameter on exterior body panels of the vehicle that are accessible and are repairable through existing PDR techniques. The total of all covered repairs and/or reimbursements may not exceed five hundred dollars (\$500). Hail damage is covered up to the dollar value of your comprehensive primary carrier deductible, not to exceed \$1,000. This service contract is limited to vehicles with steel or aluminum body panels.

Rental/Rideshare Reimbursement | If your vehicle experiences a breakdown and is inoperable or unsafe to drive and needs to be held for eight (8) hours or more (a "day") by a repair facility for a covered repair, we will reimburse you the cost to rent a vehicle from a licensed rental agency at a rate not to exceed fifty dollars (\$50) per day up to the lesser of: \$1,500; or the cost of thirty (30) days for which reimbursement is paid. In lieu of a rental vehicle, we will reimburse you the cost to use a rideshare service (e.g., Uber or Lyft) at a rate not to exceed fifty dollars (\$50) per day up to the lesser of: \$1,500; or the cost of thirty (30) days for which reimbursement is paid. Rental/rideshare reimbursement is limited to a maximum of five (5) days per breakdown of the same covered part and an aggregate maximum of thirty (30) days.

Wheel Alignment | One (1) wheel alignment during the term of this service contract, not to exceed one thousand dollars (\$1,000).

Windshield Repair | Repair of minor chips no larger than one and one-half inches (1.5") in diameter, and cracks less than six inches (6") in length due to road hazard damage on the front windshield only. The total of all covered repairs and/or reimbursements may not exceed one thousand dollars (\$1,000).

Windshield Wiper Coverage | Replacement of one (1) set of front windshield wiper blades and one (1) rear wiper blade (if applicable).



Bundle

Coverage for the Road Ahead



VEHICLE AND IDENTITY PROTECTION PACKAGE

A flat tire, cracked windshield, dead battery, or lost key – small mishaps like these can add up fast in cost and hassle. We offer a bundle of service contracts that cover these common occurrences to provide peace of mind so you can focus on enjoying your new vehicle. You can even roll the cost of these bundled products into your monthly payment and reduce potential out-of-pocket expenses.

DID YOU KNOW?
In the United States, there are nearly 220 million flat tires every year.³

BUNDLE COVERAGE OPTIONS

See chart below for available products per plan:

Coverages	Select	Preferred
Tire & Wheel Protection	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Paintless Dent Repair	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Windshield Protection	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Roadside Assistance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tire & Wheel with Cosmetic Wheel Protection	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Key Protection	<input type="checkbox"/>	<input checked="" type="checkbox"/>
ID Theft Protection*	<input type="checkbox"/>	<input checked="" type="checkbox"/>

COVERAGE DETAILS

Tire & Wheel Protection
Covers the cost to repair or replace a tire or wheel due to road hazard damage. Additional cosmetic coverage is available*, which includes protection for scratches, scrapes, and other minor cosmetic damage to wheels.

Windshield Protection
Select the coverage that fits your needs:
Standard | Covers repair of chips and cracks from road hazards.
Plus | Adds windshield replacement if damage can't be repaired, using similar-quality parts.
Ultra | Includes plus coverage, using only OEM parts and covers up to two replacements.

Paintless Dent Repair
Removes dings and minor dents from the vehicle's exterior steel or aluminum body panels without disturbing the paint finish.

Key Protection
Covers repair or replacement where available of key or remote/fob in the event of loss, theft, or inoperability.

Roadside Assistance Reimbursement
Services include towing, battery jump-start, locksmith services, and more. Available 24/7, 365 days a year.

ID Theft Protection*
A comprehensive suite of high-value identity protection services and benefits.

*Where applicable.

Bundle

Coverage Details*

TIRE & WHEEL PROTECTION

Tire Repair | Repair of flat tire(s) due to road hazard damage. Tire repair coverage is limited to tires that do not exceed original equipment manufacturer (OEM) specifications for the vehicle.

Tire Replacement | Replacement of tire(s) should your vehicle's tires become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement tire (including mounting and balancing) as shown on the repair order. Tire replacement coverage is limited to tires that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable tires, as determined by the administrator, may be used for replacements. If your AWD or 4WD vehicle requires a tire replacement due to a covered repair, an additional tire replacement on the same axle will be authorized when the difference in tread is greater than 4/32".

