NISSAN

Security+Plus®

Vehicle Protection Plans

F&I PRODUCTS RESOURCE GUIDE

Effective October 1, 2026

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NISSAN SECURITY+PLUS SUMMARY OF VSCS

VEHICLE TYPE	NEW NISSAN		PRE-OWNED NISSAN		
PLAN	**GOLD PREFERRED**	**SILVER PREFERRED**	**GOLD PREFERRED**	**SILVER PREFERRED**	**POWERTRAIN PREFERRED**
NUMBER OF COVERED COMPONENTS	2,320+	1,640+	2,320+	1,640+	950+
DEDUCTIBLE	$0 or $250				
ROADSIDE ASSISTANCE	Up to $100 per claim *(Roadside Assistance: 800-225-2476)*				
TRIP INTERRUPTION	Up to $500 per incident				
CAR RENTAL	Up to $42 per day, 5-day maximum				
TOWING	Nearest Nissan dealer up to $100 maximum				
TIME/MILEAGE TERMS	**Months/Miles** 24/40,000 36/40,000 36/45,000 36/60,000 48/48,000 48/60,000 48/120,000 60/60,000 60/75,000 60/100,000 60/120,000 72/75,000 72/100,000 75/75,000 75/100,000 84/75,000 84/100,000 84/120,000 96/100,000 96/120,000	**Months/Miles** 48/48,000 48/60,000 60/75,000 60/100,000 72/75,000 72/100,000 84/75,000 84/100,000 84/120,000 96/100,000 96/120,000	**0 – 40,000 Miles on Odometer** 12 Months/12,000 Miles 24 Months/24,000 Miles 36 Months/36,000 Miles 36 Months/48,000 Miles 48 Months/48,000 Miles 48 Months/60,000 Miles 60 Months/60,000 Miles	**0 – 40,000 Miles on Odometer** 60 Months/75,000 Miles 60 Months/100,000 Miles 72 Months/80,000 Miles 72 Months/100,000 Miles 84 Months/75,000 Miles 84 Months/100,000 Miles	
			40,001 – 50,000 Miles on Odometer 12 Months/12,000 Miles 24 Months/24,000 Miles 36 Months/36,000 Miles 36 Months/48,000 Miles 48 Months/48,000 Miles	**40,001 – 50,000 Miles on Odometer** 48 Months/60,000 Miles 60 Months/60,000 Miles 60 Months/75,000 Miles 72 Months/80,000 Miles 84 Months/75,000 Miles	
			50,001 – 60,000 Miles on Odometer 12 Months/12,000 Miles 24 Months/24,000 Miles 36 Months/36,000 Miles 36 Months/48,000 Miles 48 Months/48,000 Miles	**50,001 – 60,000 Miles on Odometer** 48 Months/60,000 Miles 60 Months/60,000 Miles 60 Months/75,000 Miles 72 Months/80,000 Miles 84 Months/75,000 Miles	
			60,001 – 75,000 Miles on Odometer 12 Months/12,000 Miles 24 Months/24,000 Miles 36 Months/36,000 Miles 36 Months/48,000 Miles	**60,001 – 75,000 Miles on Odometer** 48 Months/48,000 Miles 48 Months/60,000 Miles 60 Months/60,000 Miles	
			75,001 – 100,000 Miles on Odometer 12 Months/12,000 Miles 24 Months/24,000 Miles	**75,001 – 100,000 Miles on Odometer** 36 Months/48,000 Miles 48 Months/48,000 Miles	
PURCHASE PARAMETERS	New Nissan vehicles up to 36 Months/ 36,000 Miles *(A surcharge will automatically be added upon contract submission for vehicles over 12 Months/12,000 Miles).*			See above for mileage parameters. Refer to the model year eligibility parameters located at the bottom of page 5.	
COVERAGE BEGINS	Coverage begins on the manufacturer's original warranty start date, with mileage beginning at zero, regardless of the vehicle age or odometer reading at time of sale.			Coverage begins on the date and miles on the odometer when the pre-owned contract is purchased.	
MATERIAL ORDERING	To order forms and brochures, go to www.nnanet.com and choose: My Links--> Dealer Operations--> Dealer Materials Ordering--> VSC/Extended Protection Plans.				
DEALER ASSISTANCE	If additional assistance with applications, transfers or cancellations is needed, call 800-362-4111 option 1, option 1.				
CLAIMS	For claims assistance or questions about contract coverage: 855-456-9544.				
CUSTOMER ASSISTANCE	For customer inquiries regarding cancellations, transfers and coverage: 800-NISSAN1.				
SURCHARGES	Turbocharger: $100 *(GT-R exempt)* Diesel Engine: $200				

SUMMARY OF VSC CONTRACTS FOR TITAN, NCV & FLEET SALES

VEHICLE TYPE	NEW			PRE-OWNED		
PLAN	**GOLD PREFERRED**	**SILVER PREFERRED**	**POWERTRAIN PREFERRED**	**GOLD PREFERRED**	**SILVER PREFERRED**	**POWERTRAIN PREFERRED**
NUMBER OF COVERED COMPONENTS	2,320+	1,640+	950+	2,320+	1,640+	950+
DEDUCTIBLE	$0 or $250					
ROADSIDE ASSISTANCE	Up to $100 per claim *(Roadside Assistance: 800-225-2476)*					
TRIP INTERRUPTION	Up to $500 per incident					
CAR RENTAL	Up to $42 per day, 5-day maximum					
TOWING	Nearest Nissan dealer up to $100 maximum					
TIME/MILEAGE	**Months/ Miles**	**Months/ Miles**	**Months/ Miles**	**0 – 40,000 Miles on Odometer**		
TERMS	24/80,000[1] 36/100,000[1] 48/120,000[1] 48/150,000[1] 60/100,000[1] 60/120,000[1] 72/100,000 72/120,000 72/150,000 84/100,000 84/120,000 84/150,000 96/100,000 96/120,000 96/150,000	72/100,000 72/120,000 72/150,000 84/100,000 84/120,000 84/150,000 96/100,000 96/120,000 96/150,000	24/80,000[1] 36/100,000[1] 48/120,000[1] 48/150,000[1] 60/100,000[1] 60/120,000[1] 72/100,000 72/120,000 72/150,000 84/100,000 84/120,000 84/150,000 96/100,000 96/120,000 96/150,000	12 Months/30,000 Miles 12 Months/40,000 Miles 24 Months/60,000 Miles	24 Months/70,000 Miles 36 Months/80,000 Miles	
				40,001 – 50,000 Miles on Odometer		
				12 Months/30,000 Miles 12 Months/40,000 Miles	24 Months/48,000 Miles 24 Months/60,000 Miles	
				50,001 – 60,000 Miles on Odometer		
				12 Months/30,000 Miles 12 Months/40,000 Miles	24 Months/60,000 Miles	
				60,001 – 75,000 Miles on Odometer		
				12 Months/30,000 Miles	12 Months/40,000 Miles	
				75,001 – 100,000 Miles on Odometer		
				12 Months/30,000 Miles		
PURCHASE PARAMETERS	New Nissan vehicles up to 60 Months/100,000 Miles *(A surcharge will automatically be added upon contract submission for vehicles over 12 Months/12,000 Miles).*			See above for mileage parameters. Refer to the model year eligibility parameters located at the bottom of page 5.		
COVERAGE BEGINS	Coverage begins on the manufacturer's original warranty start date, with mileage beginning at zero, regardless of the vehicle age or odometer reading at time of sale.			Coverage begins on the date and miles on the odometer when the pre-owned contract is purchased.		
MATERIAL ORDERING	To order forms and brochures, go to www.nnanet.com and choose: My Links--> Dealer Operations--> Dealer Materials Ordering--> VSC/Extended Protection Plans.					
DEALER ASSISTANCE	If additional assistance with applications, transfers or cancellations is needed, call 800-362-4111 option 1, option 1.					
CLAIMS	For claims assistance or questions about contract coverage: 855-456-9544.					
CUSTOMER ASSISTANCE	For customer inquiries regarding cancellations, transfers and coverage: 800-NISSAN1.					
SURCHARGES	Turbocharger: $100 Diesel Engine: $200					

1. Only available on Fleet sales.

ELIGIBLE VEHICLES

VSC PLAN AVAILABILITY[1]		IN SERVICE DATE - 3YR/36,000 MI	3YR/36,001 MI - 5YR/60,000 MI	5YR/60,001 MI- 9YR/100,00 MI
NEW PRICING	At time of original vehicle purchase date[2]	Eligible for Sale	N/A	
	After original vehicle purchase date[2]			
PRE-OWNED PRICING	At time of vehicle purchase date	Eligible for Sale		
	After vehicle purchase date			

The Vehicle Inspection Report (VIR) is required for vehicles outside of Nissan Powertrain Warranty and not required for vehicles that are still covered under the Nissan Powertrain Warranty.

Qualifications for all vehicles: Dealer expressly acknowledges and agrees that before issuing a VSC, it will thoroughly inspect and properly recondition the vehicle as necessary. If applicable, the VIR, WO, VSC Application and Bill of Sale, may be requested in the future to determine repair eligibility.

Coverage begins on manufacturer's original warranty start date, and Mileage begins at zero. Vehicle must be under the new vehicle basic limited warranty.

Coverage begins on vehicle purchase date, and Mileage is added to vehicle's current odometer reading. Vehicle model year must be within the current or previous nine (9) model years and have fewer than 100,000 miles.

Electric or Hybrid Battery Coverage: High voltage battery is excluded from coverage.

For Warranty information, go to https://www.nissanusa.com/owners/ownership/warranty.html

Summary of Warranty Coverage

Basic Coverage	**36 months / 36,000 Miles**
Powertrain Coverage	**60 months / 60,000 Miles**

Model Year Eligibility Parameters Table

ALL VEHICLES OF CURRENT AND PRIOR NINE (9) MODEL YEARS ARE ELIGIBLE FOR THESE PLANS	
January 1, 2026 through December 31, 2026	2017 and newer model years are eligible
January 1, 2027 through December 31, 2027	2018 and newer model years are eligible

1. Refer to page 4 for MY17 and later, Titan, and NCV eligibility details, which differ.
2. Vehicles that exceed 12 months or 12,000 miles on the odometer will be charged a surcharge.

INELIGIBLE VEHICLES

1. Vehicles originally distributed by entities other than Nissan North America, Inc.
2. Vehicles that have been issued a salvage title *(or similar title)* for any reason under any state law.
3. True mileage unknown (TMU) vehicles.
4. Vehicles that have had a factory warranty voided for various reasons *(e.g., "some warranties canceled" as shown in the DBS National Service History)*.
5. Vehicles that at any time were determined to be a "total loss" by any insurance company or their adjusters.
6. Vehicles with frame/unibody damage.
7. Vehicles that have suffered flood damage.
8. Vehicles that do not meet the time and/or mileage parameters.
9. Vehicles used at any time for commercial purposes. Nissan Commercial Vehicles are the only exception.

"Commercial Use" is one that is undertaken for a business purpose, rather than hobby, recreational, educational, or other purposes. Such uses are usually attributed to a for-profit entity, but can also be attributable to a non-profit or government entity.

Examples: Vehicles used to generate profit include but are not limited to the following: Rental Cars, Snow Plows, Landscaping Business Vehicles, Taxis and Livery Vehicles, and vehicles owned by a municipality that are used for city maintenance purposes.

Note: Small businesses that lease a personal vehicle(s) in the company name to take advantage of U.S. tax strategies does not in and of itself constitute commercial use. Similarly, vehicles owned or leased by real estate agents or field sales representatives that are used as part of their daily transportation are not considered commercial use. Vehicles being used part-time or full-time for on-demand "ride-sharing" services *(e.g. UBER and LYFT)* are NOT considered commercial use.

NESNA reserves the right to accept, correct, modify or refuse any contract. Claims within the first 90 days and/or 3,000 miles of the effective date are subject to review and/or denial for a pre-existing condition. NESNA reserves the right to reject any contract for any reason at its discretion upon return of the full amount paid.

Security+Plus VSCs provide coverage only with respect to mechanical breakdowns that occur during the contract period in the United States. Mechanical breakdowns outside the 50 states are not covered. Mechanical breakdown of aftermarket parts or consequential damage to OEM parts caused by the failure of aftermarket parts are not covered.

NOTE TO FLORIDA DEALERS: NESNA CANNOT ACCEPT SECURITY+PLUS APPLICATIONS FOR VSCs SOLD TO OWNERS AT RETAIL PRICES THAT DIFFER FROM THOSE PUBLISHED IN THE CURRENT SECURITY+PLUS FLORIDA RETAIL RATE GUIDE. Refer to Service Contracts Bulletin SCB25-07 for more details regarding Florida compliance requirements.

NISSAN VEHICLE CLASSIFICATION GUIDE

CLASS 1

Altima	Frontier	Juke
Kicks	LEAF	Rogue
Sentra	Versa	

CLASS 2

ARIYA	Maxima	Murano
Pathfinder	Z (all)	

CLASS 3

Armada

CLASS 4

GT-R

CLASS 5

Nissan Commercial Vehicle (NCV)

CLASS 6

Titan

Certified Pre-Owned

How are Pre-Owned Nissan Vehicles Certified?

For a Nissan vehicle to qualify for Certified Pre-Owned (CPO) certification, it must be less than 6 years from the original in-service date and have fewer than 80,000 miles.

Eligible vehicles then undergo two in-depth checks: first a study of the vehicle's history, and then a comprehensive, 167-point digital vehicle inspection.

Every Nissan CPO vehicle comes with a limited powertrain warranty, 1-Year of Basic Prepaid Maintenance[1], Roadside Assistance, a CARFAX Vehicle History Report and CARFAX Buyback Guarantee.

Dealers will have the opportunity to upsell the customer to a longer Basic or Basic+Plus Prepaid Maintenance Agreement.

Limited Warranty Overview

$100 Deductible - PER VISIT FOR ALL COVERED COMPONENT REPAIRS *(deductible is waived when customer purchases a CPO Wrap plan).*

VEHICLE CLASS	TIME/MILEAGE OPTIONS
All Nissan Vehicles *(except GT-R and NCV)*	7 Years / 100,000 Miles[2]

Warranties are governed by federal law and cannot be up-sold in the Finance Department. Dealers must follow federal disclosure requirements, including properly outlining the warranty coverage on the Federal Trade Commission Buyer's Guide. Consequently, the retail price displayed on a stock unit must already include the cost of the Certified Pre-Owned Limited Warranty plus any surcharges, and cannot be charged separately to the consumer.

