

QualityGuard+Plus®

Product Guide



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Rev up your ride, own the road ahead.

With each passing year, vehicles become more advanced, featuring cutting-edge technology designed to enhance safety, performance, and driving experience. These advancements elevate reliability and redefine innovation. However, modern technology can also mean that when issues arise, repairs may involve intricate systems and higher costs. QualityGuard+Plus is here to ensure that no matter the challenge, you're always supported with solutions that keep your vehicle and your journey running smoothly.





# Extended Protection Plans

Safeguard your investment

Added peace of mind with valuable benefits and protection

Since 1989, we've provided Service You Can Trust - your choice of repair facility from our nationwide network of authorized repair facilities. With over three million cars on the road today covered by our products, we are one of the largest service contract providers in the automotive marketplace.

- 0% Consumer Payment Plans available. No credit check — flexible terms.
- Nationwide coverage should you travel or move — help finding a repair shop is just a quick call away.

\*Covered components are subject to change. Totals vary by model and year.  
†Towing and Emergency Roadside Assistance Benefits under QualityGuard+Plus Extended Protection Plans (EPP) are not available if sold by a California dealer.  
‡High voltage battery is excluded from coverage.  
§Should you have a mechanical breakdown of a covered component.

## Component coverage\*

Vehicle systems	Supreme	Deluxe	Powertrain
Engine	■	■	■
Transmission/Transfer Case	■	■	■
Drive Axle (FWD/RWD/AWD)	■	■	■
Hybrid/Electric Vehicle†	■	■	■
Brakes	■	■	
Electrical	■	■	
Fuel System	■	■	
Steering	■	■	
Suspension	■	■	
Air Conditioning/Heater	■	■	
Body & Interior	■	■	
Advanced Driver Assistance Systems	■		
Infotainment System	■		
Total parts covered	2,035+	1,330+	630+

■ Comprehensive coverage   ■ Effective coverage

## Additional benefits

**Emergency Roadside Assistance†**  
24 hours a day, 365 days a year with no deductible on battery boost, lock out, emergency fuel delivery, tire service or for dispatch towing service. Reimbursement up to \$100 per claim.

**Trip Interruption†**  
Reimbursement up to \$500 per claim for alternate transportation, meals and lodging when you are 100 miles or more from home‡.

**Car Rental Assistance**  
Reimbursement for up to \$42/day for 5 days§.

**Towing†**  
Reimbursement up to \$100 per claim§.



# How am I protected?

Your vehicle's limited warranty is comprehensive. It covers virtually every part in your vehicle and can help prevent you from paying expensive repair bills. There's only one problem — it ends.

A QualityGuard+Plus Extended Protection Plan can help protect you from unexpected repair costs when your factory warranty expires. Plans lock in today's parts pricing, and labor rates, too.

# Guard against the rising cost of repairs

The average age of cars and light trucks currently in operation in the U.S. has increased to 12.6 years! As your vehicle gets older, both the risk and cost of repairs may increase. Our contract terms and options provide you with an unparalleled long-term value.

- Choose a coverage level that best suits your driving needs with up to 14 time/mileage options available.
- Transferable if you sell before your coverage expires; helps enhance resale value.\*
- New & pre-owned vehicles are protected by QualityGuard+Plus Extended Protection Plans.

DID YOU KNOW?  
Over the next 8 years, out-of-pocket vehicle repair costs are expected to rise by 140%.<sup>2</sup>

\*A nominal transfer fee may apply.

# Average repair estimates\*

Protect essential vehicle systems beyond your factory limited warranty — for up to 8 years or 120,000 miles (whichever occurs first).

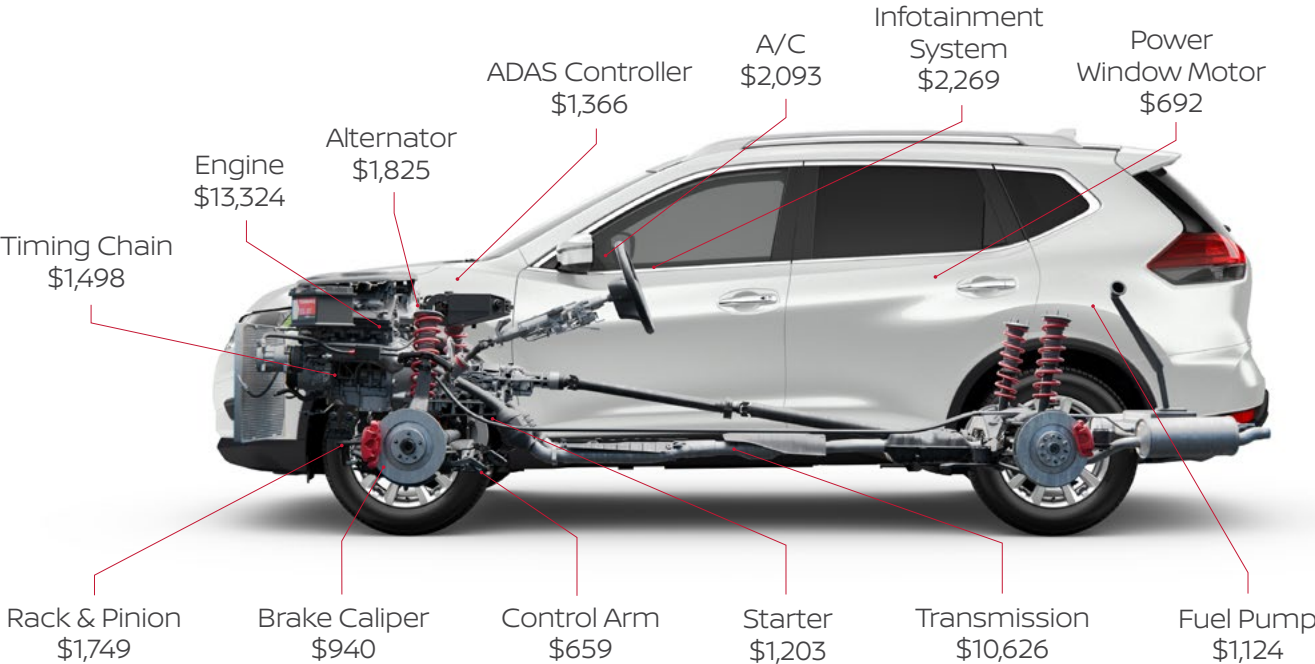


Image is for illustration purposes only. Repair costs are based on a 2020 Compact SUV.





# Extended Protection Plans coverage comparison\*

## Powertrain

**Engine** | Cylinder heads, block, and all internal parts, rocker covers, oil pan, valve train and front cover, timing chain and tensioner, oil pump, fuel pump, fuel injectors, intake/exhaust manifolds, supercharger and turbocharger, flywheel, and seals and gaskets.

**Transmission/Transfer Case** | Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, and electronic transmission controls.

**Drive Axle** | All internal components, including: Constant velocity joints (slide joint spider assemblies), ring and pinion, limited slip assembly, spider gears, all internal bearings, axle shafts, propeller shaft(s), universal joints (journal assemblies), center support bearings, companion flanges, seals and gaskets, and differential housing final drive/transaxle case housing and oil pan (covered if damaged by the failure of an internal front/rear wheel drive part).