Wheel Repair | Repair of your vehicle's wheels due to road hazard damage. Wheel repair coverage is limited to wheels that do not exceed OEM specifications for the vehicle.

Wheel Replacement | Replacement of wheel(s) should your vehicle's wheels become unserviceable due to road hazard damage, as determined by the repair facility and confirmed

by the administrator. We will pay only the cost of a replacement wheel (including mounting and balancing) as shown on the repair order. Wheel replacement coverage is limited to wheels that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable wheels, as determined by the administrator, may be used for replacements.

COSMETIC WHEEL PROTECTION

Repair of the wheel(s) on a vehicle due to cosmetic wheel damage where available.

WINDSHIELD PROTECTION

Windshield Protection Standard | Repair of minor chips no larger than one and one-half inches (1.5") in diameter, and cracks less than six inches (6") in length due to road hazard damage on the front windshield only.

Windshield Protection Plus | Replacement where available of front windshield, only, if chips or cracks caused by a road hazard cannot be repaired.

Windshield Protection Ultra | Covers everything in the Plus plan, with the added benefit of using only OEM parts for the replacement windshield, and includes up to two windshield replacements during the term of the plan.

PAINTLESS DENT REPAIR

Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse the cost to repair covered minor dents and minor dings less than four inches (4") in length and/or diameter on the exterior body panels that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of the comprehensive primary carrier deductible, not to exceed \$1,000. Coverage is limited to steel or aluminum body panels.

KEY PROTECTION

Repair or replacement where available of a covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the key protection maximum benefit per twelve (12) month period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.

ROADSIDE ASSISTANCE

In the event your vehicle is disabled, you may obtain towing, battery jump start, flat tire change, delivery of supplies (fuel, oil, water), and/or locksmith services ("roadside assistance services") by contacting us directly for assistance or obtaining roadside assistance services on your own and seeking reimbursement. Coverage does not include supplies (gas, oil, water).

DID YOU KNOW?
69 million vehicle breakdowns occur in the U.S. each year.⁴



*Certain products and services may not be available in all states. Availability and eligibility may vary. Please contact your Retailer for more information regarding coverage options in your state. All coverages, benefits, and services are subject to the terms, conditions, and exclusions outlined in the contract. Please refer to the contract for complete details.

BUNDLE COVERAGE DETAILS

Identity Theft Protection

Dark Web Monitoring & Alerting | You will receive proactive monitoring and alerting services that will notify you as to any potential breach of and/or suspicious activity relative to your identity. Dark web monitoring includes the following services: social security number monitoring, bank account number monitoring, credit card account number monitoring, debit card account number monitoring, driver's license monitoring, email monitoring, medical insurance ID monitoring, passport number monitoring, and phone number monitoring. In connection with monitoring services, you will receive prompt alerts to take immediate action to prevent or remediate identity theft, including notifications of suspicious activity, compromised credentials, and/or potential account takeovers. As part of your identity theft

DID YOU KNOW?
80% of consumers have had their emails leaked on the dark web.⁵

protection, you will also receive identity threat alerts that will notify you of any major data breaches, identity theft incidents, and/or new identity theft laws. Monitoring and alerting services include access to your mobile app to rapidly review your information from your smartphone, mobile attack control scanning for potential identity threats, and mobile VPN to encrypt and protect your phone data being transmitted or received.

Identity Fraud Reimbursement | You will be reimbursed for identity fraud expenses, as defined in and limited by the terms and conditions set forth at [INFINITIElite-products.com/idprotectionterms](https://www.infiniti.com/idprotectionterms), up to the aggregate maximum identity fraud expense reimbursement limit of one million dollars (\$1,000,000.00) for the term of this service contract. To qualify for identity fraud expense reimbursement, you must experience a stolen identity event, which is the fraudulent use of your personal identification, social security number, or other method of identifying you, with an occurrence date during the term of this service contract and be reported within ninety (90) days of discovery of such stolen identity event.