For additional information, including vehicle eligibility requirements, inspection process, etc., please visit: *NNAnet.com/My Links/Certified Pre-owned/CPO Policies and Procedures.*
The Nissan Certified Pre-Owned Vehicle Limited Warranty **cannot be canceled**.
The Nissan GT-R and Nissan Commercial Vehicles (NCV) do not qualify for a Certified Pre-Owned Limited Warranty.
For questions on the Certified Pre-Owned program, please email certpre@nissan-usa.com.

1. EV will receive Scheduled Maintenance Plan benefits.
2. Coverage begins on the manufacturer's original warranty start date, with mileage beginning at zero, regardless of the vehicle age or odometer reading at time of sale.

NISSAN Security+Plus® Vehicle Protection Plans

CERTIFIED PRE-OWNED WRAP

Expanded Coverage

The CPO Limited Warranty (CPO/LW) covers up to 630+ Engine, Transmission and Drivetrain components of the 60 month / 60,000 mile factory powertrain warranty. The optional CPO Wrap coverage plan adds 1,690+ additional components for a combined total of up to 2,320+ components for up to 8-year/120,000-mile term.

Combining a CPO/LW with a CPO Wrap plan provides the same total component coverage as a Security+Plus Gold Preferred VSC and eliminates the deductible.

TIME / MILEAGE OPTIONS	DEDUCTIBLE	AVAILABILITY
7 Years/100,000 Miles[1]	$0	Class 1, 2, 3, & 6
7 Years/Unlimited Miles[1]	$0	
8 Years/120,000 Miles[1]	$0	

These terms apply only to eligible Certified Pre-Owned Nissan vehicles.

Special attention must be paid when processing a Security+Plus Wrap application to ensure proper billing of rates. **CPO Wrap plans can be sold at the time of Certified Pre-Owned vehicle sale or within the first 90 days thereafter.**

- **Class 1:** Altima, Frontier, Kicks, LEAF, Rogue, Sentra, Versa
- **Class 2:** ARIYA, Maxima, Murano, Pathfinder, Z
- **Class 3:** Armada
- **Class 6:** Titan

Total number of components covered varies depending on year, model and trim.

1. Coverage begins on the manufacturer's original warranty start date, with mileage beginning at zero, regardless of the vehicle age or odometer reading at time of sale.

CERTIFIED SELECT PROGRAM

Certified Select Program Overview

For a Nissan vehicle to qualify for Certified Select certification, it must be out of powertrain limited warranty and current or prior 9 Model Years with less than 100,000 miles. For non-Nissan vehicles, any vehicle Class 10 or below[1], current or prior 9 Model Years with less than 100,000 miles.

Eligible vehicles then undergo two in-depth checks: First a study of the vehicle's history, and then a comprehensive, 84-point digital vehicle inspection. Every Certified Select vehicle comes with a limited powertrain warranty covering 630+ components, one visit for Prepaid Maintenance during the first year of ownership, Trip Interruption, Car Rental reimbursement and Roadside Assistance for the duration of the limited warranty.

$100 Deductible — PER VISIT FOR ALL COVERED COMPONENT REPAIRS

NISSAN MODELS	NON-NISSAN MODELS	TIME/MILEAGE OPTION[2]
All Nissan vehicles except NCV and GT-R	Class 10 & below[1]	12 Months/12,000 Miles 24 Months/24,000 Miles

Model Year Eligibility Parameters Table

January 1, 2026 through December 31, 2026	2017 and newer model years are eligible
January 1, 2027 through December 31, 2027	2018 and newer model years are eligible

Certified Select Wrap Upgrade

The Certified Select Wrap upgrade is available for Nissan models Class 1-3, 6 and non-Nissan vehicles classes 1-10. This optional coverage adds 60% more powertrain components, plus these essential vehicle systems: Advanced Driver Assistance Systems (ADAS), Infotainment System, AC/Heater, Brakes, Body & Interior, Electrical, Fuel System, Steering and Suspension. 1,690+ additional components for a Nissan model and 1,400+ for a Non-Nissan vehicle.

Trip Interruption, Car Rental Reimbursement and Roadside Assistance benefits are extended to match the Wrap term, too.

The CPO Select Wrap adds two additional term options - 24 Month/24,000 Mile, or 36 Month/36,000 Mile. And adding a Wrap upgrade eliminates the CPO/LW $100 deductible, making covered repairs payment free.

$0 Deductible

NISSAN MODELS	NON-NISSAN MODELS	TIME/MILEAGE OPTION[2]
Class 1 - 3, 6[1]	Class 10 & below[1]	12 Months/12,000 Miles 24 Months/24,000 Miles 36 Months/36,000 Miles

For additional information, including vehicle eligibility requirements, inspection process, etc., please visit: *NNAnet.com/My Links/Certified Pre-owned/CPO Policies and Procedures/Program Details/Process Guide*. You can also email the CPO Department at certpre@nissan-usa.com.

The Nissan GT-R and Nissan Commercial Vehicles (NCV) are ineligible for a Certified Select Limited Warranty.

1. Nissan models see page 7, non-Nissan models see pages 19-20.
2. Coverage begins on date and mileage on the odometer at time of purchase.

NISSAN Security+Plus® Vehicle Protection Plans

Prepaid Maintenance

DEALER BENEFITS

- Multiple Sales Opportunities
  - Additional Part Sales
  - Additional Service Department Revenue
- Supports the Customer Journey
  - Service Retention
  - Owner Loyalty
  - Repurchase Intent
- Highly Customizable

CUSTOMER BENEFITS

- Convenient and Affordable
- Factory-Trained Technicians and Genuine Nissan Parts
- Potential Increased Resale Value
- Future Maintenance at Today's Prices
- Car Rental Benefits (Scheduled plans)
- Transferable
- Potential Fuel Savings

Scheduled Maintenance Plan Eligibility Requirements

1. Scheduled Plan is designed to closely follow the recommended services in the Owner's Manual to protect your factory warranty coverage, plus Tire Road Hazard Protection.
2. Coverage begins at the Manufacturer's Original Warranty start date and 0 miles except Electric Vehicles (EV), where coverage starts with odometer miles on purchase date.
3. Available for new Nissan vehicles only. Must be sold within the first 6 months and 7,500 miles of the vehicle sale. GT-R plans must be sold within 6 months and 6,000 miles *(All EV excluded)*.

Oil Change Only, Basic or Basic+Plus

1. Additive term plans are available for new and pre-owned Nissan vehicles
2. Coverage begins at the time and mileage the plan is purchased
3. Plans can be sold any time during the life of the vehicle
4. Each term option includes 2 oil changes and tire rotations *(excluding OCO)* per year

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Specifications – Oil Type, Tire Rotation, Replacement Parts

1. Genuine Nissan Motor Oil, per the Owner's Manual or subsequent bulletins updating these specifications. Altima VC-Turbo plans include Mobil 1 5W-30 oil, Titan Diesel plans include Mobil Delvac 1300 10W-30 oil and GT-R plans include Mobil 1 0W-40 oil, as per the Owner's Manual.
2. Vehicles equipped with staggered fitment cannot be rotated so there is no reimbursement for tire rotation claims on vehicles so equipped.
3. Replacement of any part will be made with new Genuine Nissan or Nissan-approved parts, e.g. Value Advantage.

Benefits – Details and Restrictions

1. **CAR RENTAL ASSISTANCE** is available at 30,000-mile intervals on the Scheduled Maintenance plan only for up to $42 for one day while your customers' vehicles are being serviced.
2. **TIRE ROAD HAZARD PROTECTION** Not available on contracts sold by dealers in Florida. For all other states, this coverage includes common damage not included in the tire manufacturer's warranty caused by potholes, nails, glass, and other roadway debris. Tire damage coverage provides zero deductible protection for flat tire repairs up to $35 per tire, as well as prorated replacement of the vehicle's original four tires, up to $250 per tire, up to a maximum of four tires per vehicle. Tire Road Hazard Protection is included in the 'Scheduled' and 'Basic+Plus' plans for up to a maximum of three years of the term of the plan purchased.

PREPAID MAINTENANCE: PROMOTIONAL OIL & FILTER CHANGES

Promotional Oil & Filter Changes

Promotional PMA delivers value to customers with fixed retail price offers available on nearly all new and pre-owned Nissan vehicles.[1]

Fixed Retail Rate CANCELABLE, TRANSFERABLE

- Service interval: 6 months or 5,000 miles
- Genuine Nissan engine oil & filter *(per specifications in model specific Owner's Manual)*

VEHICLE TYPE	PLAN	TERMS	FIXED RETAIL PRICE
New & Pre-Owned Nissan Vehicles	5-pack	30 mo / 25k Miles	$304
	7-pack	36 mo / 36k Miles	$407

NESNA Marketing Support

We create and distribute a variety of complementary marketing collateral to Dealers.
Easy and convenient on-line ordering and fulfillment with free ground shipping on all orders.

There are three forms of advertising available for Dealers — a table tent and poster for in-dealership promotion and digital ad banners for Dealer websites:

- 4.25" x 5" Table Tents
  - Small 2" x 4 25" footprint perfect for Service Drive, Parts & Accessories and Cashier counter-tops
  - Packaged in sets of 5, ship flat
- 11" x 17" posters
  - Double-sided with adhesive
  - Suitable for window placement or against flat surface
- Digital banner ads for your website
  - 10 sizes to fit your needs
  - Download via this direct link or on NNANet.com: Dealer Operations--> Dealer Materials Ordering--> VSC/Extended Protection Plans--> Nissan Security +Plus--> Marketing Collateral

1. Vehicles excluded: GT-R, ARIYA, LEAF, NCV, Titan XD Diesel, and Altima with VC-Turbo engine

PREPAID MAINTENANCE: SCHEDULED PLANS

New Vehicles

- **New:** Must be sold within the first 6 months & 7,500 miles of vehicle sale.

Service Intervals and Terms

6 Month / 7,500 Mile

TERM MONTH	TERM MILES
24	30,000
36	45,000
48	60,000
60	75,000
72	90,000

12 Month / 10,000 Mile

TERM MONTH	TERM MILES
24	20,000
36	30,000
48	40,000
60	50,000
72	60,000
84	70,000
96	80,000

12 Month / 7,500 Mile

TERM MONTH	TERM MILES
12	7,500
24	15,000
36	22,500
36	30,000
36	36,000
36	45,000
48	30,000
60	37,500
72	45,000
84	52,500
96	60,000

Scheduled Plans:
Covered Services, Benefits & Inspections

SERVICES	SCHEDULED
Replace Engine Oil & Filter	●
4-Tire Rotation	●
Replace Brake Fluid	●
Replace Engine Air Filter	●
Replace In-Cabin Microfilter	●
Lubricate Propeller Shaft (4WD/AWD)	●
BENEFITS	
Tire Road Hazard Protection	●
Car Rental Assistance	●
INSPECTIONS	
Inspections performed as outlined in owners manual	●

For Eligibility see page 11.

Use PCRS+ to determine vehicle service interval.

PREPAID MAINTENANCE: ELECTRIC VEHICLE (EV)

Security+Plus EV Maintenance Plans are available for Pre-Owned as well as New EV.
Service intervals are 6-months/7,500 miles for all plans.

EV Carefree+ Maintenance[1]

TERM MONTH	TERM MILES
36	36,000

EV Carefree+ Upsell[2]

TERM MONTH	TERM MILES
48	60,000
60	75,000

Nissan EV Maintenance Plans[3]

TERM MONTH	TERM MILES
12	15,000
24	30,000
36	45,000
48	60,000
60	75,000

All EV Plans
Covered Services, Benefits & Inspections[4]

SERVICES	ALL EV MODELS
4-Tire Rotation	●
Replace Brake Fluid	●
Replace In-Cabin Microfilter	●
BENEFITS	
Tire Road Hazard Protection	●
Car Rental Assistance	●
INSPECTIONS	
Axle & Suspension Parts	●
Brake Lines & Actuators	●
Brake Pads & Rotors	●
Charging Port	●
Charging Port cap	●
Cooling system	●
Drive Shaft Boots	●
Front Suspension Ball Joints	●
Reduction Gear Oil	●
Steering Gear & Linkage	●
Steering Linkage Ball Joints	●
Horn, lights, signals, wipers, liftgate/hood lift supports	●
Inspect Intelligent Key battery	●
12v battery terminals & cables, battery test	●
Tire pressure, treadwear and depth	●
Suspension components *(shocks, subframe, tie rods)*	●

1. Maintenance plan included with purchase of a new MY25 Nissan EV. Not applicable to MY26 Nissan EV.
2. Discounted EV Carefree+ Upsell plans must be sold at the time of new vehicle sale.
3. Plans can be sold at anytime during the life of the vehicle. Coverage begins at the time and mileage the plan is purchased.
4. Per Owner's Manual Standard Maintenance Schedule, when applicable to model, year, and service interval.

PREPAID MAINTENANCE: BULK OIL PLANS

For Eligibility see page 11.

Additive term plans are available for all new and pre-owned Nissan vehicles. Plans can be sold any time during the life of the vehicle. Coverage begins at the time and mileage the plan is purchased. Each term option includes 2 oil changes and tire rotations per year.

Service Intervals 6 Month/7,500 Mile

Plan Options Include Basic+Plus, Basic and Oil Change Only

- Bulk oil plans use Genuine Nissan Motor Oil, per the Owner's Manual or subsequent bulletins updating these specifications.
- Mobil 1 plans apply to Altima with the 2.0L VC-Turbo engine
- Mobil Delvac plans apply to Titan Diesel
- Tire rotation[1] available on Basic+Plus and Basic Plans only
- Oil Change Only plans not available on Mobil 1 or Mobil Delvac plans

1. Vehicles equipped with staggered fitment tires cannot be rotated and are not available for reimbursement with tire rotation claims.

