

# Extended Protection Plans

Safeguard your investment



## Added peace of mind with valuable benefits and protection

Since 1989, we've provided Service You Can Trust - your choice of repair facility from our nationwide network of authorized repair facilities. With over three million cars on the road today covered by our products, we are one of the largest service contract providers in the automotive marketplace.

- 0% Consumer Payment Plans available. No credit check — flexible terms.
- Nationwide coverage should you travel or move — help finding a repair shop is just a quick call away.

\*Covered components are subject to change. Totals vary by model and year.  
 †Towing and Emergency Roadside Assistance Benefits under QualityGuard+Plus Extended Protection Plans (EPP) are not available if sold by a California dealer.  
 ‡High voltage battery is excluded from coverage.  
 §Should you have a mechanical breakdown of a covered component.

## Component coverage\*

Vehicle systems	Supreme	Deluxe	Powertrain
Engine	■	■	■
Transmission/Transfer Case	■	■	■
Drive Axle (FWD/RWD/AWD)	■	■	■
Hybrid/Electric Vehicle*	■	■	■
Brakes	■	■	
Electrical	■	■	
Fuel System	■	■	
Steering	■	■	
Suspension	■	■	
Air Conditioning/Heater	■	■	
Body & Interior	■	■	
Advanced Driver Assistance Systems	■		
Infotainment System	■		
<b>Total parts covered</b>	<b>2,035+</b>	<b>1,330+</b>	<b>630+</b>

■ Comprehensive coverage ■ Effective coverage

## Additional benefits

### Emergency Roadside Assistance†

24 hours a day, 365 days a year with no deductible on battery boost, lock out, emergency fuel delivery, tire service or for dispatch towing service. Reimbursement up to \$100 per claim.

### Trip Interruption†

Reimbursement up to \$500 per claim for alternate transportation, meals and lodging when you are 100 miles or more from home‡

### Car Rental Assistance

Reimbursement for up to \$42/day for 5 days§

### Towing†

Reimbursement up to \$100 per claim‡



## Extended Protection Plans

### How am I protected?

Your vehicle's limited warranty is comprehensive. It covers virtually every part in your vehicle and can help prevent you from paying expensive repair bills. There's only one problem — it ends.

A QualityGuard+Plus Extended Protection Plan can help protect you from unexpected repair costs when your factory warranty expires. Plans lock in today's parts pricing, and labor rates, too.



### Guard against the rising cost of repairs

The average age of cars and light trucks currently in operation in the U.S. has increased to 12.6 years! As your vehicle gets older, both the risk and cost of repairs may increase. Our contract terms and options provide you with an unparalleled long-term value.

- Choose a coverage level that best suits your driving needs with up to 14 time/mileage options available.
- Transferable if you sell before your coverage expires; helps enhance resale value.\*
- New & pre-owned vehicles are protected by QualityGuard+Plus Extended Protection Plans.

#### DID YOU KNOW?

Over the next 8 years, out-of-pocket vehicle repair costs are expected to rise by 140%.<sup>1</sup>

\*A nominal transfer fee may apply.

### Average repair estimates\*

Protect essential vehicle systems beyond your factory limited warranty — for up to 8 years or 120,000 miles (whichever occurs first).