DID YOU KNOW?
We will reimburse up to \$1,000,000.00 for identity fraud expenses.⁶

Identity Theft Protection | You will receive white glove restoration services to remediate incidents of identity theft, which are fully managed by certified protection experts available to you 24/7, 365 days a year. Upon the filing of a claim, the certified protection expert will work with you to confirm identity theft or fraudulent activity. You will also receive lost wallet assistance to aid in the replacement of credit, debit, and ATM cards, junk mail opt-out to remove your name from marketing databases, and medical ID fraud protection to review usage of your medical benefits. As a condition of receiving any and/or all of these services, you agree to provide any required documentation to the certified protection expert, including, but not limited to, a power of attorney to handle complex identity theft issues, that may arise throughout the remediation process.



Tire & Wheel

Protection When the Road Gets Bumpy



ULTIMATE PEACE OF MIND

INFINITI Elite Protection's Tire & Wheel service contract provides coverage in the event your tires and wheels become damaged by road hazards such as metal, nails, glass, branches, debris, and those oh-so-pesky potholes. You have the ability to roll your purchase right into the cost of your monthly payments, so you can instantly enjoy the convenience and peace of mind of knowing that your tires and wheels are protected against the unexpected. Ask your retailer about available options.

DID YOU KNOW?
The average cost for a wheel replacement is between \$847 and \$1,725.⁷



COVERAGES

Tire Hazard Protection

Covers the cost to repair or replace a flat tire due to road hazard damage.

Wheel Hazard Protection

Covers the cost to repair or replace a wheel due to road hazard damage.

Cosmetic Wheel Protection*

Covers the cost to repair cosmetic damage to the outside face of a wheel due to road hazard damage such as curb rash.

*Cosmetic Wheel Protection is available on most contracts. Additional charges may apply.

ADDITIONAL BENEFITS

Benefits that continue for the term of the Tire & Wheel service contract up to the contract limits, even after repair or replacement.

- No restrictions based on mileage
- 24-hour roadside assistance
- Rental car reimbursement
- Transferable[†]

†Additional charges may apply.

Paintless Dent Repair

Expert Care for Your Vehicle



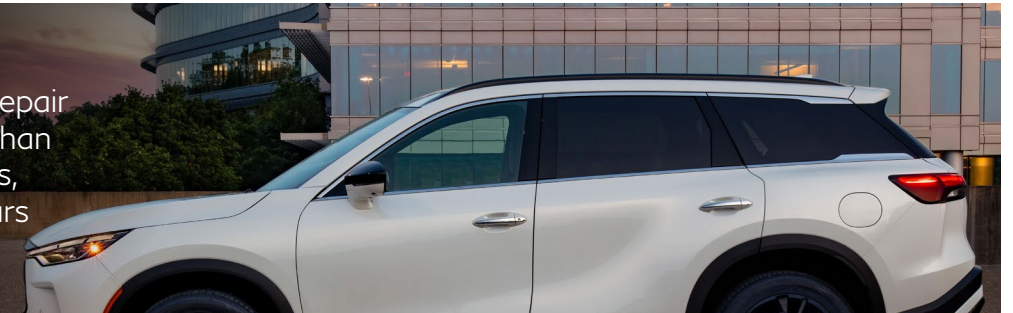
EFFORTLESS CAR RESTORATION

Small dents and dings are inevitable, but they don't have to be permanent. Paintless Dent Repair (PDR) restores your vehicle's exterior without sanding, painting, or replacing panels. Fast and cost-effective, PDR keeps your car looking its best while maintaining its original factory finish.

COVERAGE DETAILS

Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse the cost to repair covered minor dents and minor dings less than four inches (4") in length and/or diameter on the exterior body panels that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of the comprehensive primary carrier deductible, not to exceed \$1,000. Coverage is limited to steel or aluminum body panels.

DID YOU KNOW?
Paintless Dent Repair
is much quicker than
traditional repairs,
taking a few hours
on average.⁸



Key Protection

A Key Solution for
Lost or Damaged Fobs

ADDED VALUE, ZERO HASSLE

Modern car keys are more than just keys – they're high-tech devices with chips, remotes, and security features. Losing or damaging one can be costly and inconvenient. Key Protection ensures you get a quick replacement without the hassle, covering lost, stolen, or inoperable keys so you're never left stranded.