Available Terms

TERM MONTH	TERM MILES
12	15,000
24	30,000
36	45,000
48	60,000
60	75,000
72	90,000
84	105,000
96	120,000

Covered Services & Benefits

SERVICES	BASIC+PLUS	BASIC	OIL CHANGE ONLY
Engine Oil & Filter	●	●	●
Tire Rotation	●	●	
BENEFITS			
Tire Road Hazard Protection[2]	●		

2. Tire Road Hazard Protection not available on contracts sold by dealers in Florida.

QualityGuard+Plus

REVIEW AVAILABLE PLANS

1. Refer to Eligibility Parameters table on page 18.
2. Determine plan options
   - Use the Vehicle Classification Guide on pages 19 - 20 to determine the appropriate vehicle class.
   - On page 17, VSC Plan Summary, using the vehicle's miles at Purchase *(odometer reading)*, determine the Time and Mileage Options available for the customer's vehicle.
3. Refer to the Additional Component Coverage table at right for the list of options that require a surcharge.
4. Plan costs are available via PCRS+.

ADDITIONAL COMPONENT COVERAGE	
COVERED ITEMS	SURCHARGE
Turbocharger	●
Supercharger	●
4WD/AWD	●
Diesel Engine	●

Avoid contract and billing errors by applying the proper surcharge(s) at the time of sale.

The administrator reserves the right to correct or modify the customer's contract and debit the dealer for the surcharge or correct the classification. A QualityGuard+Plus VSC goes into effect with the date and mileage reading from the time the customer purchased the vehicle and expires after the time or mileage interval, whichever occurs first. The customer may also cancel the VSC for a fee, subject to certain restrictions. The cancellation fee depends on the state.

QualityGuard+Plus VSCs provide coverage only with respect to mechanical breakdowns that occur during the VSC period in the United States *(excluding U.S. territories)*.

FLORIDA DEALERS: The administrator cannot accept QualityGuard+Plus applications for VSCs sold to owners at retail prices that differ from those published in the current QualityGuard+Plus Florida Retail Rate Guide.

NOTE: If a vehicle is found to be ineligible for any reason, or if an application is found to be ineligible, the administrator will return the application to the dealer. The application will be voided and the dealer will be credited. Dealers will be subject to chargeback for claims associated with those vehicles, regardless of where the claim originates.

Model Year Eligibility Parameters

ALL VEHICLES OF CURRENT AND PRIOR NINE (9) MODEL YEARS ARE ELIGIBLE FOR THESE PLANS	
January 1, 2026 through December 31, 2026	2017 and newer model years are eligible.
January 1, 2027 through December 31, 2027	2018 and newer model years are eligible.

SUMMARY OF PLANS

VEHICLE TYPE		NEW & PRE-OWNED VEHICLES			
PLAN		QUALITYGUARD+PLUS VSC PLANS			
NUMBER OF COVERED COMPONENTS		Up to 2,035 components *(Varies by Plan: Supreme 2,035; Deluxe 1,330; Powertrain 630)*			
DEDUCTIBLE		$250			
VEHICLE ELIGIBILITY		BEFORE Selecting Plan, Review Eligibility Parameters on page 18			
ROADSIDE ASSISTANCE		Up to $100 per Claim *(Roadside Assistance: 800-225-2476)*			
TRIP INTERRUPTION		Up to $500 per incident			
CAR RENTAL		Up to $42 per day, 5-day maximum			
TOWING		Up to $100			
TIME/MILEAGE TERMS	Months / Miles	**0 – 12,000 Miles on Odometer**			
				36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	60/75,000
		60/100,000	72/75,000	72/100,000	84/75,000
		84/100,000	84/120,000	96/100,000	
	Months / Miles	**12,001 – 20,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	60/75,000
		60/100,000	72/75,000	72/100,000	84/75,000
		84/100,000	84/120,000	96/100,000	
	Months / Miles	**20,001 – 30,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	60/75,000
		60/100,000	72/75,000	72/100,000	84/75,000
		84/100,000	96/100,000		
	Months / Miles	**30,001 – 40,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	60/75,000
		60/100,000	72/75,000	84/75,000	
	Months / Miles	**40,001 – 50,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	60/75,000
		72/75,000	84/75,000		
	Months / Miles	**50,001 – 60,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	60/75,000
		72/75,000	84/75,000		
	Months / Miles	**60,001 – 75,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	36/48,000
		48/48,000	48/60,000	60/60,000	
	Months / Miles	**75,001 – 100,000 Miles on Odometer**			
		12/12,000	24/24,000	36/36,000	
COVERAGE BEGINS		Coverage begins on the date the vehicle is purchased.			
ADDITIONAL COMPONENT COVERAGE SURCHARGES		**Covered Items**	**Surcharge**	Surcharges must be added at the time of contract sale in order for the applicable components to be covered by the contract.	
		Turbocharger	●		
		Supercharger	●		
		4WD/AWD	●		
		Diesel Engine	●		
DEALER CONTACT		For dealer assistance with applications, transfers or cancellations, call 800-362-4111.			
CLAIMS AND CUSTOMER INQUIRIES		For claims assistance or questions about contract coverage and for Customer Inquiries, call 800-647-7261.			

ELIGIBLE VEHICLES

VEHICLE SERVICE CONTRACT (VSC) PLAN AVAILABILITY		CURRENT PLUS 9 PREVIOUS MODEL YEARS[1]	
		0 - 12,000 MI	12,001 - 100,000 MI
NEW PRICING	At time of original vehicle purchase date	Eligible for Sale	N/A
	After original vehicle purchase date		
PRE-OWNED PRICING	At time of vehicle purchase date	N/A	Eligible for Sale
	After vehicle purchase date		

The Vehicle Inspection Report (VIR) requirement has been rescinded for vehicles under OEM Powertrain Warranty. The VIR is mandatory for vehicles outside of this warranty.

Qualifications for all vehicles: Dealer expressly acknowledges and agrees that before issuing a VSC contract, it will thoroughly inspect and properly recondition the vehicle as necessary. If applicable, the VIR, WO, VSC Application and Bill of Sale, may be requested in the future to determine repair eligibility.

Coverage begins on vehicle purchase date, and mileage is added to vehicle's current odometer reading.[1]

Electric or hybrid battery coverage: High voltage battery is excluded from coverage.

INELIGIBLE VEHICLES

1. Vehicles either listed as N/A or not listed in the QualityGuard+Plus Protection Plan Vehicle Classification Guide.
2. Vehicles with a 12-cylinder engine. Specially-modified and re-badged vehicles like AMG, RUF, SALEEN.
3. Vehicles that have been issued a salvage title *(or similar title)* for any reason under any state law.
4. Vehicles that have been issued a title that indicates the actual mileage is unknown, a true mileage unknown (TMU).
5. Vehicles that at any time were determined to be a "total loss" by any insurance company or their adjusters.
6. Vehicles with frame/unibody damage.
7. Vehicles that have suffered flood damage.
8. Vehicles that have had their warranty invalidated for any reason.
9. Vehicles modified beyond factory specifications.[2]
10. All fuel cell vehicles are expressly excluded from coverage.
11. Vehicles used at any time for commercial purposes. "Commercial Use" is one that is undertaken for a business purpose, rather than hobby, recreational, educational, or other purposes. Such uses are usually attributed to a for-profit entity, but can also be attributable to a non-profit or government entity. All vehicles being used part-time or full-time for on-demand "ride-sharing" services *(e.g. UBER, LYFT)* are NOT considered commercial use.

Examples: Vehicles used to generate profit include but are not limited to the following: Rental Cars, Snow Plows, Landscaping Business Vehicles, Taxis, and vehicles owned by a municipality that are used for city maintenance purposes.

Note: Small businesses that lease a personal vehicle(s) in the company name to take advantage of U.S. tax strategies does not in and of itself constitute commercial use. Similarly, vehicles owned or leased by real estate agents or field sales representatives that are used as part of their daily transportation are not considered commercial use.

1. Please see page 8 for specific eligibility requirements and coverage on CPO Limited Warranty and CPO Wrap.
2. Modification of the vehicle beyond the original factory specifications, including but not limited to: custom or add-on parts, frame, suspension, lift kits, emissions, engine, transmission, exhaust system, fuel system, and/or drive axle modifications.

VEHICLE CLASSIFICATION GUIDE

(Fuel cell and commercial vehicles are not eligible for coverage.)

MODEL	CLASS
ACURA	
ADX / MDX / RDX	4
ILX	3
Integra	3
NSX Hybrid	10
RLX	5
TLX	3
Type S	5
All Hybrids / Electric	6
ALFA ROMEO	
All Models	9
AUDI	
A3 / A4	8
A5 / A6 / A6 e-tron / A7	8
A8	11
AllRoad / Q3 / Q5 / Q7	8
All V10, W8, W12 Engines	N/A
Q4 / Q6 (e-tron models)	8
e-tron GT	N/A
Q8 / Q8 e-tron	9
R8 4.2	12
R8 5.2	N/A
RS3 / RS5	9
RS6 / RS7	10
RS Q8	11
S3 / S4	8
S5 / SQ5 / S6	8
S6 e-tron / SQ6 e-tron	9
S7 / SQ7	9
SQ8 / SQ8 e-tron	10
S8	11
TT / TTS	8
Most Hybrids / Electric	9
BMW	
1 / 2 Series	8
3 / 4 Series	9
5 Series	10
6 Series	11
7 / 8 Series	12
7 / 8 Series 12-Cylinder	N/A
ALPINA	N/A
7 Series Hybrid	12
i7 Electric	12
i8 Electric	N/A
All M Series	N/A
X1 / X2	8
Other X Series	9
Z4	9
All HEVs / EVs except i3 / i4	9
i3 / i4 Hybrid / Electric	8
BUICK	
Cascada	4
Enclave	7
Encore / Envista	3
Envision	6
LaCrosse	3
Regal	3
Verano	4
All Hybrids	5

MODEL	CLASS
CADILLAC	
ATS / CT4	5
ATS-V	9
Celestiq	N/A
CTS Models	8
CT4-V / CT5-V	9
CT5-V Blackwing	8
CT5	6
CT6	8
CT6-V / CTS-V	9
ELR	7
Escalade ESV	7
Escalade IQ / iQL	12
Escalade-V	9
Lyriq / Optiq / Vistiq	8
Lyriq-V / Optiq-V	9
SRX	7
XTS / XT4 / XT5 / XT6	7
Most HEVs / EVs	7
CHEVROLET	
Camaro	6
Camaro Z28	10
Camaro ZL1	8
Corvette	8
Corvette Z06	10
Corvette E-Ray	10
Cruze	4
Impala	3
Malibu	3
Sonic	3
Spark Electric	3
SS Models	7
Volt Hybrid	4
Hybrids / Electric	5
CHEVY VANS / TRUCKS	
Silverado 1500	5
Silverado 2500 HD	6
Silverado 3500 HD	7
Silverado Electric	6
Blazer	4
Colorado	4
Equinox	5
Express Van 1500 / 2500 / 3500	6
Suburban / Tahoe	7
Traverse	6
Trax	3
Most Hybrids / Electric	5
CHRYSLER	
200 Series / 300 Series	4
300 Series V8	5
SRT Models	7
All Hybrids	5
CHRYSLER VANS / TRUCKS	
Pacifica	5
Town & Country / Voyager Van	4
Trucks / Vans	6
All Hybrids	5

MODEL	CLASS
DODGE	
Caravan / Grand Caravan	6
Charger / Challenger	4
Dakota	4
Durango	5
Hellcat / Hellcat Demon	10
Hornet	4
Journey	4
Shaker Models	7
SRT Models (except Viper)	8
Viper / Viper SRT	10
All Hybrids / Electric	5
DODGE (RAM) TRUCKS	
ProMaster City	5
1500 Series / ProMaster Cargo	5
1500 TRX	10
2500 Series / ProMaster Cargo	6
3500 Series / ProMaster Cargo	7
All Hybrids / Electric	5
FIAT	
124 Spider	5
500 / 500e / 500L / 500X	4
FORD	
EcoSport	2
Fiesta	2
Flex / C-Max	3
Focus	2
Focus Electric	2
Fusion	3
Mustang	6
Mustang Cobra	6
Mustang Dark Horse	8
Mustang Dark Horse R / S	N/A
Mustang Shelby GT 350 / 500	8
Saleen / GT40	N/A
Taurus / SHO	6
All Hybrids / Electric	5
FORD VAN / TRUCKS	
Bronco	5
Bronco Raptor	8
E-150 / E-250	4
E-350	6
E-Transit	6
Edge	3
Escape	5
Expedition	7
Explorer	5
F-150	5
F-150 Electric	6
F-150 Raptor-R	8
F-250	6
F-350	7
F-450 and Greater	N/A
Maverick	3
Ranger / Lariat	3
Ranger Raptor	5
Transit Connect	6
All Hybrids / Electric	5

MODEL	CLASS
GENESIS	
GV70 / GV80	2
G70	3
G80	4
G80 Sport	5
G90	6
All Hybrids / Electric	6
GMC	
Sierra 1500	5
Sierra 2500 HD	6
Sierra 3500 HD	7
Acadia	7
Canyon	5
Savanna Van 1500/2500	6
Savanna Van 3500	6
Terrain	5
Yukon / Yukon XL	7
All Electric	9
HONDA	
Accord	1
Civic	1
Civic / CRV	1
Civic Type R	3
Clarity Electric	4
Fit	1
HR-V	2
Odyssey	2
Passport / Pilot	2
Ridgeline	3
All Hybrids / Electric	5
HYUNDAI	
Accent	1
Azera	2
Elantra	2
Genesis	3
Ioniq	5
Kona	3
Palisade	6
Santa Cruz	3
Santa Fe	3
Sonata	3
Tucson	2
Veloster	2
Venue	4
All Hybrids / Electric	5
INFINITI	
QX30	4
QX50 / QX55	5
QX70 (V6)	5
Q50 / Q60 Coupe	6
QX60 / QX65	6
Q70	5
QX80	7
Q50 / QX60 Hybrid	4
Q70 Hybrid	5

Note: Any model listed above that is followed by 'N/A' is ineligible for coverage.
All fuel cell vehicles are excluded from coverage. Additionally, any makes/models not listed above are ineligible for coverage.

VEHICLE CLASSIFICATION GUIDE

(Fuel cell and commercial vehicles are not eligible for coverage.)