**Hybrid/Electric Vehicle (HEV/EV)†**  
Traction motor, power converter, inverter unit, reduction gear/transaxle.

## Deluxe

**Includes all Powertrain components, plus the following:**

**Fuel System** | Multi-port fuel injection system, including: sensors, injectors, pressure regulator, throttle by wire, idle air control valve, IMRC motors, knock sensor, control units, fuel pump and sending unit, fuel tank, metal fuel lines, seals and gaskets.

**Steering/Suspension** | Steering gear/rack and pinion internal components, power steering pump (including electronic) and reservoir, steering column main and upper shafts, steering linkages and couplings, tilt wheel mechanism/actuator, power cylinder assembly, seals and gaskets, MacPherson struts, upper and lower control arms (links/transverse links) and bushings, tension/compression rods and bushings, stabilizer bars and bushings, rear arm assembly, torsion bars, upper and lower ball joints, wheel bearings and seals, knuckle spindle, hubs, coil and leaf springs, rear axle beam.

**Body/Interior** | Manually and mechanically operated switches, relays, electronic instrument cluster, electronic driver

information display and module (head-up display unit), horn, front and rear wiper motors and washers, power window motors and regulators, power door lock actuators, power seat motors, sunroof motor, convertible top motor, power mirror motors and actuators, automatic speed control, OEM anti-theft/keyless entry modules.

**Electrical** | Starter motor and solenoid, alternator, voltage regulator, ignition coil(s), distributor, ignition switch and module, push start ignition switch, horn, manually and mechanically operated switches, relays, electronic instrument cluster, electronic driver information display and module (head-up display unit), drive computer display, H.I.D ballast, front and rear wiper motors and washers, liftgate motor and module, power window motors and regulators, power door lock actuators, power seat motors, sunroof motor, convertible top motor, power mirror motors and actuators, auto speed control, OEM anti-theft/keyless entry, modules, ignition module, engine control module (ECM/PCM). HEV/EV PCU, ECM and PCM are excluded from coverage.

**Brakes** | Master cylinder, vacuum assist booster, hydrobooster, wheel cylinders, brake calipers, electronic brake force distribution, lines and fittings, antilock braking system, traction control system, hill assist, electronic parking brake, seals and gaskets.

**Air Conditioning (OEM only)** | Compressor, clutch and pulley, condenser, evaporator, receiver dryer, seals and valves, evaporator thermistor, automatic temperature control, A/C blower motor resistor (relay), blower motor, condenser fan motor, heater.

## Supreme

**Coverage so extensive, only a few items are excluded:**

Virtually all major components of your vehicle are covered, including Infotainment components and Advanced Driver Assistance Systems (ADAS) — exceptions are limited to normal maintenance services and a few components/assemblies listed on the service contract, providing you with an unprecedented level of exclusionary coverage and a truly worry-free driving experience.

\*For complete information concerning components covered, and those components which are excluded from coverage, please refer to the QualityGuard+Plus Extended Protection Plans (EPP) or contact your selling dealership. Covered components are subject to change. Replacement of any part will be made with a new, remanufactured or pre-owned part of like kind and quality in use at the time of repair. Coverage includes vehicles with combustion engines as well as eligible electric vehicles, ensuring comprehensive protection for all.  
†High voltage battery is excluded from coverage.

# High-Mileage Plans



## Protection against high-mileage worries

Once a vehicle passes 100,000 miles, mechanical breakdowns are more likely to occur. That's why factory warranty coverage rarely lasts that long. To protect you from unexpected (but not uncommon) repair costs, an extended mechanical protection plan is invaluable to high mileage vehicle owners. QualityGuard+Plus High-Mileage Plans help keep your vehicle on the road and give you the peace of mind you deserve.

### Our contract terms and options provide you with long-term value

- Choose a coverage level that best suits you with per visit deductible, if applicable
- Transferable if you sell before your coverage expires; helps enhance resale value\*
- Range of term options: 5 time/mileage options up to 4 years/48,000 miles
- Cover any vehicle: Our 12/12 Powertrain Plan is available on eligible vehicles of any age or mileage

\*A nominal transfer fee may apply.

†Towing and Emergency Roadside Assistance Benefits under QualityGuard+Plus Extended Protection Plans (EPP) are not available if sold by a California dealer.

‡Should you have a mechanical breakdown of a covered component.

## Coverage details

### High-Mileage Supreme

Exclusionary coverage similar to new vehicle warranties, as coverage includes all components except the service contract's list of excluded items. Adds the following luxury items: factory-installed GPS navigation system (not including programming or updates), TV, VCR, and DVD players, key fobs, bluetooth devices, backup cameras, and connected services (e.g., OnStar®) unit.

### High-Mileage Deluxe

Our highest level of comprehensive inclusionary coverage. Upgrade to the High-Mileage Deluxe plan to add these vehicle systems and additional components to our Powertrain plan coverage:

**Brakes** | Master cylinder, Anti-Lock Braking System (ABS), power assist boosters and valve, wheel cylinders, calipers, compensating valve, and other major components.

**Electrical** | Manually operated switches, alternator, starter motor, power seat motors, and door lock actuators.

**Fuel System** | Fuel injection sensors and injectors, fuel tank sending unit, and metal fuel lines.

**Engine Cooling System** | Engine cooling fan and motor, fan clutch, thermostat, engine/transmission oil cooler.

**Steering** | Key components such as steering gear box, rack and pinion assembly, and power steering pump.

**Air Conditioning** | Key components such as compressor, condenser, evaporator, expansion valve, and receiver drier.

**Suspension** | Variable dampening suspension, struts, control arms, ball joints, and wheel bearings.

**Hybrid/Electric** | High voltage cables, power inverter, drive motor, system control units, and sensors.

### High-Mileage Powertrain

Protects essential vehicle systems to keep your vehicle going strong. Includes repairs needed due to the mechanical breakdown of covered powertrain components and assemblies, including:

**Engine** | Internal engine components, supercharger and turbocharger (requires surcharge), manifolds, fuel pump, and water pumps.

**Transmission/Transfer Case** | All parts of manual & automatic transmission and transfer case including bearings, bushings, gears, planets, chains, sleeves, and drums (excluding electrical items). Torque converter and flexplate.

**Drive Axle (Front and Rear)** | Final drive housing and all internal parts, constant velocity joints (side joint spider assemblies),

universal joints, and axles. Constant velocity boots are covered if damaged from failure of a covered component.

**Seals & Gaskets** | Seals and gaskets of covered components designed to prevent the loss of necessary coolants, lubricants, and fluids.

## Additional Benefits

Your peace of mind with all high-mileage plans includes emergency roadside assistance 24 hours a day, 7 days a week, 365 days a year; trip interruption benefits; towing and car rental reimbursement.

**Trip Interruption Benefits<sup>†</sup>** | Reimbursement for alternate transportation, meals and lodging when you are 100 miles or more from home and encounter a mechanical breakdown of a covered component up, to \$400 per claim.<sup>‡</sup>

**24-Hour Emergency Roadside Assistance<sup>†</sup>** 24 hours a day, 365 days a year, including: Emergency service for battery boost (or jump start), flat tire change (with your good spare), fuel delivery (out of gas), lock out assistance, or towing if needed.