DID YOU KNOW?
Replacement car keys
can cost over \$500.*

COVERAGE DETAILS

Repair or replacement where available of a covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the key protection maximum benefit per twelve (12) month period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.



Theft Protection

Complete Vehicle Security



A COMPLETE VEHICLE THEFT DETERRENT AND RECOVERY SOLUTION

INFINITI Elite Protection Program's theft deterrent products provide you with real peace of mind for your vehicle and your wallet. These not only help prevent theft but also aid in the recovery of your vehicle if it's stolen. They may even meet insurance carrier requirements for anti-theft premium discounts.

DID YOU KNOW?

A motor vehicle was stolen every 31 seconds in the United States in 2023.¹⁰

AVAILABLE OPTIONS

UV BODY PANEL AND WARNING LABELS

UV Body Panel Labels imprint a permanent and unique code onto a vehicle, visible only under UV light, allowing law enforcement agencies to identify the owner of a recovered vehicle. Each set also includes warning labels as an additional layer of security to help deter theft.

BENEFITS

If a vehicle is stolen and not recovered, or if the vehicle is recovered and declared a total loss, you may be eligible for the following benefits:

- Money towards the purchase or lease of a replacement vehicle.
- Payment of theft expenses, including your primary insurance deductible, rental costs, and travel expenses.

360Shield™

Cosmetic Vehicle Protection

INTERIOR & EXTERIOR PROTECTION

360Shield is a suite of products designed to preserve the appearance, value, and cleanliness of a vehicle's interior and exterior for the duration of the warranty period.* These products meet the highest industry standards and provide long-lasting quality protection. All treatments are backed by warranties that provide cleaning, repair, repainting, and/or replacement of any covered parts. There is no deductible for covered services.

DID YOU KNOW?
Cosmetic damage can decrease
your vehicle's value up to 85%.¹¹

*Subject to annual treatments for certain products.

360SHIELD PRODUCTS†

PaintShield™

GlassShield™

InteriorShield™

WheelShield™

BodyShield™

ScreenShield™

Air Quality & Odor Protection

Interior Anti-Microbial Protection

†Product availability varies by location of retailer.



360SHIELD PRODUCT DETAILS



PaintShield

Ceramic sealant that protects painted surfaces from acid rain, bird droppings, tree sap, insects, water spotting, UV rays, and more.



GlassShield

Helps protect and reinforces the windshield by smoothing out microscopic imperfections, reducing the surface tension.



InteriorShield

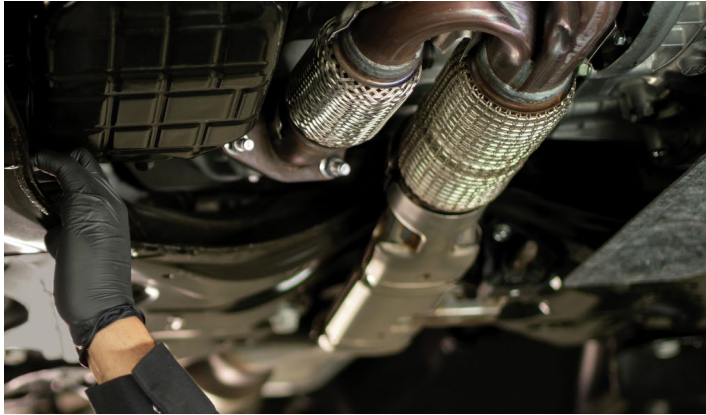
Helps protect interior fabrics and vinyl surfaces against stains and fading due to UV rays and premature aging.



WheelShield

Helps protect the painted and clear-coated surfaces of the wheel and prevents the buildup of brake dust.

360SHIELD PRODUCT DETAILS



BodyShield

Helps protect the exterior from salt and elements that can lead to rust and corrosion. Also provides sound-deadening benefits.



ScreenShield

Helps protect and reinforces the windshield by smoothing out microscopic imperfections, reducing the surface tension.