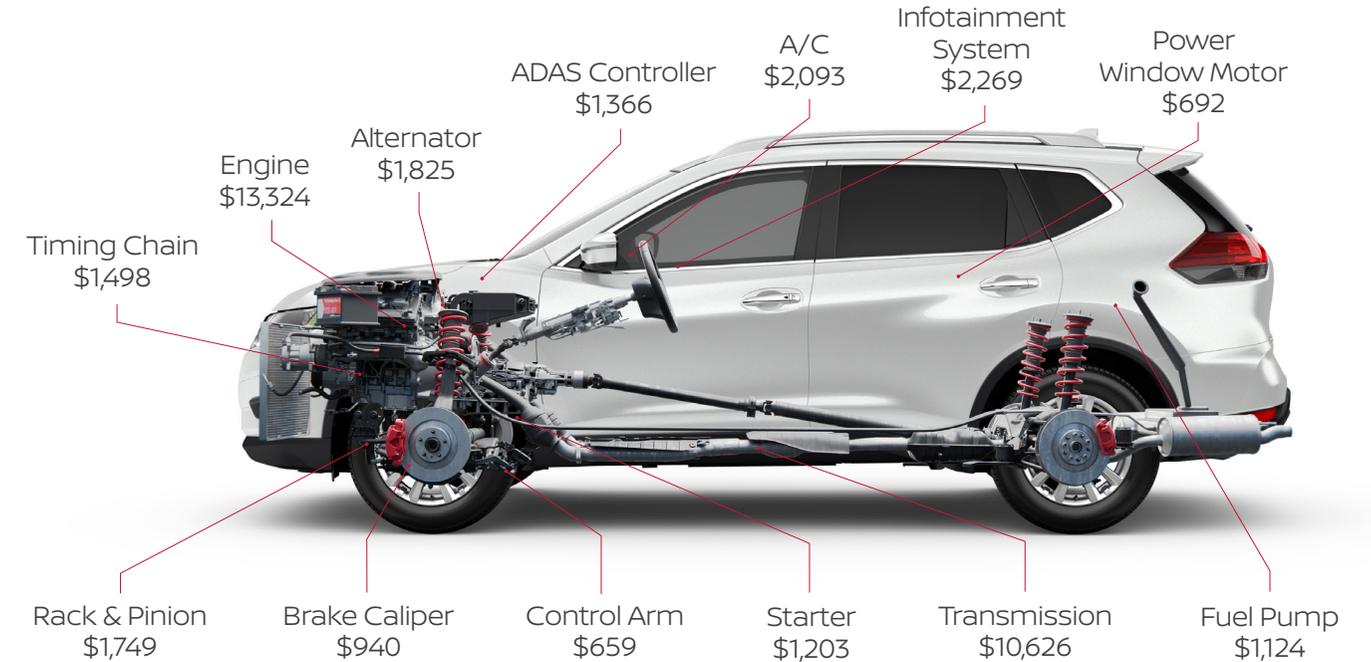


Image is for illustration purposes only. Repair costs are based on a 2020 Compact SUV.

## Extended Protection Plans coverage comparison\*



### Powertrain

**Engine** | Cylinder heads, block, and all internal parts, rocker covers, oil pan, valve train and front cover, timing chain and tensioner, oil pump, fuel pump, fuel injectors, intake/exhaust manifolds, supercharger and turbocharger, flywheel, and seals and gaskets.

**Transmission/Transfer Case** | Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, and electronic transmission controls.

**Drive Axle** | All internal components, including: Constant velocity joints (slide joint spider assemblies), ring and pinion, limited slip assembly, spider gears, all internal bearings, axle shafts, propeller shaft(s), universal joints (journal assemblies), center support bearings, companion flanges, center support bearings, companion flanges, seals and gaskets, and differential housing final drive/transaxle case housing and oil pan (covered if damaged by the failure of an internal front/rear wheel drive part).

#### **Hybrid/Electric Vehicle (HEV/EV)†**

Traction motor, power converter, inverter unit, reduction gear/transaxle.

### Deluxe

**Includes all Powertrain components, plus the following:**

**Fuel System** | Multi-port fuel injection system, including: sensors, injectors, pressure regulator, throttle by wire, idle air control valve, IMRC motors, knock sensor, control units, fuel pump and sending unit, fuel tank, metal fuel lines, seals and gaskets.

**Steering/Suspension** | Steering gear/rack and pinion internal components, power steering pump (including electronic) and reservoir, steering column main and upper shafts, steering linkages and couplings, tilt wheel mechanism/actuator, power cylinder assembly, seals and gaskets, MacPherson struts, upper and lower control arms (links/transverse links) and bushings, tension/compression rods and bushings, stabilizer bars and bushings, rear arm assembly, torsion bars, upper and lower ball joints, wheel bearings and seals, knuckle spindle, hubs, coil and leaf springs, rear axle beam.

**Body/Interior** | Manually and mechanically operated switches, relays, electronic instrument cluster, electronic driver

information display and module (head-up display unit), horn, front and rear wiper motors and washers, power window motors and regulators, power door lock actuators, power seat motors, sunroof motor, convertible top motor, power mirror motors and actuators, automatic speed control, OEM anti-theft/keyless entry modules.

**Electrical** | Starter motor and solenoid, alternator, voltage regulator, ignition coil(s), distributor, ignition switch and module, push start ignition switch, horn, manually and mechanically operated switches, relays, electronic instrument cluster, electronic driver information display and module (head-up display unit), drive computer display, H.I.D ballast, front and rear wiper motors and washers, liftgate motor and module, power window motors and regulators, power door lock actuators, power seat motors, sunroof motor, convertible top motor, power mirror motors and actuators, auto speed control, OEM anti-theft/keyless entry, modules, ignition module, engine control module (ECM/PCM). HEV/EV PCU, ECM and PCM are excluded from coverage.

**Brakes** | Master cylinder, vacuum assist booster, hydrobooster, wheel cylinders, brake calipers, electronic brake force distribution, lines and fittings, antilock braking system, traction control system, hill assist, electronic parking brake, seals and gaskets.

**Air Conditioning (OEM only)** | Compressor, clutch and pulley, condenser, evaporator, receiver dryer, seals and valves, evaporator thermistor, automatic temperature control, A/C blower motor resistor (relay), blower motor, condenser fan motor, heater.

### Supreme

**Coverage so extensive, only a few items are excluded:**

Virtually all major components of your vehicle are covered, including Infotainment components and Advanced Driver Assistance Systems (ADAS) — exceptions are limited to normal maintenance services and a few components/assemblies listed on the service contract, providing you with an unprecedented level of exclusionary coverage and a truly worry-free driving experience.