**Car Rental Reimbursement** | Reimbursement for actual expenses of substitute transportation should you have a mechanical breakdown of a covered component, up to \$35 per day and a maximum of \$175.<sup>‡</sup>

**Towing<sup>†</sup>** | Reimbursement for towing to the nearest participating repair facility not to exceed \$100 per claim.<sup>‡</sup>



# Prepaid Maintenance Plans

Service you can trust

## Help stay protected with QualityGuard+Plus Prepaid Maintenance Plans\*

### The most convenient and cost-effective way to care for your vehicle

Whether you purchased a new or pre-owned vehicle, it pays to protect your investment with a prepaid, hassle-free QualityGuard+Plus Prepaid Maintenance Plan.

### Helps safeguard your investment

Properly maintained vehicles with reliable documentation could help you earn a higher resale value and can help you increase the lifetime of your vehicle.

### Helps protect the environment

A well-maintained vehicle consumes less fuel and has fewer emissions.

### Price protection

Tomorrow's maintenance at today's prices with your purchase of a QualityGuard+Plus Prepaid Maintenance plan.

\*For complete information concerning coverage, conditions and exclusions, see your dealer and read the QualityGuard+Plus contract.

## Advantages of QualityGuard+Plus Prepaid Maintenance Plans

Whether you purchased or leased your vehicle, the convenience of a Prepaid Maintenance Plan means no out-of-pocket costs for covered services performed at your selling dealer or any participating dealer in the US.

### Added value

Inspections and fluid top-off are covered as needed if maintained where you purchased your service contract.



### Nationwide coverage

Honored at participating OEM dealerships, independent dealerships & repair facilities across the 50 states.



### Zero deductible

There are no deductibles to pay for any service included in your QualityGuard+Plus Prepaid Maintenance Plan.



### Hedge against inflation

Lock in potential lower costs by pre-paying for covered maintenance, while making it more convenient in the future.



# Why QualityGuard+Plus Prepaid Maintenance?

## Plan advantages

Your new or pre-owned vehicle's performance, longevity and resale value is better protected when your vehicle is well maintained.

### Affordable

Can be financed with the vehicle purchase or a 0% Consumer Payment Plan (no credit check required).

### Convenient

Inspections and fluid top-off are covered as needed at participating dealers.

### Customizable

With a variety of reimbursement levels and time/mileage options, you can choose a plan that best suits your driving habits.

### Peace of mind

Our technicians can identify potential problems during regular maintenance that other service facilities may miss.

\*OC=Oil Change only; TRHA=Tire Road Hazard Agreement.

†\$15 for tire rotation reimbursement included in maximum amount. Vehicles equipped with staggered fitment tires cannot be rotated, and are not available for reimbursement with tire rotation claims.

‡TRHA not available on all contracts sold by dealers in Florida or California.

## Inspections

All plans include these inspections when being serviced at the selling dealer or a participating dealer:

- Inspect air filter
- Inspect battery
- Inspect CV joint boots (if applicable)
- Inspect engine drive belt(s)
- Inspect fluid levels (add, if required)
- Inspect horn
- Inspect hoses
- Inspect lights (head, tail, brake, turn signals)
- Inspect parking brake operation
- Inspect wiper blades

Services	OCO Plans	TRHA Plans*‡
Engine oil & filter change	■	■
Tire rotation† (as applicable)		■
Lubricate chassis (as applicable)		■

## Customize your plan

Choose your service and reimbursement level

### Oil change only

Service Level 1 – Up to a maximum \$35 per service. Recommended for most vehicles utilizing regular or semi-synthetic engine oil.

Service Level 2 – Up to a maximum \$60 per service. Recommended for vehicles utilizing conventional, semi-synthetic or synthetic engine oil.

Service Level 3 – Up to a maximum \$85 per service. Recommended for most vehicles specifying full synthetic engine oil.

Service Level 4 – Up to a maximum \$150 per service, including oil & filter change only.

### Oil change plus tire rotation† and tire road hazard protection\*

Service Level 1 – Up to a maximum \$50 per service, including oil & filter change plus tire rotation.

Service Level 2 – Up to a maximum \$75 per service, including oil & filter change plus tire rotation.

Service Level 3 – Up to a maximum \$100 per service. Recommended for most vehicles specifying full synthetic engine oil.

### To achieve total peace of mind, you'll need mechanical protection, too.

QualityGuard+Plus Extended Protection Plans can cover those repairs with available terms up to 84 months/120,000 miles. Ask your dealer to complete your vehicle's coverage with a QualityGuard+Plus Extended Protection Plan today.

## Choose your term & service interval

Term		Month/mileage interval		
Months	Miles	3	4	6
		3,750	5,000	7,500
		Number of services included		
12	15,000	4	3	2
24	30,000	8	6	4
36	45,000	12	9	6
48	60,000	16	12	8
60	75,000	20	15	10
72	90,000	24	18	12
84	100,000	28	20	14
96	120,000	32	24	16



# Certified Pre-Owned Program

Assurance that powers  
every journey



## Valuable benefits and protection

Even the finest pre-owned vehicles must pass a rigorous pre-sale inspection in order to qualify for our Certified Pre-Owned (CPO) Limited Warranty. Protection is similar to your vehicle's manufacturer's powertrain warranty.

## Coverage details

**Our Certified Pre-Owned (CPO) Limited Warranty Coverage term is 7 years/100,000 miles, has a \$100 deductible per visit for covered repairs, and includes powertrain coverage and car rental benefit.\***

**Engine** | Cylinder heads, block and all internal parts, rocker covers and oil pan, valve train and front cover, timing chain and tensioner, oil pump and fuel pump, fuel injectors, intake and exhaust manifolds, supercharger and turbocharger, flywheel, and seals and gaskets.

**Transmission & Transfer Case** | Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, and electronic transmission controls.

**Drive Axle** | Drive shafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, and seals and gaskets.

**Hybrid/Electric Vehicle (HEV/EV)†** | Traction motor, power converter, inverter unit, reduction gear/transaxle, EV cables, DC/DC converter, onboard charger, onboard charger connector and trickle charge cable.

\*From the original in-service date or 0 miles on the odometer, whichever comes first.

†High voltage battery is excluded from coverage.

# Upgrade with a CPO Wrap\*



CPO Wrap protection adds over 1,400 components beyond your CPO Limited Warranty. With virtually all vehicle systems and major components included, our CPO Wrap provides you with an unprecedented level of worry-free driving.

CPO Wrap is available as 8 years/120,000 miles and 7 year/100,000 miles.

\*CPO and CPO Wrap coverage begins on the manufacturer's original warranty start date, with mileage beginning at zero, regardless of the vehicle age or odometer reading at the time of sale. QualityGuard+Plus Extended Protection Plans run from the date of sale.

## CPO Wrap Coverage details

**Adds up to 153 additional engine, 78 transmission, 14 drive axle & 57 hybrid/electric components, plus all of these additional vehicle systems:**

**Advanced Driver Assistance Systems**  
intelligent cruise control system, camera system, sonars and sensors.

**Hybrid/Electric Vehicles†** | PCUs & PCMs, battery cooler, bus bar module, battery chart port unit, regenerative braking system.

**Brakes** | Master cylinder, vacuum assist booster, hydro-booster, wheel cylinders, brake calipers, electronic brake force distribution, hoses/lines and fittings, anti-lock braking system, traction control system, hill assist, electronic parking brake, seals and gaskets.

**Fuel System** | Multi-port fuel injection system including sensors, injectors, pressure regulator, throttle by wire, idle air control valve, IMRC motors, knock sensor, control units, fuel pump and sending unit, fuel tank, metal fuel lines, seals and gaskets.