Air Quality & Odor Protection*

Helps protect mold, mildew, and other harmful microbes in climate control system components.



Interior Anti-Microbial Protection*

Cleans and disinfects interior cabin materials and surfaces. Prevents damage and odors caused by mold, mildew, bacteria, or other microbes.

*Includes reapplication of product annually for warranty period to ensure vehicle's cleanliness.

360SHIELD COVERAGE DETAILS*

PaintShield

Protection for exterior factory painted surfaces against acid rain, bird droppings, tree sap, industrial fallout, insects, permanent hard water etching, oxidation and weather-induced fading or loss of gloss. We will pay, or in our sole discretion, reimburse you the cost to repair or repaint each exterior factory painted surface.

ScreenShield

Protects and strengthens the screens and lenses throughout your vehicle and covers the repair or replacement. We will pay, or in our sole discretion, reimburse your driver the cost to repair or replace the damaged covered area up to the product maximum benefit.

BodyShield

Protection for the sheet metal or steel frame of a vehicle that is damaged due to corrosion. We will pay, or in our sole discretion, reimburse you the cost to repair the damaged covered area.

GlassShield

Protection from windshield damage due to acid rain, water spots, chips, cracks, or insects. We will pay, or in our sole discretion, reimburse you the cost to repair or replace the damaged covered area. The warrantor's obligation as to the damaged covered area shall be payment of the cost of one (1) repair or, if repair is not possible, in the administrator's sole discretion one (1) replacement per damaged covered area up to the product maximum benefit.

InteriorShield

Protection for interior carpet, fabric, leather, and/or vinyl surfaces that are damaged by weather induced fading or permanent staining due to food, drink, urine, vomit, lipstick, crayons, or oil-based stains. We will pay, or in our sole discretion, reimburse you the cost to repair or replace the damaged covered area.

WheelShield

Protection for the wheels on a vehicle that are damaged due to discoloration or flaking of painted surfaces. We will pay the cost, or at our sole discretion, reimburse you the cost to refinish the damaged covered area.

Interior Anti-Microbial Protection

Protection for the interior surfaces of a vehicle that are damaged due to the formation of mold, mildew, and other harmful microbes. We will pay the cost, or at our sole discretion, reimburse you the cost to repair the damaged covered area.

Air Quality & Odor Protection

Protection for a vehicle's climate control system, including the ducts, vents, and/or other components therein, if damaged due to the growth or formation of mold, mildew, and/or other harmful microbes. We will pay the cost, or at our sole discretion, reimburse you the cost to repair the damaged covered area.

*Subject to professional and proper application of all 360Shield products and the terms and conditions of the product warranty.



GAP

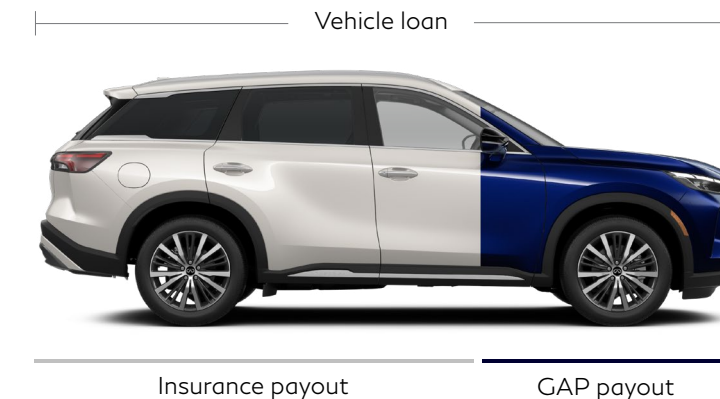
Your Financial Safety Net



FINANCIAL PROTECTION

Guaranteed Asset Protection (GAP)* is a unique program that helps protect you from the potential financial burden that may result from your vehicle being declared a total loss† if your insurance settlement does not cover the full amount of your loan or lease payoff.

How GAP Works



*Not available in all states.

†Total loss means direct or accidental physical damage loss to your vehicle or if your vehicle is stolen and not recoverable within 30 days.