MODEL	CLASS
JAGUAR	
All Models	9
F-Pace SVR	N/A
F-Type SVR	N/A
I-Pace Electric	9
XE SV Project 8/SVR	N/A
JEEP	
Cherokee / Grand Cherokee	5
Compass / Patriot	4
Gladiator	4
Grand Cherokee Trackhawk	10
Wrangler	4
Renegade	5
SRT Models	8
Wrangler Rubicon 392	8
All Hybrids / Electric	5
KIA	
Cadenza	2
Carnival / Telluride	5
EV6 / EV9 Electric	6
Forte	2
K4 / K5	5
K900	7
Niro	4
Optima	3
Rio	1
Sedona	3
Seltos	2
Sorento	3
Soul	2
Sportage	2
Stinger	6
Most Hybrids / Electric	5
LAND ROVER	
All Models	10
All Hybrids / Electric	10
LEXUS	
ES / GS Series	2
GS F / GX Series	4
IS 500	7
IS Series	3
LFA	N/A
LC	7
LS Series	6
LX Series	5
NX / RX Series	4
RC / RC F	4
RZ 300e / 450e	7
TX / UX	4
All Other Models	5
LS / LC Hybrid	7
All Other Hybrids	4

MODEL	CLASS
LINCOLN	
Continental	6
MKZ	6
LINCOLN VAN / TRUCKS	
Aviator	7
Corsair	7
MKC / MKT / MKX	7
Navigator	7
Nautilus	7
All Hybrids	7
MASERATI	
All Models / Trim Levels with a Nettuno Engine	N/A
Ghibli / Ghibli Modena	9
Grecale	9
Grecale Trofeo	N/A
Levante SUV	9
Quattroporte Sedan	10
GranTurismo	12
GranTurismo Modena	N/A
GranTurismo Trofeo	N/A
GranTurismo Folgore	N/A
MC20	N/A
Most Hybrids / Electric	10
MAZDA	
CX3 / CX-30	4
CX5 / CX50	4
CX-70	5
CX9 / CX-90	5
Mazda 3 / 6	3
MX5 Miata	4
All Hybrids	6
MERCEDES-BENZ	
All 12-Cylinder Engines	N/A
All AMG	N/A
All Maybach	N/A
All McLaren	N/A
A-Class / C-Class	8
B250e	8
CLA	8
CLS Class	9
E-Class	8
EQC 400	8
GLA / GLB / GLC	8
G / GL / GLE / GLS	9
M-Class	8
Metris	8
S / SLC / SLK Class	9
SL-Class	10
All Hybrids / Electric	10

MODEL	CLASS
MINI	
All John Cooper Works Models	8
All Hybrids / Electric	6
All Other Models	7
MITSUBISHI	
Eclipse Cross	3
Lancer	3
Mirage	1
Outlander / Outlander Sport	2
RALLIART / Sportback RALLIART	9
All Hybrids / Electric	3
PORSCHE	
911 Carrera / Panamera	10
911 Carrera S / Panamera S	11
Boxster / Cayenne / Cayman	9
Boxster S / Cayenne S / Cayman S / Cayman GT4	10
Targa	10
All Hybrids / Electric	N/A
All Turbo Models	N/A
SALEEN	
All Models	N/A
SMART	
All Models	4
SUBARU	
Ascent	5
BRZ	4
Forester	3
Impreza	3
Legacy	2
Outback	4
WRX	4
WRX-STI	8
XV Crosstrek	3
All Hybrids / Electric	5

MODEL	CLASS
TOYOTA	
4Runner	2
86 / GR-86	5
Avalon	1
Camry	1
Corolla / Cross / iM	1
C-HR	3
Highlander / Grand Highlander	3
Land Cruiser	5
Prius	3
RAV4	1
Sequoia	4
Sienna	4
Supra	8
Tacoma	2
Tundra	2
Venza	2
Yaris / Yaris iA	1
All Hybrids / Electric	5
VOLKSWAGEN	
All VW Models / Trim Levels with a V10, W8 or W12 Engine	N/A
Atlas / Cross Sport	7
Arteon	8
Beetle	4
CC	7
Eos	8
E-Golf	6
Golf / TDI	5
GTI / GLI	5
Jetta / TDI	4
Passat / TDI	6
Taos / Touareg / TDI	7
Tiguan	7
All Hybrids / Electric	8
VOLVO	
S60 / 80 / 90	5
V60 / 70 / 90	5
XC40 / 60 / 70 / 90	7
All Other Models	6
All Hybrids / Electric	8
WAGONEER	
Wagoneer	5
Grand Wagoneer	5
All Electric	5

Note: Any model listed above that is followed by 'N/A' is ineligible for coverage.
All fuel cell vehicles are excluded from coverage. Additionally, any makes/models not listed above are ineligible for coverage.

Prepaid Maintenance

DEALER BENEFITS

QualityGuard+Plus Prepaid Maintenance plans are available for new and pre-owned vehicles and provide an opportunity to increase sales in the F&I office as well as on the service drive. Two plans are offered: 1) Oil change only 2) Oil change plus tire rotation[1] and Tire Road Hazard Protection[2]. Both plans include a complimentary 10-point inspection when being serviced at the selling dealer.[3]

- **High Value Product** – Provides prepaid maintenance services at intervals applicable to most drivers' usage, plus valuable Tire Road Hazard Protection.[2]
- **Multiple Sales Opportunities** – All plans are additive terms and can be sold on the service drive as well as in the F&I office.
- **Customer Retention** – Mechanical inspections are performed when returning to the selling dealer, providing additional sales for parts & service.[3]
- **Highly Customizable** – With 8 time and mileage options, 3 reimbursement levels, and 3 service intervals, you can customize a plan to suit your customer's individual driving habits and service needs.
- **Easy Claims Processing** – The Maintenance Claims "Front Facing" portal is available to all stores with PCRS+. No phone call or pre-approval to process a claim. Download this User Guide for step-by-step instruction, or call the Claims Department at 800-888-5245.

CUSTOMER BENEFITS

- **Affordable** – 152 different coverage options, all with zero deductible.
- **Price Protection** – Pre-payment of maintenance ensures that your customers are protected from future parts and service price increases.
- **Enhanced Resale Value** – Properly maintained vehicles can help customers earn higher resale values.
- **Tire Road Hazard Protection**[2] – Provides reimbursement for tire repair up to $35 per tire, or pro-rated tire replacement up to $250 per tire for up to 36 months.[4]
- **Transferable** – The plan is transferable to a new owner; a small transfer fee may apply.

10 MECHANICAL INSPECTIONS AT EACH SERVICE[3]
Inspect Air Filter
Inspect Battery
Inspect CV Joint Boots *(if applicable)*
Inspect Engine Drive Belt(s)
Inspect Fluid Levels *(add, if required)*
Inspect Horn
Inspect Hoses
Inspect Lights *(Head, Tail, Brake, Turn Signals)*
Inspect Parking Brake Operation
Inspect Wiper Blades

OIL CHANGE ONLY[3]	OIL & FILTER CHANGES, PLUS TIRE ROTATIONS[1, 3]
Service Level 1: Up to a maximum of $35 per service, including oil and filter change only.	**Service Level 1:** Up to a maximum of $50 per service, including: oil & filter change, plus tire rotation.[1]
Service Level 2: Up to a maximum $60 per service including: oil & filter change only.	**Service Level 2:** Up to a maximum $75 per service including: oil & filter change, plus tire rotation.[1]
Service Level 3: Up to a maximum $85 per service including: oil & filter change only.	**Service Level 3:** Up to a maximum $100 per service including: oil & filter change, plus tire rotation.[1]
Service Level 4: Up to a maximum $150 per service including: oil & filter change only.	

1. $15 for tire rotation reimbursement included in maximum amount. Vehicles equipped with staggered fitment tires cannot be rotated, and are not available for reimbursement with tire rotation claims.
2. Tire Road Hazard protection not available on Oil Change Only plans and all contracts sold by dealers in Florida.
3. Both plans include a complimentary 10-point inspection when serviced at the selling dealer.
4. Mounting, balancing, valve stems, disposal fees are included in this amount up to $25 per tire.

SUMMARY OF PREPAID MAINTENANCE PLANS

Oil Change, Tire Rotation & Tire Road Hazard Plan Coverage Options

		SERVICE INTERVAL OPTIONS		
	Months	3	4	6
	Miles	3,750	5,000	7,500
PLAN TERM OPTIONS	**# OF SERVICES TO BE PERFORMED BASED ON THE SERVICE INTERVAL CHOSEN**			
12 Months / 15,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	4	3	2
	Rotate Tires & Check Tire Pressure *(as applicable)*	2	3	2
24 Months / 30,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	8	6	4
	Rotate Tires & Check Tire Pressure *(as applicable)*	4	6	4
36 Months / 45,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	12	9	6
	Rotate Tires & Check Tire Pressure *(as applicable)*	6	9	6
48 Months / 60,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	16	12	8
	Rotate Tires & Check Tire Pressure *(as applicable)*	8	12	8
60 Months / 75,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	20	15	10
	Rotate Tires & Check Tire Pressure *(as applicable)*	10	15	10
72 Months / 90,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	24	18	12
	Rotate Tires & Check Tire Pressure *(as applicable)*	12	18	12
84 Months / 105,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	28	21	14
	Rotate Tires & Check Tire Pressure *(as applicable)*	14	21	14
96 Months / 120,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	32	24	16
	Rotate Tires & Check Tire Pressure *(as applicable)*	16	24	16

REIMBURSEMENT AMOUNT	OIL & FILTER CHANGE	TIRE ROTATION	TOTAL
$50	$35	$15	$50
$75	$60	$15	$75
$100	$85	$15	$100

Oil Change Only Plan Coverage Options

		SERVICE INTERVAL OPTIONS		
	Months	3	4	6
	Miles	3,750	5,000	7,500
PLAN TERM OPTIONS	**# OF SERVICES TO BE PERFORMED BASED ON THE SERVICE INTERVAL CHOSEN**			
12 Months / 15,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	4	3	2
24 Months / 30,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	8	6	4
36 Months / 45,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	12	9	6
48 Months / 60,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	16	12	8
60 Months / 75,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	20	15	10
72 Months / 90,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	24	18	12
84 Months / 105,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	28	21	14
96 Months / 120,000 Miles	Replace Engine Oil and Filter, Lubricate Chassis *(as applicable)*	32	24	16

REIMBURSEMENT AMOUNT LEVEL OPTIONS			
$35	$60	$85	$150

Core Miscellaneous

SECURITY+PLUS CLAIMS & CANCELLATION INFORMATION

Vehicle Service Contract, Pre-Paid Maintenance, and CPO Claims & Cancellation Information

For claims assistance for Vehicle Service Contracts and for MY17 and later Titan, NCV & Fleet Sales, call 855-456-9544.

All cancellations, including customer originated, are made via PCRS+.

Customers are instructed to submit a written cancellation request, which includes the mileage (odometer reading) of the vehicle at the time the cancellation is to be effective, to the original selling dealer as listed on the front page of their contract.

Original Selling Dealers have the ability to cancel their own policies as long as they meet the following criteria:

- The Cancellation Effective Date is within 90 days of the Cancellation Entry Date
- The Retail Refund amount is less than $6,000
- The policy is NOT financed through Service Payment Plan (SPP)

For paid claims deduction information, see bulletin NESSCB/25-02.

All Non-Original Selling Dealers, and Original Selling Dealers with cancellations that fall outside the above criteria, must submit their cancellation requests through the PCRS+ website for administrator review and processing *(cancellation documents are required)*.

The form on page 28 is available in PCRS+. For support, call 800-362-4111, Option 1, then Option 1, or email nesna _ cancellations@nesna.com.

Please allow up to 30 days for processing upon complete submission.

Note: All VSC/PMA customer inquiries should be referred to 800-647-7261 (800-NISSAN1).

The Nissan Certified Pre-Owned Vehicle Limited Warranty cannot be cancelled.

Dealer Assistance Directory

- Dealer Assistance with VSC/PMA Applications, Transfers or Cancellations 800-362-4111
  Option 1, then option 1
- Security+Plus Claims 855-456-9544
- VSC Towing and Roadside Assistance 800-225-2476
- PMA Tire Road Hazard Protection Claims ..... see below
  (Purchased prior to 5/1/24, contact AgeroRider.com; on 5/1/24 or later contact AAA.com/nissantire)
- For all other Security+Plus product information 800-362-4111
- 0% Consumer Finance Plan (Service Payment Plan) 800-346-5990

QUALITYGUARD+PLUS VSC, PMA & HIGH MILEAGE CLAIMS & CANCELLATION INFORMATION

Vehicle Service Contract, Pre-Paid Maintenance, and CPO

The above product cancellations, including customer originated, are made via PCRS+.

Customers are instructed to submit a written cancellation request, which includes the mileage (odometer reading) of the vehicle at the time the cancellation is to be effective, to the original selling dealer as listed on the front page of their contract.

Original Selling Dealers have the ability to cancel their own policies as long as they meet the following criteria:

- The Cancellation Effective Date is within 90 days of the Cancellation Entry Date
- The Retail Refund amount is less than $6,000
- The policy is NOT financed through Service Payment Plan (SPP)

For paid claims deduction information, see bulletin NESSCB/25-02.

All Non-Original Selling Dealers, and Original Selling Dealers with cancellations that fall outside the above criteria, must submit their cancellation requests through the PCRS+ website for Administrator review and processing *(cancellation documents are required)*.

The form on page 28 is available in PCRS+. For support, call 800-362-4111, Option 1, then option 1, or email nesna _ cancellations@nesna.com.

Please allow up to 30 days for processing upon complete submission.

Vehicle Service Contract Mechanical Breakdown Claims Process:

- All claims require pre-approval
- Obtain customer complaint, cause and correction
- Have full repair estimate ready including part numbers and labor:
  - MSRP pricing and labor hours via Motors, Mitchell or AllData
  - If applicable, have rental, towing or sublet invoices available
  - Call QualityGuard+Plus (QGP) @ 800-888-5245 for pre-approval
  - If applicable, you will be given an approval number and dollar amount
  - All mechanical claims have a $250 deductible per repair visit
- Click here or scan QR Code to download the QGP VSC Claims Process Guide.

High-Mileage Plan Claims Process for Plans Purchased June 2, 2025 or Prior

(See page 70 for High-Mileage Plans purchased June 3, 2025 or later)

Claims MUST have prior authorization through program administrator at 817-383-7251 Monday - Friday 8:00 AM - 6:00 PM CST.

Click here or scan QR code to download the High-Mileage Plan Claims Process PDF file.

Pre-Paid Maintenance Claims Process

Did you know you can self-process QGP maintenance claims and receive payment instantly?

Our "Front Facing Maintenance" portal is available to all stores with PCRS+ access. *(All stores actively selling QGP, regardless of brand, can gain access to PCRS+. Ask your regional representative for details.)*

Click here or scan QR Code to download the QGP FFM Quick Reference Guide.