†High voltage battery is excluded from coverage.

‡Exclusions apply, ask your dealer or read a CPO Wrap contract for details.

§Towing and Emergency Roadside Assistance benefits under a QualityGuard+Plus CPO Wrap are not available if sold by a California dealer.

**Infotainment System\*** | Coverage is provided for the following OEM components: factory installed chassis modules including: infotainment system including audio/navigation unit, displays, Bluetooth®, On-Star®, SiriusXM®, amplifier, speakers, wiring.

**Electrical** | Starter motor and solenoid, alternator, voltage regulator, ignition coil(s), distributor, ignition switch and module, push start ignition switch, horn, manually and mechanically operated switches, relays, electronic instrument cluster, electronic driver information display and module (head up display unit), drive computer display, H.I.D ballast, front and rear wiper motors and washers, liftgate motor and module, power window motors and regulators, power door lock actuators, power seat motors, sunroof motor, convertible top motor, power mirror motors and actuators, automatic speed control, OEM anti-theft/keyless entry modules, ignition module, and engine control module (ECM/PCM).

**Steering** | Steering gear/rack and pinion internal components, plus: power steering pump (including electronic) and reservoir, lines/hoses, steering column main and upper shafts, steering linkages and couplings, tilt wheel mechanism/actuator, power cylinder

assembly, seals and gaskets. Note: steering gear and rack and pinion housings are only covered if damaged by the failure of a internal steering part.

**Suspension** | MacPherson struts, upper and lower control arms (links/transverse links) and bushings, tension/compression rods and bushings, stabilizer bars and bushings, rear arm assembly, torsion bars, upper and lower ball joints, wheel bearings and seals, knuckle spindle, hubs, coil and leaf springs, and rear axle beam.

**Air Conditioning (OEM Only)** | Compressor, clutch and pulley, condenser, evaporator, high/low pressure hoses, receiver dryer, seals and valves, evaporator thermistor, automatic temperature control, a/c blower motor resistor (relay), blower motor, condenser fan motor, and heater core.

DID YOU KNOW?  
CPO Wrap adds roadside assistance, trip interruption and towing§



# Lifetime Limited Warranty

Valuable vehicle warranty coverage



Our Lifetime Limited Warranty coverage is an excellent way to protect your drivers against unexpected repair costs for the lifetime of ownership when purchasing a new-to-you vehicle.

This warranty offers valuable coverage that includes the most important and potentially expensive parts of the vehicle: the engine, transmission, and drivetrain.

Reimbursement for emergency roadside service is also included.

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DID YOU KNOW?  
A replacement car engine can cost up to \$10,000<sup>3</sup>.

## Coverage details

### Powertrain coverage

**Gasoline Engine** | Cylinder block and all internally lubricated parts including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pump, oil pump housing, and oil pump pressure relief valve, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

**Diesel Engine** | Fuel distributor, fuel injection pump, fuel regulator, and injectors. The auxiliary fuel pump is excluded.

**Turbocharged/Supercharged Engines (Manufacturer installed only)** Turbocharger, supercharger, waste gate controller, intercooler, hard lines,

compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

**Transmission (Automatic)** | Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, and solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

**Transmission (Standard/Manual)** Case and all internally lubricated parts, including the main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, and bushings, shift linkage and cables, and fasteners for these components.

**Drivetrain (Front Wheel Drive)** | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, and bushings, axle shafts, front hub bearings, rear hub bearings, locking hub assemblies (4x4), drive shaft support, drive shaft, and fasteners for these components.

**Drivetrain (Rear Wheel Drive)** | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, and limited slip clutch pack,

axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Transfer Case - 4x4/AWD** | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, and bushings, fasteners for these components, and electronic and vacuum engagement components.



# Extended Lease Care

Comprehensive vehicle coverage



## Protection against mechanical breakdowns

Leasing a vehicle should be enjoyable and worry-free. It's important to safeguard against unexpected breakdowns and everyday issues not covered by the manufacturer's limited warranty. Our Extended Lease Care provides comprehensive coverage for mechanical breakdowns and additional protections for common problems, plus emergency roadside assistance. Coverage for approved lease end charges range from \$2,500-\$5,000.

## Additional options

### Extended Lease Care Plus

Coverage for the cost to replace one set of front and rear brake pads and/or rotors due to normal wear and tear.

### Commercial Use Coverage

Covers your vehicle even if used for business purposes.

## Coverage details\*

Comprehensive coverage for all mechanical breakdowns including:

### Engine

(Gasoline, diesel, turbocharged/supercharged)

### Transmission

(Automatic & standard)

### Drivetrain

(Front & rear wheel drive, 4x4/AWD)

### Air conditioning

### Braking system

### Electrical

### Steering

### Suspension

### Technology

### Hybrid vehicle components

### Miscellaneous components

\*Items listed as excluded are not covered. Refer to your contract or ask your dealer for more information.



# Extended Lease Care coverage details

**Gasoline Engine** | Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, oil pump, oil pump housing, oil pump pressure relief valve, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

DID YOU KNOW?  
50% of drivers can’t afford unexpected vehicle repairs<sup>4</sup>

**Diesel Engine** | Fuel distributor, fuel injection pump, fuel regulator and injectors. The auxiliary fuel pump is excluded.

**Turbocharged/Supercharged Engine** Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

**Transmission (Automatic)** | Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

**Transmission (Manual)** | Case and all internally lubricated parts, including main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, bushings, shift linkage and cables, and fasteners for these components.

**Drivetrain (Front Wheel Drive)** | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Rear Wheel Drive (Drivetrain)** | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings,

bushings, limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Transfer Case - 4X4/AWD** | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, bushings, and fasteners for these components, four-wheel drive selector switch, transfer case module, electronic and vacuum engagement components.

**Hybrid Vehicle Components** | Hybrid battery junction block, hybrid battery main battery cable, and electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components listed above. Onboard battery charging system, battery charge controller, motor/generator belt tensioner, drive motor dampener, voltage inverter reservoir, three-phase high voltage cables, hydraulic or electric regenerative braking system, onboard computer system, including all relays, sensors, ECU & ECM (electronic control units/electronic control modules), power switch/button and controller/electronic throttle control system.

**Seals & Gaskets** | Covered only if required in connection with a covered repair.

**Dual Rear Wheels** | Coverage will be provided when your vehicle is equipped with dual rear wheels.

**Canadian Vehicle** | Coverage will be provided even though your vehicle has been manufactured for sale in Canada.

**Air Conditioning** | Condenser, compressor, clutch and pulley, orifice tube, accumulator, HVAC control module, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, fasteners for these components, and Freon-refrigerant if necessary for a covered repair.

**Braking System** | Wheel cylinders, master cylinder, combination valve, assist booster, disc brake calipers, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components.