COVERAGES

Deductible

Additional coverage is available to cover the amount of your physical damage deductible on the primary carrier's policy up to \$1,000 in the event of a total loss.†

Deductible coverage is not available in AL or LA.
Leased deductible coverage is not available in NH or IL.

Commercial Use

Covers your vehicle even if used for business purposes.

ADDITIONAL OPTIONS

GAP Plus Vehicle Replacement Credit

Provides a credit toward a replacement vehicle from the original dealer/creditor within 90 days of a total loss.

Vehicle replacement credit is not available in AL, KS, NE, NY, TN, TX, WV.

DID YOU KNOW?

The typical GAP claim ranges from \$3,200 to \$9,500.¹²

Total Loss Protection

Coverage for Total Peace of Mind



VEHICLE PROTECTION THAT OFFERS PEACE OF MIND

Total Loss Protection is designed to provide valuable financial assistance to you in purchasing a replacement vehicle and getting you back on the road in the event your vehicle is declared a total loss due to an accident or theft.

DID YOU KNOW?

On average, over two million vehicles per year are stolen or deemed a total loss.¹³

BENEFITS

UV Body Panel and Warning Labels

Display a permanent and unique code on a vehicle that is visible under UV light, allowing law enforcement agencies to identify the owner of a recovered vehicle.

COVERAGE DETAILS

Retailer Replacement Benefit*

In the event your vehicle is stolen and not recovered or otherwise determined to be a total loss, you will be eligible for a credit toward your replacement vehicle in the amount of the maximum benefit (\$2,500 or \$5,000) if you return to the selling retailer. You will be eligible for an additional credit of \$1,000 if you purchase a new vehicle from the same OEM from the selling retailer. If you do not return to the selling retailer, but purchase a new vehicle from the same OEM, you will be reimbursed \$1,000. If you do not return to the selling retailer and do not purchase a new vehicle from the same OEM, you will be reimbursed \$500.

*Not available in AK, KS, NE, NY, TN, TX, and WV.

PaymentShield™

Protection Against Uncertainty



FINANCIAL PROTECTION IN DIFFICULT TIMES

With INFINITI Elite Protection Program's PaymentShield, in the unfortunate event that you lose your job due to covered circumstances, you will receive reimbursement for loan or lease payments made for up to six months. PaymentShield is available for new vehicles that are leased or purchased, as well as for loans on used vehicles.

HOW PAYMENTSHIELD WORKS

The benefit available is dependent on your payment tier. Below is an example assuming a maximum total benefit of \$2,500:

If Payment Is
\$399/MO

May receive a monthly reimbursement for entire payment for up to six (6) months.

If Payment Is
\$499/MO

May receive a monthly reimbursement for entire payment for up to five (5) months.

If Payment Is
\$999/MO

May receive a \$999 reimbursement for two (2) months, then receive \$502 toward the third month's payment.

COVERAGE DETAILS

In the event you are terminated or furloughed from your current employment, we agree to reimburse you the eligible payment protection reimbursement amount within 30 days of proof of payment of the monthly vehicle payment amount, subject to the terms and conditions of your payment protection agreement.



Lease Excess Wear & Tear

End Your Lease on a High Note



PROTECTION FOR YOUR LEASED VEHICLE

Part of the appeal of leasing a vehicle is that you can turn it in when your lease is over, but knowing that there may be unexpected charges at the end of the lease can make it less appealing. Lease Excess Wear & Tear coverage helps protect you against additional costs at the end of your lease and can provide a more worry-free driving experience.

DID YOU KNOW?
Many leased vehicles face excess wear and tear charges averaging over \$1,000.¹⁴

PROTECTION AGAINST

- Chipped paint and scratches
- Chipped windshield or windows
- Damaged wheels
- Exterior dents and dings
- Damaged headlamps, rear lamps, lenses, and fog lights
- Interior stains

COVERAGE DETAILS

Coverage for Lease Excess Wear & Tear up to \$5,000 at time of vehicle return.



Value Protect

Coverage for Your Trade-In

TRADE-IN VALUE PROTECTION

Even if damage to your vehicle is properly repaired or the accident was through no fault of your own, the potential loss in value can be significant. Protect yourself and your budget from the potentially diminished value of your vehicle with Value Protect.