If not using the FFM portal, all maintenance claims require pre-approval.

Please call QualityGuard+Plus (QGP) @ 800-888-5245 before starting any work.

Dealer Assistance Directory

- Dealer Assistance with VSC/PMA Applications, Transfers or Cancellations 800-362-4111
  Option 1, then option 1
- VSC & PMA Claims 800-888-5245
- VSC Towing and Roadside Assistance 800-225-2476
- PMA Tire Road Hazard Protection Claims ..... see below
  (Purchased prior to 5/1/24, contact AgeroRider.com; on 5/1/24 or later contact AAA.com/nissantire)
- 0% Consumer Finance Plan (Service Payment Plan) 800-346-5990

Customers should be directed to call 800-647-7261 with any questions about their VSC or PMA Plan.

VEHICLE SERVICE CONTRACT PRE-PURCHASE VEHICLE INSPECTION REPORT

NISSAN Security+Plus® Vehicle Protection Plans

VIN: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Sales Type: (Check all that apply)
☐ Original Owner ☐ Subsequent Owner ☐ Service Drive Sale ☐ Lease Buyout

Dealer Name: _____ Year: _____ License Number & State: _____ Mileage: _____

Dealer Code: _____ Make: _____ OEM Warranty Expiration Date: _____ Work Order (WO) _____

Date: _____ Model: _____ Number of Keys: _____ Stock Number: _____

Technician: _____ Body Type: _____ Number of Keyless Remotes: _____

The Vehicle Inspection Report (VIR) is required for vehicles outside of the OEM Powertrain Warranty and not required for vehicles that are still covered under the OEM Powertrain Warranty.

Qualifications for all vehicles: Dealer expressly acknowledges and agrees that before issuing a VSC it will thoroughly inspect and properly recondition the vehicle as necessary.

Sync and use CONSULT-4 for diagnostic scans.

If applicable, the VIR, WO, VSC Application and Bill of Sale, may be requested in the future to determine repair eligibility.

Check the ○ if the item is OK. Note all specifications/readings on WO. Check the ☐ if adjustments or repairs are required and note on WO.

	VIN / TSB's / Recalls / Maintenance / Engine Mechanical		
1	Verify VIN (Original / No Alterations)	○	☐
2	Perform Scheduled Maintenance	○	☐
3	Check for OEM recalls	○	☐
4	Check all systems for Diagnostic Trouble Codes (Repair as needed)	○	☐
5	All Belts / Hoses (Condition/Leaks)	○	☐
6	Start-up: Cold / Hot (Extended Crank Time)	○	☐
7	Engine: Sludge / Smoke From Tail pipe (Inspect for signs of sludge)	○	☐
8	Engine: Noise (Ticking/Knocking/Abnormal: List where and what is making noise)	○	☐
9	Engine: Leaks (Gaskets/Seals: Record where and what is leaking)	○	☐
10	All Fluids: Condition/Levels	○	☐
11	Engine Mounts (Cracked/Oil Soaked/Broken)	○	☐
12	Exhaust Manifold (Warped/Cracked)	○	☐
13	Catalytic Converter (Operation/Condition)	○	☐
	Advanced Driver Assistance Systems (ADAS)		
14	Scan for Diagnostic Trouble Code(s) (Repair as needed)	○	☐
15	ADAS Operation (All ADAS components / systems)	○	☐
16	OEM Rear / Around View Monitor (Operation)	○	☐
	Electrical / Fuel System		
17	All OEM Wiring (Condition)	○	☐
18	Starter Operation: Cranking Voltage _____ Amperage Draw _____	○	☐
19	Alternator Charging: Output Voltage _____	○	☐
20	Fuel Pump (Operation/Noise)	○	☐
21	Fuel Lines / Hoses (Condition/Leaks)	○	☐
	Cooling System		
22	Cooling System (Pressure Test/Leaks/Freeze Protection)	○	☐
23	Recovery Tank / Radiator / Water Pump incl. electric / Cooling Fan(s) (Operation/Condition)	○	☐
	HVAC / Defroster		
24	HVAC Operation (Hot/Cold, PTC Heater, Compressor Noise)	○	☐
25	A/C Hoses / Lines (Condition/Leaks)	○	☐
26	Auto Climate Control (Air Flow / Fan Speed)	○	☐
27	Rear Window Defroster (Operation)	○	☐
	Brakes / Steering / Suspension		
28	Brake Lines / Hoses / Fittings (Condition/Leaks)	○	☐
29	Calipers / Wheel Cylinders (Operation/Leaks)	○	☐
30	Parking Brake (Operation/Adjustment)	○	☐
31	Master Cylinder and Booster (Operation/Leaks)	○	☐
32	Power Steering Hoses / Lines (Condition/Leaks)	○	☐
33	Power Steering Pump (Operation/Leaks/Noise)	○	☐
34	Electronic or Electro-Hydraulic Controlled Power Steering Pump / Systems (Operation/Leaks)	○	☐
35	Steering / Suspension (Control Arms/Ball Joints/Bushings/Springs: Condition/Excessive Play/Modifications)	○	☐
36	Struts (Leaks/Noise/Damage)	○	☐
37	Wheel / Hub / Axle Bearings (Condition/Noise)	○	☐
	Infotainment / Alarm		
38	OEM Multi-Information Display (Operation)	○	☐
39	OEM Nissan-Supplied Mobile Entertainment Systems (Operation)	○	☐
40	OEM Audio System-Radio, CD (Operation)	○	☐
41	OEM Navigation System (Operation)	○	☐
42	OEM Alarm/Theft Deterrent Systems (Operation)	○	☐
	Interior / Exterior Amenities		
43	Windows Controls: Motors / Regulators / Switches (Operation)	○	☐
44	Door Handles / Locks / Controls (Manual / Automatic Operation)	○	☐
45	Tilt / Telescopic Steering Wheel / Adjustable Pedal (Operation)	○	☐
46	Seat Adjustments / Controls: Manual / Power / Automatic Drive Positioner (Operation)	○	☐
47	Multifunction Switch (Headlight / Turn Signal)	○	☐
48	Wipers / Washer (Operation/Speeds/Delay)	○	☐
49	Horn (Operation)	○	☐
50	Interior Courtesy Lights: Vanity / Dome / Map (Operation)	○	☐
51	HomeLink® (Operation)	○	☐
52	Rear / Side View Mirror: Auto-dimming / Power Folding / Controls / Motors (Operation)	○	☐
53	Seat: Heated / Cooled (Operation)	○	☐
54	Steering Wheel: Heated / Cooled (Operation)	○	☐
55	Steering Wheel Controls (Operation)	○	☐
56	Shift Interlock (Operation)	○	☐
57	Sunroof / Moonroof / Convt. Top (Operation)	○	☐
58	Headlights: High / Low Beams (Operation)	○	☐
59	Tail / Brake / Hazard Lights (Operation)	○	☐
	Transmission / Transfer Case / Drivetrain		
60	Transmission / Transfer Case / Drivetrain (Fluid Condition/Leaks)	○	☐
61	Transmission / Transfer Case Mounts (Cracked / Oil Soaked / Broken)	○	☐
62	Universal Joints / CV Joints / Drive Axles (Condition/Leaks)	○	☐
63	CV Boots (Condition/Leaks)	○	☐
	Road Test		
64	Instrument Cluster and Gauges (Operation)	○	☐
65	Engine Performance (Operation / Noise / Vibration)	○	☐
66	Transmission (Operation / Noise)	○	☐
67	Differential / Transfer Case (Operation/Noise)	○	☐
68	Steering and Suspension (Operation / Noise / Vibration / Ride Quality / Handling)	○	☐
69	Cruise Control (Operation)	○	☐
70	Tire Pressure Monitoring System (Operation)	○	☐
	*** Hybrid System**		
71	*Hybrid Transaxle - Motor and Generator (Operation / Noise / Leaks)	○	☐
72	*Water Pump / Sub Radiator / Hybrid Cooling System / Inverter Coolant (Operation / Level / Leaks)	○	☐
73	*Hybrid Electronic Control Unit - Motor Power Regeneration Controls (Run Diagnostic)	○	☐
74	*Diagnostic Scan (Check for Codes & Software Updates)	○	☐
	***Electric Vehicles (Only)**		
75	Trickle Charge Cable (Operation/Condition)	○	☐
76	*Charge Port Inspection (Visually for Bent Terminals / Cracks/Dirt/Debris) / (Operation of Charging Ports Caps/Does Air Exit Back of Port)	○	☐
77	*EV Control Systems: (Run Diagnostic)	○	☐
78	*Traction Motor Systems - Motor Power Regeneration Controls (Run Diagnostic)	○	☐
79	*Vehicle Charging Systems - On Board Charger (Operation / Run Diagnostic)	○	☐
80	*High Voltage Cooling System (Leaks/Levels/ Condition)	○	☐
81	*High Voltage Battery capacity inspection (Battery Usage Report)	○	☐
82	*Reduction Gear (Operation / Noise / Leaks)	○	☐
83	*Electric Shift Control (Run Diagnostic)	○	☐
84	*Brake Systems / Brake Control / Parking Brake Systems (Operation)	○	☐

*** Nissan Electric Vehicle Certified Technician or GT-R Certified Technician Name and Signature**

Technician Name (print): _____

Technician Signature: _____

SEC-VIR-004 1125

NISSAN Security+Plus® Vehicle Protection Plans

VEHICLE SERVICE CONTRACT PRE-PURCHASE VEHICLE INSPECTION REPORT

QualityGuard+Plus®
Vehicle Protection Plans

VIN: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Sales Type: (Check all that apply)
☐ Original Owner ☐ Subsequent Owner ☐ Certified Pre-Owned
☐ Service Drive Sale ☐ Lease Buyout

Dealer Name: _____ Year: _____ License Number & State: _____ Mileage: _____

Dealer Code: _____ Make: _____ OEM Warranty Expiration Date: _____ Work Order (WO) _____

Date: _____ Model: _____ Number of Keys: _____ Stock Number: _____

Technician: _____ Body Type: _____ Number of Keyless Remotes: _____

The Vehicle Inspection Report (VIR) is required for vehicles outside of the OEM Powertrain Warranty and not required for vehicles that are still covered under the OEM Powertrain Warranty.

Qualifications for all vehicles: Dealer expressly acknowledges and agrees that before issuing a VSC or Limited Warranty (LW), it will thoroughly inspect and properly recondition the vehicle as necessary.

If applicable, the VIR, WO, VSC Application and Bill of Sale, may be requested in the future to determine repair eligibility.

Check the ○ if the item is OK. Note all specifications/readings on WO. Check the ☐ if adjustments or repairs are required and note on WO.

	VIN / TSB's / Recalls / Maintenance / Engine Mechanical		
1	Verify VIN (Original / No Alterations)	○	☐
2	Perform Scheduled Maintenance	○	☐
3	Check for OEM recalls	○	☐
4	Check all systems for Diagnostic Trouble Codes (repair as needed)	○	☐
5	All Belts / Hoses (Condition/Leaks)	○	☐
6	Start-up: Cold / Hot (Extended Crank Time)	○	☐
7	Engine: Sludge / Smoke From Tail pipe (Inspect for signs of sludge)	○	☐
8	Engine: Noise (Ticking/Knocking/Abnormal: List where and what is making noise)	○	☐
9	Engine: Leaks (Gaskets/Seals: Record where and what is leaking)	○	☐
10	All Fluids: Condition/Levels	○	☐
11	Engine Mounts (Cracked/Oil Soaked/Broken)	○	☐
12	Exhaust Manifold (Warped/Cracked)	○	☐
13	Catalytic Converter (Operation/Condition)	○	☐
	Advanced Driver Assistance Systems (ADAS)		
14	Scan for Diagnostic Trouble Code(s) (Repair as needed)	○	☐
15	ADAS Operation (All ADAS components / systems)	○	☐
16	OEM Rear / Around View Monitor (Operation)	○	☐
	Electrical / Fuel System		
17	All OEM Wiring (Condition)	○	☐
18	Starter Operation: Cranking Voltage _____ Amperage Draw _____	○	☐
19	Alternator Charging: Output Voltage _____	○	☐
20	Fuel Pump (Operation/Noise)	○	☐
21	Fuel Lines / Hoses (Condition/Leaks)	○	☐
	Cooling System		
22	Cooling System (Pressure Test/Leaks/Freeze Protection)	○	☐
23	Recovery Tank / Radiator / Water Pump incl. electric/ Cooling Fan(s) (Operation/Condition)	○	☐
	HVAC / Defroster		
24	HVAC Operation (Hot/Cold, PTC Heater, Compressor Noise)	○	☐
25	A/C Hoses / Lines (Condition/Leaks)	○	☐
26	Auto Climate Control (Air Flow / Fan Speed)	○	☐
27	Rear Window Defroster (Operation)	○	☐
	Brakes / Steering / Suspension		
28	Brake Lines / Hoses / Fittings (Condition/Leaks)	○	☐
29	Calipers / Wheel Cylinders (Operation/Leaks)	○	☐
30	Parking Brake (Operation/Adjustment)	○	☐
31	Master Cylinder and Booster (Operation/Leaks)	○	☐
32	Power Steering Hoses / Lines (Condition/Leaks)	○	☐
33	Power Steering Pump (Operation/Leaks/Noise)	○	☐
34	Electronic or Electro-Hydraulic Controlled Power Steering Pump / Systems (Operation/Leaks)	○	☐
35	Steering / Suspension (Control Arms/Ball Joints/Bushings/Springs: Condition/Excessive Play/Modifications)	○	☐
36	Struts (Leaks/Noise/Damage)	○	☐
37	Wheel / Hub / Axle Bearings (Condition/Noise)	○	☐
	Audio / Alarm / Navigation		
38	OEM Multi-Information Display (Operation)	○	☐
39	OEM Supplied Mobile Entertainment Systems (Operation)	○	☐
40	OEM Audio System-Radio, CD (Operation)	○	☐
41	OEM Navigation System (Operation)	○	☐
42	OEM Alarm/Theft Deterrent Systems (Operation)	○	☐
	Interior / Exterior Amenities		
43	Windows Controls: Motors / Regulators / Switches (Operation)	○	☐
44	Door Handles / Locks / Controls (Manual / Automatic Operation)	○	☐
45	Tilt / Telescopic Steering Wheel / Adjustable Pedal (Operation)	○	☐
46	Seat Adjustments / Controls: Manual / Power / Automatic Drive Positioner (Operation)	○	☐
47	Multifunction Switch (Headlight / Turn Signal)	○	☐
48	Wipers / Washer (Operation/Speeds/Delay)	○	☐
49	Horn (Operation)	○	☐
50	Interior Courtesy Lights: Vanity / Dome / Map (Operation)	○	☐
51	HomeLink® (Operation)	○	☐
52	Rear / Side View Mirror: Auto-dimming / Power Folding / Controls / Motors (Operation)	○	☐
53	Seat: Heated / Cooled (Operation)	○	☐
54	Steering Wheel: Heated / Cooled (Operation)	○	☐
55	Steering Wheel Controls (Operation)	○	☐
56	Shift Interlock (Operation)	○	☐
57	Sunroof / Moonroof / Convt. Top (Operation)	○	☐
58	Headlights: High / Low Beams (Operation)	○	☐
59	Tail / Brake / Hazard Lights (Operation)	○	☐
	Transmission / Transfer Case / Drivetrain		
60	Transmission / Transfer Case / Drivetrain (Fluid Condition/Leaks)	○	☐
61	Transmission / Transfer Case Mounts (Cracked / Oil Soaked / Broken)	○	☐
62	Universal Joints / CV Joints / Drive Axles (Condition/Leaks)	○	☐
63	CV Boots (Condition/Leaks)	○	☐
	Road Test		
64	Instrument Cluster and Gauges (Operation)	○	☐
65	Engine Performance (Operation / Noise / Vibration)	○	☐
66	Transmission (Operation / Noise)	○	☐
67	Differential / Transfer Case (Operation/Noise)	○	☐
68	Steering and Suspension (Operation / Noise / Vibration / Ride Quality / Handling)	○	☐
69	Cruise Control (Operation)	○	☐
70	Tire Pressure Monitoring System (Operation)	○	☐
	*** Hybrid (HEV) System**		
71	*Hybrid Transaxle - Motor and Generator (Operation / Noise / Leaks)	○	☐
72	*Water Pump / Sub Radiator / Hybrid Cooling System / Inverter Coolant (Operation / Level / Leaks)	○	☐
73	*Hybrid Electronic Control Unit - Motor Power Regeneration Controls (Run Diagnostic)	○	☐
74	*Diagnostic Scan (Check for Codes & Software Updates)	○	☐
	*** Electric Vehicle (EV)**		
75	Trickle Charge Cable (Operation/Condition)	○	☐
76	*Charge Port Inspection (Visually for Cracks/ Bent Terminals/ Dirt/Debris) / (Operation of Charging Ports Caps/Does Air Exit Back of Port)	○	
77	*EV Control Systems: (Run Diagnostic)	○	☐
78	*Traction Motor Systems - Motor Power Regeneration Controls (Run Diagnostic)	○	☐
79	*Vehicle Charging Systems - On Board Charger (Operation / Run Diagnostic)	○	☐
80	*High Voltage Cooling System (Leaks/Levels/ Condition)	○	☐
81	*High Voltage Battery capacity inspection (Battery Usage Report)	○	☐
82	*Reduction Gear (Operation / Noise / Leaks)	○	☐
83	*Electric Shift Control (Run Diagnostic)	○	☐
84	*Brake Systems / Brake Control / Parking Brake Systems (Operation)	○	☐