**Electrical** | Voltage regulator, alternator, front and rear windshield wiper motors, front and rear windshield wiper delay controller, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch starter motor and drive, starter solenoid, ignition coils, electronic ignition module, body control module, engine control module and engine management control unit, keyless

entry system, instrument gauges, compass display, thermometer display, power steering electronic control unit, cruise control system, power seat motor, power seat transmission, power window motor, power window regulator, low fuel sensor, low coolant sensor, low oil sensor, power antenna motor, electronic rear view mirror motor, headlight door motor, power sunroof motor, convertible top motor, wiring harnesses, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch, power window switch, power door lock actuator/switch, power mirror switch, power seat switch, power trunk/liftgate lock actuator, seat memory switch, seat temperature switch, sunroof switch, traction control switch, transmission position switch, transmission temperature switch, accelerator pedal position sensor, air temp sensor, ambient temp sensor, brake fluid level sensor, brake fluid pressure sensor, cabin temperature sensor, camshaft position sensor, crankshaft position sensor, oil pressure sensor, oil temperature sensor, seat position sensor, transmission position sensor, transmission temperature sensor, fuel level sensor, coolant level sensor, coolant temperature sensor and relay, electronic fuel injection system except exhaust gas recirculation valve, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines and electronic throttle body.

**Steering** | Housing/case and all internally lubricated parts (examples include rack and pinion equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor or steering gear equipped pitman shaft and valve assembly and bearings), bushings, pitman arm, center link, idler arm, power steering pump/electric steering motor, power steering pump pulley, fluid reservoir, coupling, and fasteners for the components listed above.

**Suspension** | Bump stop cushions, torsion bar mounts and bushings, upper and lower ball joints, including dust boots, steering knuckle (spindle), spindle support, stabilizer shaft, stabilizer linkage, including mounts, and bushings, kingpins, electronic suspension actuator/motor and compressor, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines, air suspension springs, upper and lower control arms, control arm shafts, and fasteners for the components listed above. .

**Miscellaneous Components** | Fuel tank, fuel tank sending unit, fuel tank hard lines, fuel injectors, radiator, radiator fan, including fan clutch, fan motor, fan blade, and fan relay, temperature sensor and relay, struts, including upper mount and pivot bearing assembly, heated back glass, windshield wiper washer pump(s), heater-A/C blower motor, heater core assembly, heater control valve, horn assembly and clutch starter interlock switch.

# Extended Lease Care coverage details

**Technology** | Adaptive lighting control motors, actuators, and sensors (composite headlight assembly, only as a result of failure of a listed component); audio system, including displays and control modules; auto dimmers; blind spot monitoring control module and sensors; bluetooth systems, module, and microphone; collision avoidance systems; cruise control systems, including adaptive/ autonomous cruise control technologies, control unit, sensors, and cameras; driver information center; driver recognition systems, entertainment technology; eye detection systems, factory installed vehicle hot-spot/ cellular transceiver; hands free systems and controls, heads-up display systems; HomeLink®/garage door control transmitter; humidity sensors; infrared systems; keyless access systems; lane departure systems; multimedia interface systems; navigation packages; power trunk/lift gate motor and sensors; proximity sensors; rear monitoring cameras; rear, front, and side mounted cameras and control unit; rest recommendation systems; seat heaters and coolers; self-parking systems, module, sensors, and cameras; SOS systems; touch screen technology; USB ports; vibration sensors; voice recognition/ command systems. The total of all covered repairs and/or reimbursements may not exceed five thousand dollars (\$5,000).

## Additional coverage

**Battery Coverage** | Replacement of one (1) “failed” battery. A covered battery shall be considered failed when it is no longer capable of holding a charge and/or being recharged and has been proven by way of negative battery testing results supplied by an approved repair facility to the administrator at the time of the filing of a claim for replacement. Batteries for hybrid/ electric vehicles are excluded.

**Belts & Hoses** | Repair or replacement of belts and/or hoses as a result of normal wear and tear.

**Chrome, Moldings, and Trim** | Repair or replacement of factory installed chrome, moldings, and trim as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed one thousand dollars (\$1,000).

**Convertible and Vinyl Tops** | Repair of convertible and vinyl tops as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed five thousand dollars (\$5,000) in aggregate.

**Cosmetic Alloy Wheel** | Repair of the wheel(s) on your vehicle due to cosmetic wheel damage. Covered repair shall not exceed one hundred fifty dollars (\$150) per occurrence amount. Our total aggregate limit of liability for the term is six hundred dollars (\$600).

**Interior Protection** | Repair of rips, cuts, punctures or tears in fabric, leather, or vinyl up to two (2) inches or less in length and not

wider than 1/8 of an inch and/or stains that are no greater than six (6) inches in length or diameter as a result of normal wear and tear. In some instances, repair of the stain may require re-dyeing the affected area.

**Light Bulbs and Lenses** | Replacement of bulbs and tail light lenses, turn signal lights, brake lights, head lamps, running lights, and fog lights as a result of normal wear and tear. The total of all covered repairs and/or reimbursements may not exceed two thousand five hundred dollars (\$2,500).

**Paintless Dent Repair** | Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle’s exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse you the cost to repair covered minor dents and minor dings less than four inches (4”) in length and/or diameter on exterior body panels of the vehicle that are accessible and are repairable through existing PDR techniques. The total of all covered repairs and/or reimbursements may not exceed five hundred dollars (\$500). Hail damage is covered up to the dollar value of your comprehensive primary carrier deductible, not to exceed \$1,000. This service contract is limited to vehicles with steel or aluminum body panels.

**Rental/Rideshare Reimbursement** If your vehicle experiences a breakdown and is inoperable or unsafe to drive and needs to be held for eight (8) hours or more (a “day”) by a repair facility for a covered repair, we will reimburse you the cost to rent a vehicle from a licensed rental agency at a rate not to exceed fifty dollars (\$50) per day up to the lesser of: \$1,500; or the cost of thirty (30) days for which reimbursement is paid. In lieu of a rental vehicle, we will reimburse you the cost to use a rideshare service (e.g., Uber or Lyft) at a rate not to exceed fifty dollars (\$50) per day up to the lesser of: \$1,500; or the cost of thirty (30) days for which reimbursement is paid. Rental/rideshare reimbursement is limited to a maximum of five (5) days per breakdown of the same covered part and an aggregate maximum of thirty (30) days.

**Wheel Alignment** | One (1) wheel alignment during the term of this service contract, not to exceed one thousand dollars (\$1,000).

**Windshield Repair** | Repair of minor chips no larger than one and one-half inches (1.5”) in diameter, and cracks less than six inches (6”) in length due to road hazard damage on the front windshield only. The total of all covered repairs and/or reimbursements may not exceed one thousand dollars (\$1,000).

**Windshield Wiper Coverage** | Replacement of one (1) set of front windshield wiper blades and one (1) rear wiper blade (if applicable).





# Bundle

## Coverage for the road ahead



### Vehicle and identity protection package

A flat tire, cracked windshield, dead battery, or lost key — small mishaps like these can add up fast in cost and hassle. We offer a bundle of service contracts that cover these common occurrences to provide peace of mind so you can focus on enjoying your new vehicle. You can even roll the cost of these bundled products into your monthly payment and reduce potential out-of-pocket expenses.