COVERAGE BENEFITS

Provides you with the option to trade in your vehicle to the selling Retailer for a credit of the guaranteed repurchase price toward the purchase or lease of another vehicle.

Diminished Value Benefit

The calculation of the selling Retailer's offer may be affected by the demand for the vehicle and/or the diminished value of the vehicle resulting from a reported accident. In consideration for your payment of the option purchase price, if you reject the selling Retailer's offer, the selling retailer agrees to provide you with the option to trade in your vehicle for the guaranteed repurchase price which may be calculated in consideration of the maximum diminished value benefit and the verified repair amount, where applicable.

DID YOU KNOW?

An accident can reduce your vehicle's trade-in value by as much as 20%.¹⁵

Payment Plans

Flexible, Affordable,
and 0% Interest.

FINANCE THE PROTECTION PRODUCTS THAT MAKE SENSE FOR YOU

Our payment plans provide a solid alternative to cash and offer interest-free solutions and flexible terms. Whether you are seeking protection against unexpected breakdowns, theft, tire and wheel damage, or any other circumstances our wide range of plans cover, we can build flexible, easy to afford payment plans for you today.

Talk with your Retailer today to learn more.

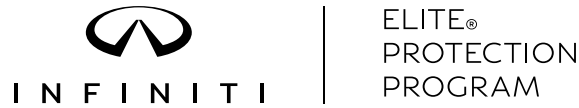
DID YOU KNOW?

You can manage your INFINITI payments effortlessly with multiple options, including autopay and online payments.

ELIGIBILITY

All INFINITI Elite Protection Program Plans are eligible for our Consumer Payment Plan.





800.662.6200 | owners.infiniti-usa.com/elite

References: 1. Based on internal INFINITI data. 2. Sebastien Bell, 2023, Carscoops, <https://carscoops.com> 3. 2025, Progressive, <https://progressive.com> 4. Alex Perrone, 2023, Endurance Warranty Services, <https://endurancewarranty.com> 5. Niek Dekker, 2022, Eftsure, <https://eftsure.com> 6. 2023, IdentityForce, <https://identityforce.com> 7. RepairPal, Wheel Replacement Cost, <https://repairpal.com> 8. 2024, Texas Collision Centers, <https://texascollisioncenters.com> 9. Matt Yantakosol, 2024, J.D. Power, <https://jdpower.com> 10. 2024, National Highway Traffic Safety Administration, <https://www.nhtsa.gov> 11. Liz Jenson, 2022, Jerry, <https://getjerry.com> 12. 2022, Consumer Reports Magazine, <https://consumerreports.org> 13. 2024, NHTSA, <https://nhtsa.gov> 14. Chris Hardesty, 2024, Kelley Blue Book, <https://kbb.com> 15. Brian Moore, 2025, CARFAX, <https://carfax.com>.

Disclaimer: THIS BROCHURE, WHICH IS LIMITED BY SIZE, IS NOT A CONTRACT. READ A SAMPLE INFINITI ELITE PROTECTION PLAN CONTRACT AT YOUR RETAILER, AND READ YOUR ACTUAL SERVICE CONTRACT BECAUSE ITS TERMS, CONDITIONS, EXCLUSIONS, AND LIMITATIONS CONTROL. **Notice:** In compliance with federal laws, the contents of this brochure should be interpreted and understood within the meaning of a "Service Contract" as defined in Federal Law. (See 15 USCS Sec. 2301 (8).) In Florida (License #60128), Missouri, North Dakota and Oregon, INFINITI Extended Services North America is backed by Nissan Extended Services North America, Inc., P.O. Box 685004, Franklin, TN 37068-5004. Replacement of any part will be made with a new or remanufactured Genuine INFINITI or INFINITI-approved replacement part in use at the time of repair. The replacement part may differ from the original part. Elite is a registered trademark of Nissan North America, Inc. The INFINITI name, logos and slogans are trademarks owned by or licensed to Nissan Motor Co. Ltd. and/or its North American subsidiaries. ©2025 INFINITI Extended Services North America. All rights reserved. ELITE-PROTECTION-PROGRAM-PRODUCT-GUIDE-01