\*For complete information concerning components covered, and those components which are excluded from coverage, please refer to the QualityGuard+Plus Extended Protection Plans (EPP) or contact your selling dealership. Covered components are subject to change. Replacement of any part will be made with a new, remanufactured or pre-owned part of like kind and quality in use at the time of repair. Coverage includes vehicles with combustion engines as well as eligible electric vehicles, ensuring comprehensive protection for all.

†High voltage battery is excluded from coverage.

# High-Mileage Plans



## Protection against high-mileage worries

Once a vehicle passes 100,000 miles, mechanical breakdowns are more likely to occur. That's why factory warranty coverage rarely lasts that long. To protect you from unexpected (but not uncommon) repair costs, an extended mechanical protection plan is invaluable to high mileage vehicle owners. QualityGuard+Plus High-Mileage Plans help keep your vehicle on the road and give you the peace of mind you deserve.

## Our contract terms and options provide you with long-term value

- Choose a coverage level that best suits you with per visit deductible, if applicable
- Transferable if you sell before your coverage expires; helps enhance resale value\*
- Range of term options: 5 time/mileage options up to 4 years/48,000 miles
- Cover any vehicle: Our 12/12 Powertrain Plan is available on eligible vehicles of any age or mileage

\*A nominal transfer fee may apply.

†Towing and Emergency Roadside Assistance Benefits under QualityGuard+Plus Extended Protection Plans (EPP) are not available if sold by a California dealer.

‡Should you have a mechanical breakdown of a covered component.

## Coverage details

### High-Mileage Supreme

Exclusionary coverage similar to new vehicle warranties, as coverage includes all components except the service contract's list of excluded items. Adds the following luxury items: factory-installed GPS navigation system (not including programming or updates), TV, VCR, and DVD players, key fobs, bluetooth devices, backup cameras, and connected services (e.g., OnStar®) unit.

### High-Mileage Deluxe

Our highest level of comprehensive inclusionary coverage. Upgrade to the High-Mileage Deluxe plan to add these vehicle systems and additional components to our Powertrain plan coverage:

**Brakes** | Master cylinder, Anti-Lock Braking System (ABS), power assist boosters and valve, wheel cylinders, calipers, compensating valve, and other major components.

**Electrical** | Manually operated switches, alternator, starter motor, power seat motors, and door lock actuators.

**Fuel System** | Fuel injection sensors and injectors, fuel tank sending unit, and metal fuel lines.

**Engine Cooling System** | Engine cooling fan and motor, fan clutch, thermostat, engine/transmission oil cooler.

**Steering** | Key components such as steering gear box, rack and pinion assembly, and power steering pump.

**Air Conditioning** | Key components such as compressor, condenser, evaporator, expansion valve, and receiver drier.

**Suspension** | Variable dampening suspension, struts, control arms, ball joints, and wheel bearings.

**Hybrid/Electric** | High voltage cables, power inverter, drive motor, system control units, and sensors.

### High-Mileage Powertrain

Protects essential vehicle systems to keep your vehicle going strong. Includes repairs needed due to the mechanical breakdown of covered powertrain components and assemblies, including:

**Engine** | Internal engine components, supercharger and turbocharger (requires surcharge), manifolds, fuel pump, and water pumps.

**Transmission/Transfer Case** | All parts of manual & automatic transmission and transfer case including bearings, bushings, gears, planets, chains, sleeves, and drums (excluding electrical items). Torque converter and flexplate.

**Drive Axle (Front and Rear)** | Final drive housing and all internal parts, constant velocity joints (side joint spider assemblies),

universal joints, and axles. Constant velocity boots are covered if damaged from failure of a covered component.

**Seals & Gaskets** | Seals and gaskets of covered components designed to prevent the loss of necessary coolants, lubricants, and fluids.

## Additional Benefits

Your peace of mind with all high-mileage plans includes emergency roadside assistance 24 hours a day, 7 days a week, 365 days a year; trip interruption benefits; towing and car rental reimbursement.

**Trip Interruption Benefits<sup>†</sup>** | Reimbursement for alternate transportation, meals and lodging when you are 100 miles or more from home and encounter a mechanical breakdown of a covered component up to \$400 per claim.<sup>‡</sup>

**24-Hour Emergency Roadside Assistance<sup>†</sup>** 24 hours a day, 365 days a year, including: Emergency service for battery boost (or jump start), flat tire change (with your good spare), fuel delivery (out of gas), lock out assistance, or towing if needed.

**Car Rental Reimbursement** | Reimbursement for actual expenses of substitute transportation should you have a mechanical breakdown of a covered component, up to \$35 per day and a maximum of \$175.<sup>‡</sup>

**Towing<sup>†</sup>** | Reimbursement for towing to the nearest participating repair facility not to exceed \$100 per claim.<sup>‡</sup>

# QualityGuard+Plus<sup>®</sup>

800.647.7261 | [qualityguard-plus.com](https://qualityguard-plus.com)

**References:** 1. Estimate based on CPI growth and oil price projections.

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