*** HEV / EV Certified Technician Name and Signature**

Technician Name (print): _____

Technician Signature: _____

QGP-VIR-004

Sample

Security+Plus® Vehicle Protection Plans

QualityGuard+Plus® Vehicle Protection Plans

NISSAN EXTENDED SERVICES NORTH AMERICA
P.O. Box 685004
Franklin, TN 37068-5004
Customer questions:
800-647-7261

DEALER CANCELLATION REQUEST FORM

Processed via Policy, Claims and Reporting Solution (PCRS)

Step 1: REASON FOR CANCELLATION (attach supporting documents)

Proof of mileage is always required. Make sure the supporting document(s) below include mileage.

Cancellation Reason: _____

- **Cancel & Reissue:** corrected policy must be entered into PCRS
- **Customer Request:** attach odometer statement or recent service record dated within 60 days of cancellation date
- **Default on Loan:** attach letter from lienholder
- **Duplicate:** same customer and VIN#
- **Entered in Error:** attach original buyers order showing policy was not purchased
- **Private Party Sale:** attach copy of odometer statement or bill of sale showing date and mileage
- **Repossession/Abandonment:** attach repo/abandon letter from lienholder
- **Rewrite:** attach documents showing rewrite
- **Theft:** attach insurance report or police report showing loss date and mileage
- **Too Expensive:** attach odometer statement or recent service record dated within 60 days of cancellation date
- **Total Loss:** attach insurance report or lienholder's letter of demand showing total loss date and mileage
- **Trade:** attach copy of odometer statement or buyer's order showing date and mileage
- **Unwind:** attach unwind documents showing date of unwind

NESNA reserves the right to request additional documentation to support the cancellation reason (i.e. missing cancellation date and mileage)

Step 2: CUSTOMER, VEHICLE AND POLICY INFORMATION

Customer Name: _____

Customer Address (current): _____

VIN#: _____ Policy#: _____

STEP 3: CANCELLATION DATE, MILEAGE, REFUND INFORMATION

Date: _____ Mileage: _____ Retail Refund Amount: _____

STEP 4: DEALERSHIP INFORMATION (the Dealer completing this form)

Dealer Code _____

Dealer Name _____

Dealer Signature _____

- **A refund quote can be obtained in the cancellation section of PCRS**
- **All cancellation requests are now processed via PCRS with supporting documents attached**
- **All refunds are credited to the cancelling dealership's Non-Vehicle Account statement**
  - Policies financed through Service Payment Plan (SPP) will be refunded directly to SPP for proper disbursement, unless proof of loan payoff is attached
- **Cancelling dealership is responsible for issuing a check for the RETAIL REFUND to the appropriate party (LIENHOLDER/CUSTOMER)**
  - Cancelling dealership is responsible for verifying lien holder payoff before refunding customer
  - If the cancelling dealership is not the original selling dealership, then any unearned portion will be debited to the original selling dealer's NVA

STEP 5: CUSTOMER SIGNATURE AND DATE

I request cancellation of the VSC/PMA listed above, and release and forever discharge Nissan Extended Services North America, its parent, subsidiaries and the affiliates of each entity, as well as each office, agent, distributor, employee, attorney, dealer successor and assignee of any of the above from and against any and all expenses, damages, claims, demands, suit, losses, judgments, liabilities, actions, payments and all costs whatsoever (including without limitation, attorney's fees) with respect to the VSC/PMA cancelled. In addition, a processing fee, as noted in your contract, will be automatically deducted from the retail refund amount.

This form must be completed in its entirety in order for the cancellation to be processed. I understand that this Cancellation Request is irrevocable. Please allow up to 30 days for processing upon complete submission. (The customer must sign the cancellation request.)

_____ **X** _____

PRINT NAME | CUSTOMER SIGNATURE | DATE

Nissan Insurance

NISSAN Insurance
Powered by Liberty Mutual®

Personal Insurance Strategic Partnership[1]

Powered by Liberty Mutual Insurance, this turn-key Affinity Insurance Program is designed to benefit both Customers and Dealers. Rewards include savings up to $700 on auto insurance for your Customers.[2]

DEALER BENEFITS

- CRM Program - A no-touch auto insurance solution that works with your CRM and delivers emails to Nissan customers after the point of sale offering a digital quote experience - Dealers can earn up to $30 per completed quote. *($25 in AZ, VA and MT)*
- Towing Back to Nissan Dealer and Guaranteed OEM parts benefits drive business back to Nissan dealer Service & Part Departments, while maintaining the lifetime value of vehicle for resale and trade-in

CUSTOMER BENEFITS

- Exclusive Nissan owner benefits with a digital, no obligation quote
- Policies may Include
  - Nissan Safety Feature Discounts[3]
  - New Car Replacement™[4]
  - Genuine Nissan Replacement Parts[4]
  - Towing Back to Nissan Dealerships[4]
  - 24-hour Claims Assistance

1. Not available in all states.. Coverage provided and underwritten by Liberty Mutual Insurance Company or its subsidiaries or affiliates, 175 Berkeley Street, Boston, MA 02116. The materials herein are for informational purposes only. All statements made are subject to provisions, exclusions, conditions, and limitations of the applicable insurance policy. Coverages and features not available in all states. Eligibility is subject to meeting applicable underwriting criteria. Learn more about our privacy policy at libertymutualgroup.com/about-lm/corporate-information/privacy-policy.
2. Average annual savings based on a countrywide survey of new customers who reported savings when they switched to Liberty Mutual or Safeco between 10/2024 and 9/2025. Savings will vary. Comparison does not apply in MA.
3. Discounts and savings are available where state laws and regulations allow, and may vary by state. Certain discounts apply to specific coverages only. To the extent permitted by law, applicants are individually underwritten; not all applicants may qualify.
4. Optional coverage; subject to limitations, and availability varies by state. Eligibility rules apply. More details are available at www.libertymutual.com/nissan-owners.

CONSUMER PAYMENT PLANS

Consumer Finance Strategic Partnership

With SPP financing, there is no credit check necessary, as your customer simply makes the first payment at the time of sale. The balance is paid via equal, automatic monthly payments debited from their bank account or credit card. Available on Vehicle Service Contracts and Prepaid Maintenance Agreements. To sign up, go to www.sppdealersignup.com.

The SPP application is available via eMenu or by ordering forms via www.nnanet.com.

SPP 0% Payment Plan Advantages

DEALER BENEFITS

- SPP will pay Dealers the amount financed, less the SPP fee, on the 5th or 20th day the month after received by SPP and the contract is registered with NESNA[1]
- NESNA volume with SPP affords Dealer Participants a profit-friendly, discounted fee structure
- Ability to increase penetration and sell contracts to cash buyers, capped customers and customers who don't want to increase their interest costs
- Additional Service Drive profit center when utilized in Service

SPP PAYMENT PLAN OPTION	FEE STRUCTURE FOR AMOUNT FINANCED					MINIMUM TERMS OF COVERAGE
	$0.01 - $499.99	$500.00 - $999.99	$1,000.00 - $1,699.99	$1,700.00 - $2,699.99	$2,700.00 - $10,000.00	
6 Month	$34 *($14 refund)*[2]	$55 *($30 refund)*[2]	$124 *($74 refund)*[2]	$178 *($78 refund)*[2]	6.2% of Amount Financed *($50% refunded)*[2]	12 Months & 12,000 Miles
12 Month	$36 *($16 refund)*[2]	$57 *($32 refund)*[2]	$128 *($78 refund)*[2]	$183 *($83 refund)*[2]	7.2% of Amount Financed *($50% refunded)*[2]	24 Months & 24,000 Miles
18 Month	$41 *($21 refund)*[2]	$87 *($37 refund)*[2]	$175 *($100 refund)*[2]	$273 *($148 refund)*[2]	10.3% of Amount Financed *($50% refunded)*[2]	36 Months & 36,000 Miles
24 Month	$52 *($27 refund)*[2]	$139 *($64 refund)*[2]	$252 *($137 refund)*[2]	$360 *($210 refund)*[2]	14.15% of Amount Financed *($50% refunded)*[2]	36 Months & 48,000 Miles

Prices subject to change without prior notice

CUSTOMER BENEFITS

- Interest-free payment plan without having to finance as part of the monthly vehicle payment
- **Flexible terms:** Convenient 6-, 12-, 18-, or 24-month payment option with monthly automatic debit on date they choose; Online account management at www.myspp.com
- Useful for customers that have a set monthly car payment in mind, have prearranged vehicle financing, or are buying a contract after taking delivery of their vehicle
- Customers can manage their SPP account online 24/7 and opt in to receive text and email alerts from SPP

For more information, visit www.sppinc.net, call SPP customer service at (800) 346-5990, or contact your Security+Plus field representative.

Note: For paid-in-full deals when SPP collects payment from the customer, a 3% processing fee will be charged

1. Maximum markup is limited to 250% ($2,500 over cost maximum) cost or Florida MSRP
2. Refund if canceled before 3rd payment

SPP | SERVICE PAYMENT PLAN, INC.
The Power of Zero.®

NISSAN Security+Plus® Vehicle Protection Plans

How to Order Core Product Collateral

Interested in ordering supplies? Here's how easy it is to do in 6 simple steps!

01 | Via NNAnet.com. Go to www.nnanet.com and choose My Links--> Dealer Operations --> Dealer Materials Ordering --> VSC/Extended Protection Plans

02 | Select the Brand and then the category of item to open the ordering page and locate the item you want to order.

03 | Click on the button labeled 'Add to cart' to add the item to your cart for checkout.

04 | Once you have finished adding to your cart, click the shopping cart link at top to finish checking out.

05 | Optionally, Orders can also be placed via email to nesna.supplies@imsretail.com. Use PDF order forms available for download below.

06 | You can also call 800-247-5321 to check the status of an existing order.

Security+Plus
Collateral Order Form

QualityGuard+Plus
Collateral Order Form

We create and distribute a variety of marketing collateral to dealers free of charge.

Increase sales with brand compliant, regularly updated sales tools and consumer brochures.

Easy and convenient on-line ordering and fulfillment with free ground shipping on all orders.

QUESTIONS?

Contact your NESNA Representative for assistance.

Important Contact Information

CONSUMER ASSISTANCE

For VSC, CPO Wrap or PMA contract information, customers can contact Consumer Affairs by:

- Phone: 800-647-7261
- SMS/Text: 615-675-9353

NESNA DEALER HOTLINE DIRECTORY

Dealers may call the NESNA Dealer Hotline @ 800-362-4111 **Menu Option**
(If you are a Nissan Dealer, press 1)

- Assistance with application processing, transfers or cancellations 1
- Guaranteed Auto Protection (GAP) and Ancillary Policies 2
- Nissan Dealer Claims 3
- QualityGuard+Plus Claims 5
- Service Payment Plan Program (SPP) 6
- Certified Pre-Owned (CPO) CARFAX 7

DEALER ASSISTANCE

- Certified Pre-Owned (CPO) CARFAX 800-362-4111
  Option 1, then option 7
- Dealer Assistance with VSC/PMA Applications, Transfers or Cancellations 800-362-4111
  Option 1, then option 1
- Security+Plus Claims 855-456-9544
- Security+Plus Roadside Assistance 800-225-2476
- PMA Tire Road Hazard Protection Claims ..... see below
  (Purchased prior to 5/1/24, contact AgeroRider.com; on 5/1/24 or later contact AAA.com/nissantire)
- QualityGuard+Plus Claims 800-888-5245
- QualityGuard+Plus Roadside Assistance 800-225-2476
- 0% Consumer Finance Plan (Service Payment Plan) 800-346-5990
- Materials Order Status Check 800-247-5321

Ancillary Products: Overview

The following section provides additional detail on some of the included benefits in the products mentioned in the Ancillary Products section.