**DID YOU KNOW?**  
In the United States, there are nearly 220 million flat tires every year.<sup>5</sup>

### Bundle coverage options

See chart below for available products per plan:

Coverages	Select	Preferred
Tire & Wheel Protection	■	
Paintless Dent Repair	■	■
Windshield Protection	■	■
Roadside Assistance	■	■
Tire & Wheel with Cosmetic Wheel Protection		■
Key Protection		■
ID Theft Protection*		■

### Coverage details

- Tire & Wheel Protection**  
Covers the cost to repair or replace a tire or wheel due to road hazard damage. Additional cosmetic coverage is available (where available), which includes protection for scratches, scrapes, and other minor cosmetic damage to wheels.
- Windshield Protection**  
**Select the coverage that fits your needs:**  
**Standard** | Covers repair of chips and cracks from road hazards.  
**Plus** | Adds windshield replacement if damage can't be repaired, using similar-quality parts.
- Paintless Dent Repair**  
Removes dings and minor dents from the vehicle's exterior steel or aluminum body panels without disturbing the paint finish.
- Key Protection**  
Covers repair or replacement where available of key or remote/fob in the event of loss, theft, or inoperability.
- Roadside Assistance Reimbursement**  
Services include towing, battery jump-start, locksmith services, and more. Available 24/7, 365 days a year.
- ID Theft Protection\***  
A comprehensive suite of high-value identity protection services and benefits.

\*Where applicable.

# Bundle

## Coverage details\*

### Tire & Wheel Protection

**Tire Repair** | Repair of flat tire(s) due to road hazard damage. Tire repair coverage is limited to tires that do not exceed original equipment manufacturer (OEM) specifications for the vehicle.

**Tire Replacement** | Replacement of tire(s) should your vehicle's tires become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement tire (including mounting and balancing) as shown on the repair order. Tire replacement coverage is limited to tires that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable tires, as determined by the administrator, may be used for replacements. If your AWD or 4WD vehicle requires a tire replacement due to a covered repair, an additional tire replacement on the same axle will be authorized when the difference in tread is greater than 4/32".

**Wheel Repair** | Repair of your vehicle's wheels due to road hazard damage. Wheel repair coverage is limited to wheels that do not exceed OEM specifications for the vehicle.

**Wheel Replacement** | Replacement of wheel(s) should your vehicle's wheels become unserviceable due to road hazard damage, as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement wheel (including mounting and balancing) as shown on the repair order. Wheel replacement coverage is limited to wheels that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable wheels, as determined by the administrator, may be used for replacements.

### Cosmetic Wheel Protection

Repair of the wheel(s) on a vehicle due to cosmetic wheel damage.

### Windshield Protection

**Windshield Protection Standard** | Repair of minor chips no larger than one and one-half inches (1.5") in diameter, and cracks less than six inches (6") in length due to road hazard damage on the front windshield only.

**Windshield Protection Plus** | Replacement *where available* of front windshield, only, if chips or cracks caused by a road hazard cannot be repaired.

### Paintless Dent Repair

Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse the cost to repair covered minor dents and minor dings less than four inches (4") in length and/or diameter on the exterior body panels that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of the comprehensive primary carrier deductible, not to exceed \$1,000. Coverage is limited to steel or aluminum body panels.

### Key Protection

Repair or replacement *where available* of a covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the key protection maximum benefit per twelve (12) month

period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.

### Roadside Assistance

In the event your vehicle is disabled, you may obtain towing, battery jump start, flat tire change, delivery of supplies (fuel, oil, water), and/or locksmith services ("roadside assistance services") by contacting us directly for assistance or obtaining roadside assistance services on your own and seeking reimbursement. Coverage does not include supplies (gas, oil, water).

**DID YOU KNOW?**  
69 million vehicle breakdowns occur in the U.S. each year.<sup>6</sup>



\*Certain products and services may not be available in all states. Availability and eligibility may vary. Please contact us for more information regarding coverage options in your state. All coverages, benefits, and services are subject to the terms, conditions, and exclusions outlined in the contract. Please refer to the contract for complete details.



## Bundle coverage details

### Identity Theft Protection

**Dark Web Monitoring & Alerting** | You will receive proactive monitoring and alerting services that will notify you as to any potential breach of and/or suspicious activity relative to your identity. Dark web monitoring includes the following services: social security number monitoring, bank account number monitoring, credit card account number monitoring, debit card account number monitoring, driver's license monitoring, email monitoring, medical insurance ID monitoring, passport number monitoring, and phone number monitoring. In connection with monitoring services, you will receive prompt alerts to take immediate action to prevent or remediate identity theft, including notifications of suspicious activity, compromised credentials, and/or potential account takeovers. As part of your identity theft protection, you will also receive

DID YOU KNOW?

**80% of consumers have had their emails leaked on the dark web.<sup>7</sup>**

identity threat alerts that will notify you of any major data breaches, identity theft incidents, and/or new identity theft laws. Monitoring and alerting services include access to your mobile app to rapidly review your information from your smartphone, mobile attack control scanning for potential identity threats, and mobile VPN to encrypt and protect your phone data being transmitted or received.

**Identity Fraud Reimbursement** | You will be reimbursed for identity fraud expenses, as defined in and limited by the terms and conditions set forth at **qualityguardplus-products.com/idprotectionterms**, up to the aggregate maximum identity fraud expense reimbursement limit of one million dollars (\$1,000,000.00) for the term of this service contract. To qualify for identity fraud expense reimbursement, you must experience a stolen identity event, which is the fraudulent use of your personal identification, social security number, or other method of identifying you, with an occurrence date during the term of this service contract and be reported within ninety (90) days of discovery of such stolen identity event.

DID YOU KNOW?

**We will reimburse up to \$1,000,000.00 for identity fraud expenses.<sup>8</sup>**

**Identity Theft Protection** | You will receive white glove restoration services to remediate incidents of identity theft, which are fully managed by certified protection experts available to you 24/7, 365 days a year. Upon the filing of a claim, the certified protection expert will work with you to confirm identity theft or fraudulent activity. You will also receive lost wallet assistance to aid in the replacement of credit, debit, and ATM cards, junk mail opt-out to remove your name from marketing databases, and medical ID fraud protection to review usage of your medical benefits. As a condition of receiving any and/or all of these services, you agree to provide any required documentation to the certified protection expert, including, but not limited to, a power of attorney to handle complex identity theft issues, that may arise throughout the remediation process.





# Tire & Wheel

Protection when the road gets bumpy

## Ultimate peace of mind

QualityGuard+Plus Tire & Wheel provides coverage in the event your tires and wheels become damaged by road hazards such as metal, nails, glass, branches, debris, and those oh-so-pesky potholes. You have the ability to roll your purchase right into the cost of your monthly payments, so you can instantly enjoy the convenience and peace of mind of knowing that your tires and wheels are protected against the unexpected. Ask your dealer about available options.

DID YOU KNOW?  
The average cost for a wheel replacement is between \$847 and \$1,725.\*

## Coverages

### Tire Hazard Protection

Covers the cost to repair or replace a flat tire due to road hazard damage.

### Wheel Hazard Protection

Covers the cost to repair or replace a wheel due to road hazard damage.

### Cosmetic Wheel Protection\*

Covers the cost to repair cosmetic damage to the outside face of a wheel due to road hazard damage such as curb rash.

\*Cosmetic Wheel Protection is available on most contracts. Additional charges may apply.

## Additional benefits

Benefits that continue for the term of the Tire & Wheel Service Contract up to the contract limits, even after repair or replacement.

- No restrictions based on mileage
- 24-hour roadside assistance
- Rental car reimbursement
- Transferable†

†Additional charges may apply.



# Paintless Dent Repair

Dent repair made simple

## Easy dent repairs

Small dents and dings are inevitable, but they

don't have to be permanent. Paintless Dent

Repair (PDR) restores your vehicle's exterior

without sanding, painting, or replacing panels.