Vehicle Protection

- **Bundles:** Two options to choose from: Select provides Emergency Road Service, Tire & Wheel Road Hazard Protection, Paintless Dent Repair and Windshield Repair Protection; Preferred provides all the benefits of Select and adds a Key Replacement Plan benefit, plus Cosmetic Coverage to the Tire & Wheel benefit.
- **Paintless Dent Repair:** Provides hail damage coverage up to the dollar value of the customer's comprehensive insurance deductible.
- **Tire & Wheel Protection:** Expanded coverage with the addition of a cosmetic option.
- **Key Replacement:** No restriction for coverage with one key. Full programming provided regardless of method.
- **360Shield:** A suite of products for windshield, wheels, anti-corrosion, antimicrobial, air quality, and screens protection.
- **Vehicle Care:** Helps cover the cost of common maintenance and cosmetic repairs.

Extended Lease Care

- Comprehensive coverage that protects all breakdowns or damage, unless specifically excluded, plus "Extended Lease Care Plus" for additional benefits.

Financial Protection

- **GAP:** Customizable GAP solutions, with expanded eligibility and flexibility.
- **Lease Excess Wear & Tear:** Covers excess wear and tear charges at time of lease turn-in.
- **Theft Protection:** Flexible replacement benefit for increased adaptability. Flexible benefit amounts for car rental, travel and deductible reimbursement for enhanced versatility.
- **Total Loss Protection:** Provides theft prevention and a credit towards vehicle replacement in the event of a total loss.
- **Value Protect:** Diminished value benefit options for greater flexibility.
- **PaymentShield:** Providing consumers protection in the event they lose their job.

High-Mileage Plan

- Four levels of protection and additional selectable options with no limits on mileage or term.

Lifetime Limited Warranty

- Valuable coverage that includes the most important and potentially expensive parts of a new or previously owned vehicle, extended for the lifetime of ownership.

CLAIMS & CANCELLATION INFORMATION

To file a claim for GAP, Key Protection, Lease Excess Wear & Tear, 360Shield, Theft Protection, Value Protect, or Towing/Roadside Reimbursement:

1. Go to: claims.nissansecurityplus-products.com
2. Choose your product from the drop-down section. The system will provide the respective information.
3. Log in to start your claim.

To file a claim for Bundle, Extended Lease Care, High-Mileage, Lifetime Limited Warranty, Paintless Dent Repair, Tire & Wheel, Total Loss Protection, Vehicle Care or Windshield Protection:

- Call: 800-475-9016
- Email: claims@nissansecurityplus-products.com

To cancel a contract for Ancillary, Vehicle & Financial Protection, High-Mileage, Extended Lease Care, and Lifetime Limited Warranty, see page 70.

For questions, additional information, or assistance with Extended Lease Care, High-Mileage, Lifetime Limited Warranty, and Ancillary Products including Vehicle and Financial Protection products, call 800-475-9016.

Vehicle Eligibility Listings

The lists below outline all eligible and ineligible vehicles for the following products: 360Shield, Bundle, GAP, Key Protection, Lease Excess Wear and Tear, Extended Lease Care, Lifetime Limited Warranty, Paintless Dent Repair, PaymentShield, Tire & Wheel, Total Loss Protection, Value Protect, and Vehicle Care.

ELIGIBLE VEHICLES

NISSAN
INFINITI
MITSUBISHI
ACURA
ALFA ROMEO
AUDI
BMW
BUICK
CADILLAC
CHEVROLET
CHRYSLER
DODGE
FIAT
FISKER
FORD
GENESIS
GMC
HONDA
HUMMER
HYUNDAI
JAGUAR
JEEP
KARMA
KIA
LAND ROVER
LEXUS
LINCOLN
LUCID
MASERATI
MAZDA
MERCEDES-BENZ
MINI
POLESTAR
PORSCHE
RAM
RIVIAN
SPRINTER
SUBARU
TESLA
TOYOTA
VINFAST
VOLKSWAGEN
VOLVO

INELIGIBLE VEHICLES

ACURA
NSX

ASTON MARTIN
All Models

BENTLEY
All Models

BUGATTI
All Models

FERRARI
All Models

FORD
GT

INEOS
All Models

LAMBORGHINI
All Models

LEXUS
LFA

LOTUS
All Models

MAYBACH
All Models

MCLAREN
All Models

PORSCHE
911 Turbo
911 GT2 RS
911 GT3 RS

ROLLS-ROYCE
All Models

VEHICLES OVER 20 YEARS OLD
Includes all products except Lease Excess Wear & Tear, Extended Lease Care, and Vehicle Care

VEHICLES OVER 10 YEARS OLD
Vehicle Care Only

HIGH-MILEAGE PLAN ONLY

MAKE/MODEL	CLASS
ACURA	
NSX	IE
All Other Models	3
ALFA ROMEO	
All Models	7
AUDI	
R8	IE
RS Series	8
S6 / S7 / S8	8
All Other Models	7
BMW	
All M Models	IE
ALPINA B6 / B7 / B8 / XB7	IE
i8	IE
All Other Models	7
BUICK	
All Models	5
CADILLAC	
V Models	6
All Other Models	5
CHEVROLET	
Corvette	6
Corvette ZR-1 / Stingray / E-Ray	IE
Suburban	5
Uplander	5
Silverado 2500 / 3500	5
Silverado 4500 / 5500 / 6500	6
Silverado Medium Duty	6
All Other Models	4
CHRYSLER	
All Models	4
DODGE	
Challenger SRT Demon	IE
Challenger SRT Demon 170	IE
Challenger SRT Hellcat	IE
Challenger SRT Hellcat Redeye	IE
Charger SRT Hellcat	IE
Durango SRT Hellcat	IE
Viper	IE
All Other Models	4
DODGE (RAM) TRUCKS	
4500 Chassis Cab	6
ProMaster 1500 / 2500 / 3500 / City	7
All Other Models	5
FIAT	
All Models	6
FORD	
GT	IE
Mustang Shelby GT350	IE
Mustang Shelby GT500	IE
F250 / F350	5
F450 / F550 / F650	6
All Other Models	4

MAKE/MODEL	CLASS
GENESIS	
All Models	3
GMC	
Yukon / Yukon XL	6
All Models	5
HONDA	
All Models	2
HUMMER	
All Models	7
HYUNDAI	
All Models	1
INFINITI	
All Models	3
JAGUAR	
All Models	8
JEEP	
All Models	4
KIA	
All Models	1
LAND ROVER	
All Models	8
LEXUS	
LFA	IE
All Other Models	3
LINCOLN	
Navigator	7
All Other Models	4
MASERATI	
All Models	8
MAZDA	
RX7 / RX8	7
All Other Models	1
MERCEDES-BENZ	
ALL AMG	IE
A / C / CLA	6
G	IE
Metris	8
R / S / SL / SLS	8
Sprinter	8
All Other Models	7
MERCURY	
All Models	2
MINI	
All Models	7
MITSUBISHI	
All Models	1

MAKE/MODEL	CLASS
NISSAN	
GT-R	IE
All Other Models	1
OLDSMOBILE	
All Models	2
PLYMOUTH	
All Models	2
PONTIAC	
All Models	3
PORSCHE	
911	IE
Cayenne Turbo	IE
Macan Turbo	IE
Panamera Turbo	IE
All Other Models	8
SAAB	
All Models	2
SATURN	
All Models	2
SPRINTER	
All Models	8
SUBARU	
BRZ	4
WRX	5
All Models	2
SUZUKI	
All Models	2
TOYOTA	
86 / GR 86	4
GR Supra	5
All Other Models	2
VOLKSWAGEN	
All Models	6
VOLVO	
All Models	6
INELIGIBLE VEHICLES	
Electric Vehicles	
Heavy Duty Trucks	
Manufacturers Not Listed	

Note: Any model listed above that is followed by 'IE' is ineligible for coverage.

High-Mileage Plan

The High-Mileage Plan offers four levels of protection and additional selectable options with no limits on mileage or term. Coverage is provided for a wide range of vehicles, including both everyday and commercial. Each plan includes essential benefits such as 24-hour emergency road service and rental/rideshare reimbursement, which can be fully tailored to meet specific driver needs.

TERMS

- Terms up to 60 months/60,000 miles and unlimited mileage terms on all levels of coverage
- 12 months, any vehicle year, unlimited miles for Level 1 coverage
- Terms vary based on the vehicle odometer at the time of sale

ADDITIONAL BENEFITS

- **Simplified Mileage Bands:** Now offering coverage plans without limits.
- **Emergency Road Service:** Reimbursement up to $100 per road service (towing, battery jumpstart, flat tire change, and fuel, oil and water delivery service), and $45 per locksmith service. The customer is responsible for the cost of any fluids delivered.
- **Rental Vehicle or Rideshare Reimbursement:** Coverage for rental or rideshare is provided at up to $50 a day, for up to 30 days for the term of the contract. Also includes rideshare in lieu of rental.
- **Trip Interruption Reimbursement:** Coverage includes up to 4 days at $100 a day for alternate transportation, meals, and lodging when a covered breakdown occurs 100 miles or more from home.

AVAILABLE SURCHARGES

- Commercial Use
- Lift Kit/Leveling Kit/Lowering Kit
- Branded Title
- Seals and Gaskets
- Hybrid Drive Battery

ENHANCED DEDUCTIBLE OFFERING

- **Standard:** $100
- **Additional Options:**
  - $0 deductible
  - $200 deductible

COVERAGE OPTIONS

LEVEL 1* POWERTRAIN

Engine

- Gasoline
- Diesel
- Turbocharged
- Supercharged

Transmission

- Automatic
- Standard

Drivetrain

- Front & Rear Wheel Drive
- Hybrid Vehicle Components
- 4x4/AWD

LEVEL 2* DELUXE

All coverages in level 1 plus

- Air Conditioning
- Braking System
- Electrical
- Steering
- Suspension

LEVEL 3* DELUXE PLUS

All coverages in levels 1 & 2 plus

- Technology
- Enhanced Electrical
- Enhanced Suspension
- Enhanced Hybrid Vehicle Components
- Miscellaneous Components

LEVEL 4* SUPREME

All coverages in levels 1, 2, & 3 plus

- Comprehensive coverage for all mechanical breakdowns, except for items listed as excluded.

* See contract for a full list of exclusions

Extended Lease Care

Extended Lease Care provides comprehensive coverage for mechanical breakdowns for leased vehicles that are not covered by vehicle warranties or automotive insurance policies. This plan can protect your driver from paying for these out-of-pocket expenses. Hybrid/electric vehicles are also covered.*

Extended Lease Care Benefit

Lease End Benefit | We will pay for approved lease end charges subject to the eligibility requirements outlined within the service contract.

COVERAGE DETAILS

Provides comprehensive coverage for a vehicle including the following parts:

Engine

Gasoline Engine | Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, oil pump, oil pump housing, oil pump pressure relief valve, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

Diesel Engine | Fuel distributor, fuel injection pump, fuel regulator and injectors. The auxiliary fuel pump is excluded.

Turbocharged/Supercharged Engine | Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

Transmission

Automatic/CVT | Case & all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick & tube, & fasteners for these components.

Standard (Manual) | Case and all internally lubricated parts, including main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, bushings, shift linkage and cables, and fasteners for these components.

Drivetrain

Front Wheel Drive | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, bushings, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Rear Wheel Drive | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Transfer Case - 4X4/AWD | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, bushings, and fasteners for these components, four-wheel drive selector switch, transfer case module, electronic and vacuum engagement components, including manufacturer's all-wheel drive systems.

* Batteries for hybrid/electric vehicles are excluded.

Hybrid Vehicle Drivetrain Components | Hybrid battery junction block, hybrid battery main battery cable, and electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components listed above.

Seals & Gaskets

Covered only if required in connection with a covered repair.

Dual Rear Wheels

Coverage will be provided when your driver's vehicle is equipped with dual rear wheels.

Canadian Vehicle

Coverage will be provided even though your driver's vehicle has been manufactured for sale in Canada.

Air Conditioning

Condenser, compressor, clutch and pulley, orifice tube, accumulator, HVAC control module, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, fasteners for these components, and Freon-refrigerant if necessary for a covered repair.

Brakes

Wheel cylinders, master cylinder, combination valve, assist booster, disc brake calipers, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components.

Electrical

Voltage regulator, alternator, front and rear windshield wiper motors, front and rear windshield wiper delay controller, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch starter motor and drive, starter solenoid, electronic ignition module, ignition coils, electronic ignition module, body control module, engine control module and engine management control unit, keyless entry system, instrument gauges, compass display, thermometer display, power steering electronic control unit, cruise control system, power seat motor, power seat transmission, power window motor, power window regulator, low fuel sensor, low coolant sensor, low oil sensor, power antenna motor, electronic rear view mirror motor, headlight door motor, power sunroof motor, convertible top motor, wiring harnesses, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch, power window switch, power door lock actuator/switch, power mirror switch, power seat switch, power trunk/liftgate lock actuator, seat memory switch, seat temperature switch, sunroof switch, traction control switch, transmission position switch, transmission temperature switch, accelerator pedal position sensor, air temp sensor, ambient temp sensor, brake fluid level sensor, brake fluid pressure sensor, cabin temperature sensor, camshaft position sensor, crankshaft position sensor, oil pressure sensor, oil temperature sensor, seat position sensor, transmission position sensor, transmission temperature sensor, fuel level sensor, coolant level sensor, coolant temperature sensor and relay, electronic fuel injection system except exhaust gas recirculation valve, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines and electronic throttle body.

Steering

Housing/case and all internally lubricated parts *(examples include rack and pinion equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor or steering gear equipped pitman shaft and valve assembly and bearings)*, bushings, pitman arm, center link, idler arm, power steering pump/electric steering motor, power steering pump pulley, fluid reservoir, coupling, and fasteners for the components listed above.