Fast and cost-effective, PDR keeps your car

looking its best while maintaining its original

factory finish.

## Coverage details

Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse the cost to repair covered minor dents and minor dings less than four inches (4") in length and/or diameter on the exterior body panels that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of the comprehensive primary carrier deductible, not to exceed \$1,000. Coverage is limited to steel or aluminum body panels.

### DID YOU KNOW?

Paintless Dent Repair is much quicker than traditional repairs, taking a few hours on average.<sup>10</sup>



# Key Protection

A key solution for lost or damaged fobs

## Added value, zero hassle

Modern car keys are more than just keys — they're high-tech devices with chips, remotes, and security features. Losing or damaging one can be costly and inconvenient. Key Protection ensures you get a quick replacement without the hassle, covering lost, stolen, or inoperable keys so you're never left stranded.



DID YOU KNOW?  
Replacement car keys  
can cost over \$500.<sup>1</sup>

## Coverage details

Repair or replacement where available of a covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the key protection maximum benefit per twelve (12) month period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.





# Theft Protection

Complete vehicle security



## A complete vehicle theft deterrent and recovery solution

QualityGuard+Plus theft deterrent products provide you with real peace of mind for your vehicle and your wallet. These not only help prevent theft but also aid in the recovery of your vehicle if it's stolen. They may even meet insurance carrier requirements for anti-theft premium discounts.

### DID YOU KNOW?

A motor vehicle was stolen every 31 seconds in the United States in 2023.<sup>12</sup>

## Available options

### UV Body Panel and Warning Labels

UV Body Panel Labels imprint a permanent and unique code onto a vehicle, visible only under UV light, allowing law enforcement agencies to identify the owner of a recovered vehicle. Each set also includes warning labels as an additional layer of security to help deter theft.

## Benefits

If a vehicle is stolen and not recovered, or if the vehicle is recovered and declared a total loss, you may be eligible for the following benefits:

- Money towards the purchase or lease of a replacement vehicle.
- Payment of theft expenses, including your primary insurance deductible, rental costs, and travel expenses.



# 360Shield™

## Cosmetic vehicle protection

### Interior & exterior protection

360Shield is a suite of products designed to preserve the appearance, value, and cleanliness of a vehicle's interior and exterior for the duration of the warranty period.\* These products meet the highest industry standards and provide long-lasting quality protection. All treatments are backed by warranties that provide cleaning, repair, repainting, and/or replacement of any covered parts. There is no deductible for covered services.

### 360Shield products†

PaintShield™

GlassShield™

InteriorShield™

WheelShield™

BodyShield™

ScreenShield™

Air Quality & Odor Protection

Interior Anti-Microbial Protection

†Product availability varies by location of dealership.

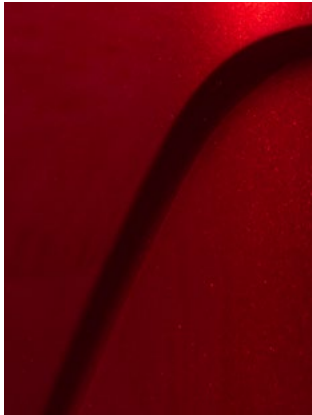
DID YOU KNOW?  
Cosmetic damage can decrease  
your vehicle's value up to 85%.<sup>13</sup>

\*Subject to annual treatments for certain products.





360Shield product details



PaintShield

Ceramic sealant that helps protect painted surfaces from acid rain, bird droppings, tree sap, insects, water spotting, UV rays, and more.



GlassShield

Helps protect and reinforces the windshield by smoothing out microscopic imperfections, reducing the surface tension.



InteriorShield

Helps protect interior fabrics and vinyl surfaces against stains and fading due to UV rays and premature aging.



WheelShield

Helps protect the painted and clear-coated surfaces of the wheel and prevents the buildup of brake dust.



BodyShield

Helps protect the exterior from salt and elements that can lead to rust and corrosion. Also provides sound-deadening benefits.



ScreenShield

Helps protect and strengthen the screens and lenses throughout the vehicle, ensuring durability.



Air Quality & Odor Protection<sup>†</sup>

Helps protect mold, mildew, and other harmful microbes in climate control system components.



Interior Anti-Microbial Protection<sup>†</sup>

Cleans and disinfects interior cabin materials and surfaces. Prevents damage and odors caused by mold, mildew, bacteria, or other microbes.

<sup>†</sup>Includes reapplication of product annually for warranty period to ensure vehicle's cleanliness.

## 360Shield coverage details\*

### PaintShield

Protection for exterior factory painted surfaces against acid rain, bird droppings, tree sap, industrial fallout, insects, permanent hard water etching, oxidation and weather-induced fading or loss of gloss. We will pay, or in our sole discretion, reimburse you the cost to repair or repaint each exterior factory painted surface.

### ScreenShield

Protects and strengthens the screens and lenses throughout your drivers' vehicle and covers the repair or replacement. We will pay, or in our sole discretion, reimburse your driver the cost to repair or replace the damaged covered area up to the product maximum benefit.

### BodyShield

Protection for the sheet metal or steel frame of a vehicle that is damaged due to corrosion. We will pay, or in our sole discretion, reimburse you the cost to repair the damaged covered area.

### GlassShield

Protection from windshield damage due to acid rain, water spots, chips, cracks, or insects. We will pay, or in our sole discretion, reimburse you the cost to repair or replace the damaged covered area. The warrantor's obligation as to the damaged covered area shall be payment of the cost of one (1) repair or, if repair is not possible, in the administrator's sole discretion one (1) replacement per damaged covered area up to the product maximum benefit.

### InteriorShield

Protection for interior carpet, fabric, leather, and/or vinyl surfaces that are damaged by weather induced fading or permanent staining due to food, drink, urine, vomit, lipstick, crayons, or oil-based stains. We will pay, or in our sole discretion, reimburse you the cost to repair or replace the damaged covered area.

### WheelShield

Protection for the wheels on a vehicle that are damaged due to discoloration or flaking of painted surfaces. We will pay the cost, or at our sole discretion, reimburse you the cost to refinish the damaged covered area.

### Interior Anti-Microbial Protection

Protection for the interior surfaces of a vehicle that are damaged due to the formation of mold, mildew, and other harmful microbes. We will pay the cost, or at our sole discretion, reimburse you the cost to repair the damaged covered area.

### Air Quality & Odor Protection

Protection for a vehicle's climate control system, including the ducts, vents, and/or other components therein, if damaged due to the growth or formation of mold, mildew, and/or other harmful microbes. We will pay the cost, or at our sole discretion, reimburse you the cost to repair the damaged covered area.

\*Subject to professional and proper application of all 360Shield products and the terms and conditions of the product warranty.





# GAP

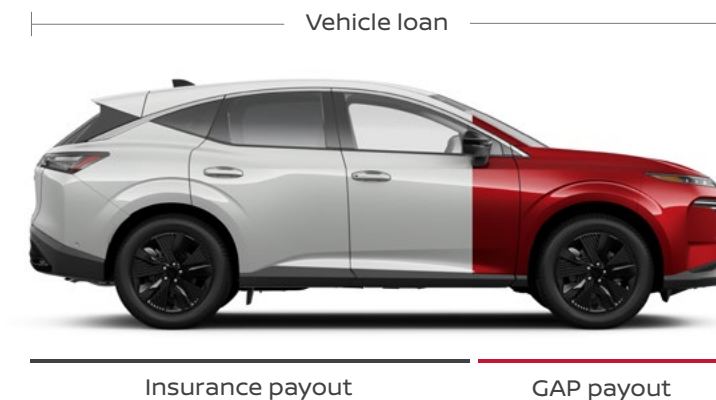
## Your financial safety net



### Financial protection

Guaranteed Asset Protection (GAP)\* is a unique program that helps protect you from the potential financial burden that may result from your vehicle being declared a total loss† if your insurance settlement does not cover the full amount of your loan or lease payoff.

### How GAP works



\*Not available in all states.

†Total loss means direct or accidental physical damage loss to your vehicle or if your vehicle is stolen and not recoverable within 30 days.

### Coverages

#### Deductible

Additional coverage is available to cover the amount of your physical damage deductible on the primary carrier's policy up to \$1,000 in the event of a total loss†

Deductible coverage is not available in AL or LA.  
Leased deductible coverage is not available in NH or IL.

#### Commercial Use

Covers your vehicle even if used for business purposes.

### Additional options

#### GAP Plus Vehicle Replacement Credit

Provides a credit toward a replacement vehicle from the original dealer/creditor within 90 days of a total loss.

Vehicle replacement credit is not available in AL, KS, NE, NY, TN, TX, WV.

### DID YOU KNOW?

The typical GAP claim ranges from \$3,200 to \$9,500.<sup>14</sup>



# Total Loss Protection

Coverage for total peace of mind



## Vehicle protection that offers peace of mind

QualityGuard+Plus Total Loss Protection is designed to provide valuable financial assistance to you in purchasing a replacement vehicle and getting you back on the road in the event your vehicle is declared a total loss due to an accident or theft.

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### DID YOU KNOW?

On average, over two million vehicles per year are stolen or deemed a total loss.<sup>12,15</sup>

## Benefits

### UV Body Panel and Warning Labels

Display a permanent and unique code on a vehicle that is visible under UV light, allowing law enforcement agencies to identify the owner of a recovered vehicle.

## Coverage details

### Dealer Replacement Benefit\*

In the event your vehicle is stolen and not recovered or otherwise determined to be a total loss, you will be eligible for a credit toward your replacement vehicle in the amount of the maximum benefit (\$2,500 or \$5,000) if you return to the selling dealer. You will be eligible for an additional credit of \$1,000 if you purchase a new vehicle from the same OEM from the selling dealer. If you do not return to the selling dealer, but purchase a new vehicle from the same OEM, you will be reimbursed \$1,000. If you do not return to the selling dealer and do not purchase a new vehicle from the same OEM, you will be reimbursed \$500.

\*Not available in AK, KS, NE, NY, TN, TX, and WV.



# PaymentShield™

Protection against uncertainty



## Financial protection in difficult times

In the unfortunate event that you lose your job due to covered circumstances, you will receive reimbursement for loan or lease payments made for up to six months. PaymentShield is available for new vehicles that are leased or purchased, as well as for loans on used vehicles.

## How PaymentShield works

The benefit available is dependent on your payment tier. Below is an example assuming a maximum total benefit of \$2,500:

If payment is

**\$399/MO**

May receive a monthly reimbursement for entire payment for up to six (6) months.

If payment is

**\$499/MO**

May receive a monthly reimbursement for entire payment for up to five (5) months.

If payment is

**\$999/MO**

May receive a \$999 reimbursement for two (2) months, then receive \$502 toward the third month's payment.

## Coverage details

In the event you are terminated or furloughed from your current employment, we agree to reimburse you the eligible payment protection reimbursement amount within 30 days of proof of payment of the monthly vehicle payment amount, subject to the terms and conditions of your payment protection agreement.





# Lease Excess Wear & Tear

End your lease on a high note



## Protection for your leased vehicle

Part of the appeal of leasing a vehicle is that you can turn it in when your lease is over, but knowing that there may be unexpected charges at the end of the lease can make it less appealing. Lease Excess Wear & Tear coverage helps protect you against additional costs at the end of your lease and can provide a more worry-free driving experience.

## Protection against

- Chipped paint and scratches
- Chipped windshield or windows
- Damaged wheels
- Exterior dents and dings
- Damaged headlamps, rear lamps, lenses, and fog lights
- Interior stains

## Coverage details

Coverage for Lease Excess Wear & Tear up to \$5,000 at time of vehicle return.

DID YOU KNOW?  
Many leased vehicles  
face excess wear and  
tear charges averaging  
over \$1,000.<sup>16</sup>



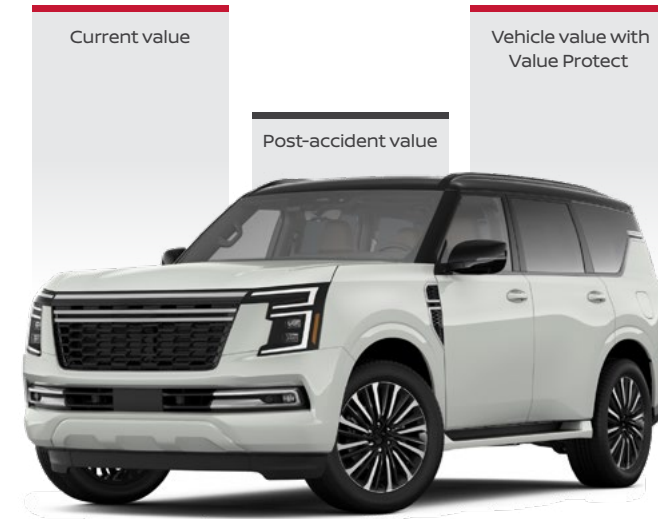


# Value Protect

## Coverage for your trade-in

### Trade-in value protection

Even if damage to your vehicle is properly repaired or the accident was through no fault of your own, the potential loss in value can be significant. Protect yourself and your budget from the potentially diminished value of your vehicle with Value Protect.



### Coverage benefits

Provides you the option to trade-in your vehicle to the selling dealer for a credit of the guaranteed repurchase price toward the purchase or lease of another vehicle.

#### Diminished Value Benefit

The calculation of the selling dealer's offer may be affected by the demand for the vehicle and/or the diminished value of the vehicle resulting from a reported accident. In consideration for your payment of the option purchase price, if you reject the selling dealer's offer, the selling dealer agrees to provide you with the option to trade-in your vehicle for the guaranteed repurchase price which may be calculated in consideration of the maximum diminished value benefit and the verified repair amount, where applicable.

#### DID YOU KNOW?

An accident can reduce your vehicle's trade-in value by as much as 20%.<sup>17</sup>



# Payment Plans

Flexible, affordable, and 0% interest.



Finance the protection products that make sense for you

Our payment plans provide a solid alternative to cash and offer interest-free solutions and flexible terms. Whether you are seeking protection against unexpected breakdowns, theft, tire and wheel damage, or any other circumstances our wide range of plans cover, we can build flexible, easy to afford payment plans for you today.

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#### DID YOU KNOW?

You can manage your vehicle payments effortlessly with multiple options, including autopay and online payments.

#### Eligibility

All QualityGuard+Plus Extended Protection and Prepaid Maintenance Plans are eligible for our Consumer Payment Plan.





# QualityGuard+Plus®

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