Suspension

Bump stop cushions, torsion bar mounts and bushings, upper and lower ball joints, including dust boots, steering knuckle (spindle), spindle support, stabilizer shaft, stabilizer linkage, including mounts, and bushings, kingpins, electronic suspension actuator/motor and compressor, electronic suspension sensors, electronic suspension controller and limiting valve, electronic suspension lines, air suspension springs, upper and lower control arms, control arm shafts, and fasteners for the components listed above.

Hybrid/Electric Vehicle Components

Onboard battery charging system, battery charge controller, motor/generator belt tensioner, drive motor dampener, voltage inverter reservoir, three-phase high voltage cables, hydraulic or electric regenerative braking system, onboard computer system, including all relays, sensors, ECU & ECM *(electronic control units/electronic control modules)*, power switch/button and controller/electronic throttle control system.

Miscellaneous Components

Fuel tank, fuel tank sending unit, fuel tank hard lines, fuel injectors, radiator, radiator fan, including fan clutch, fan motor, fan blade, and fan relay, temperature sensor and relay, struts, including upper mount and pivot bearing assembly, heated back glass, windshield wiper washer pump(s), heater-A/C blower motor, heater core assembly, heater control valve, horn assembly and clutch starter interlock switch.

Technology

Adaptive lighting control motors, actuators, and sensors *(composite headlight assembly, only as a result of failure of a listed component)*; audio system, including displays and control modules; auto dimmers; blind spot monitoring control module and sensors; Bluetooth systems, module, and microphone; collision avoidance systems; cruise control systems, including adaptive/autonomous cruise control technologies, control unit, sensors, and cameras; driver information center; driver recognition systems, entertainment technology; eye detection systems, factory installed vehicle hot-spot/cellular transceiver; hands free systems and controls, heads-up display systems; HomeLink®/garage door control transmitter; humidity sensors; infrared systems; keyless access systems; lane departure systems; multimedia interface systems; navigation packages; power trunk/lift gate motor and sensors; proximity sensors; rear monitoring cameras; rear, front, and side mounted cameras and control unit; rest recommendation systems; seat heaters and coolers; self-parking systems, module, sensors, and cameras; SOS systems; touch screen technology; USB ports; vibration sensors; voice recognition/command systems.

ADDITIONAL COVERAGE

During the term, we will also pay a repair facility, or at our option, reimburse your driver the cost to repair or replace, as applicable, damage to the following:

Battery Coverage | Replacement of 1 failed battery. A covered battery shall be considered failed when it is no longer capable of holding a charge and/or being recharged and has been proven by way of negative battery testing results supplied by an approved repair facility to the administrator at the time of the filing of a claim for replacement. Batteries for hybrid/electric vehicles are excluded.

Belts and Hoses | Repair/replacement of failed belts and/or hoses as a result of normal wear and tear.

Chrome, Moldings, & Trim Protection | Repair or replacement of factory installed chrome, moldings, and trim as a result of normal wear and tear.

Convertible & Vinyl Tops Protection | Repair of convertible and vinyl tops as a result of normal wear and tear.

Cosmetic Alloy Wheel Protection | Repair of the wheel(s) on a vehicle due to cosmetic wheel damage.

Interior Protection | Repair of rips, cuts, punctures or tears in fabric, leather, or vinyl up to 2" or less in length and not wider than 1/8" and/or stains that are no greater than 6" in length or diameter as a result of normal wear and tear. In some instances, repair of the stain may require re-dying the affected area.

Light Bulbs & Lenses | Replacement of bulbs and tail light lenses, turn signal lights, brake lights, head lamps, running lights, and fog lights as a result of normal wear and tear.

Paintless Dent Repair Protection | Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of Vehicle body panels, sanding, bonding, or repainting. During the Term, We will pay a Repair Facility, or at Our option, reimburse You the Cost to repair covered minor dents and minor dings less than 4" in length and/or diameter on exterior body panels of the Vehicle that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of Your comprehensive primary carrier deductible. This Service Contract is limited to Vehicles with steel or aluminum body panels.

Rental/Rideshare Reimbursement | If a vehicle experiences a breakdown and is inoperable or unsafe to drive and needs to be held for 8 hours or more (a "day") by a repair facility for a covered repair, we will reimburse the driver the cost to rent a vehicle from a licensed rental agency at a rate not to exceed $50 per day up to the lesser of: (i) $1,500; or (ii) the cost of 30 days for which reimbursement is paid. In lieu of a rental vehicle, we will reimburse the driver the cost to use a rideshare service *(e.g., Uber or Lyft)* at a rate not to exceed $50 per day up to the lesser of: (i) $1,500; or (ii) the cost of 30 days for which reimbursement is paid. Rental/Rideshare reimbursement is limited to a maximum of 5 days per breakdown of the same covered part and an aggregate maximum of 30 days.

Technology | Adaptive lighting control motors, actuators, and sensors *(composite headlight assembly, only as a result of failure of a listed component)*; audio system, including displays and control modules; auto dimmers; blind spot monitoring control module and sensors; Bluetooth systems, module, and microphone; collision avoidance systems; cruise control systems, including adaptive/autonomous cruise control technologies, control unit, sensors, and cameras;

driver information center; driver recognition systems, entertainment technology; eye detection systems, factory installed vehicle hot-spot/cellular transceiver; hands free systems and controls, heads-up display systems; HomeLink®/garage door control transmitter; humidity sensors; infrared systems; keyless access systems; lane departure systems; multimedia interface systems; navigation packages; power trunk/lift gate motor and sensors; proximity sensors; rear monitoring cameras; rear, front, and side mounted cameras and control unit; rest recommendation systems; seat heaters and coolers; self-parking systems, module, sensors, and cameras; SOS systems; touch screen technology; USB ports; vibration sensors; voice recognition/ command systems.

Wheel Alignment | One wheel alignment during the term of this service contract.

Windshield Repair | Repair of minor chips no larger than 1.5" in diameter, and cracks less than 6" in length due to road hazard Damage on the front windshield only.

Windshield Wiper Coverage | Replacement of one set of front windshield wiper blades and one rear wiper blade *(if applicable)*.

Extended Lease Care Plus | We agree to pay, or in our sole discretion, reimburse the driver only the cost, including the labor rate, to replace one set of front and rear brake pads and/or rotors that need replacement due to normal wear and tear. Replacements are limited to the manufacturer's original parts or "like kind and quality" comparable replacements as determined by the administrator.

Surcharge

Commercial Use | Coverage for a vehicle if being used for a commercial purpose, including but not limited to: hauling, construction work, principal off-road use, pickup and/or delivery service, snowplowing, company pool use, business travel when the vehicle is used by more than one driver, vehicles used by a single driver for sales/services, one-time shared passenger rides on demand as part of Uber and Lyft, food courier service such as Grubhub, DoorDash and Uber Eats, light duty contracting, vehicles equipped with dump beds, hoisting, or lifting equipment. The commercial use surcharge does not provide coverage to a vehicle if used for one of the following purposes: daily rentals, carrying passengers for hire *(e.g., taxi, limousine, shuttle services, or other livery type services)*, towing or road service operations, government/ military use, law enforcement, fire, ambulance or other emergency services. These uses are excluded without exception.

Vehicle Protection

BUNDLES - TWO PLAN OPTIONS

PRODUCT	SELECT	PREFERRED
No Deductible for Customers	●	●
Emergency Road Service	●	●
Paintless Dent Repair	●	●
Windshield Protection	●	●
Tire & Wheel Road Hazard Protection	●	●
Key Protection		●
Tire & Wheel w/ Cosmetic Coverage		●
Identity Theft Protection		●

Select provides Emergency Road Service, Tire & Wheel Road Hazard Protection, Paintless Dent Repair and Windshield Repair Protection[1].

Preferred provides all the benefits of Select and adds an $800 Key Replacement Plan benefit, plus Cosmetic Coverage to the Tire & Wheel benefit.

1. Windshield Replacement available where permitted.

SELECT

Tire & Wheel Protection

Tire Repair | Repair of flat tire(s) due to road hazard damage. Tire repair coverage is limited to tires that do not exceed original equipment manufacturer ("OEM") specifications for the vehicle.

Tire Replacement | Replacement of tire(s) should a vehicle's tires become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement tire *(including mounting and balancing)* as shown on the repair order. Tire replacement coverage is limited to tires that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable tires, as determined by the administrator, may be used to complete replacements. If an AWD or 4WD vehicle requires a tire replacement due to a covered event, an additional tire replacement on the same axle will be authorized when the difference in tread is greater than 4/32".

Wheel Repair | Repair of a vehicle's wheels due to road hazard damage. Wheel repair coverage is limited to wheels that do not exceed OEM specifications for the vehicle.

Wheel Replacement | Covers the replacement of the wheel should a vehicle's wheels become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement wheel *(including mounting and balancing)* as shown on the repair order. Wheel replacement coverage is limited to wheels that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable wheels, as determined by the administrator, may be used to complete replacements.

Windshield Protection

Windshield Protection Standard | Repair of minor chips no larger than 1.5" in diameter, and cracks less than 6" in length due to road hazard damage on the front windshield only.

Windshield Protection Plus | Replacement of front windshield, only, if chips or cracks caused by a road hazard cannot be repaired. Windshield replacement coverage is limited to windshields that do not exceed OEM specifications for the vehicle. OEM or "like kind and quality" comparable windshields, as determined by the administrator, may be used to complete replacements.

Windshield Protection Ultra | Replacement of the front windshield, only, if chips or cracks caused by a road hazard cannot be repaired. Windshield replacement coverage is limited to windshields that do not exceed OEM specifications for the vehicle. Only OEM windshields shall be used to complete replacements, not to exceed 2 replacements for the term.

Emergency Road Service

In the event your driver's vehicle is disabled, they may obtain towing, battery jump start, flat tire change, delivery of supplies *(fuel, oil, water)*, and/or locksmith services *("emergency road service")* by (i) contacting us directly for assistance or (ii) obtaining emergency road service on their own. Drivers must seek reimbursement in either scenario. Coverage does not include the cost of supplies *(fuel, oil, water)*.

Paintless Dent Repair

Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse the cost to repair covered minor dents and minor dings less than 4" in length and/or diameter on the exterior body panels that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of the comprehensive primary carrier deductible, not to exceed $1,000. Coverage is limited to steel or aluminum body panels.

PREFERRED

Everything in Select, also including Cosmetic Wheel Protection, Key Protection, and Identity Theft Protection.

Cosmetic Wheel Protection

Repair of the wheel(s) on a vehicle due to cosmetic wheel damage.

Key Protection

Key Protection includes an $800 benefit to replace the vehicle key/remote should it become lost, stolen or destroyed. Battery replacement is not included.

Repair or replacement of a covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the key protection maximum benefit per 12 month period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.

Identity Theft Protection

Dark Web Monitoring & Alerting | The driver will receive proactive monitoring and alerting services that will notify the driver to any potential breach of and/or suspicious activity relative to their identity. Dark Web Monitoring includes the following services: Social Security Number Monitoring, Bank Account Number Monitoring, Credit Card Account Number Monitoring, Debit Card Account Number Monitoring, Driver's License Monitoring, Email Monitoring, Medical Insurance ID Monitoring, Passport Number Monitoring, and Phone Number Monitoring. In connection with monitoring services, drivers will receive prompt alerts to take immediate action to prevent or remediate identity theft, including notifications of suspicious activity, compromised credentials, and/or potential account takeovers. As part of the identity theft protection, drivers will also receive identity threat alerts that will notify the driver of any major data breaches, identity theft incidents, and/or new identity theft laws. Monitoring and alerting services include access to the mobile app to rapidly review information from a smartphone, Mobile Attack Control scanning for potential identity threats, and Mobile VPN to encrypt and protect phone data being transmitted or received.

Identity Fraud Reimbursement | The driver will be reimbursed for identity fraud expenses, as defined in and limited by the terms and conditions set forth at nissansecurityplus-products.com/idprotectionterms, up to the aggregate maximum Identity Fraud Expense Reimbursement limit of $1,000,000 for the term of this service contract addendum. To qualify for Identity Fraud Expense Reimbursement, the driver must experience a stolen identity event, which is the fraudulent use of their personal identification, social security number, or other method of identifying the driver, with an occurrence date during the term of this contract addendum and be reported within 90 days of discovery of such stolen identity event.

Identity Theft Protection | The driver will receive White Glove Restoration services to remediate incidents of identity theft, which are fully managed by Certified Protection Experts available to you 24/7, 365 days a year. Upon the filing of a claim here under, the Certified Protection Expert will work with the driver to confirm identity theft or fraudulent activity. The driver will also receive Lost Wallet Assistance to aid in the replacement of credit, debit, and ATM cards, Junk-Mail Opt-Out to remove the driver's name from marketing databases, and Medical ID Fraud Protection to review usage of medical benefits. As a condition of receiving any and/or all of these services, the driver agrees to provide any required documentation to the Certified Protection Expert, including, but not limited to, a power of attorney to handle complex identity theft issues, that may arise throughout the remediation process.

Additional Coverages Included

Chrome/Mixed Media | Coverage will be provided for chrome wheels, wheels with PVD coating or wheels that have a mixed media finish, meaning when the wheel is finished in more than one of the following: (i) paint; (ii) machine-finished; (iii) chrome; (iv) powder-coat; or (v) clear-coat.

Commercial Use | Coverage for a vehicle if being used for a commercial purpose, including but not limited to: hauling, construction work, principal off-road use, pickup and/or delivery service, snowplowing, company pool use, business travel when the vehicle is used by more than one driver, vehicles used by a single driver for sales/services, one-time shared passenger rides on demand as part of Uber and Lyft, food courier service such as Grubhub, DoorDash and Uber Eats, light duty contracting, vehicles equipped with dump beds, hoisting, or lifting equipment. The commercial use surcharge does not provide coverage to a vehicle if used for one of the following purposes: daily rentals, carrying passengers for hire *(e.g., taxi, limousine, shuttle services, or other livery type services)*, towing or road service operations, government/military use, law enforcement, fire, ambulance or other emergency services. These uses are excluded without exception.

Dual Rear Wheels | Coverage will be provided when your driver's vehicle is equipped with dual rear wheels.

WHAT'S NOT COVERED

Parts of the vehicle subject to regular maintenance. For a complete and detailed list of exclusions, please refer to the contract.

Tire and Wheel | Tires with 3/32" or less tread depth; damage caused by curb impact; valve or rim leaks; improper installation; dry rot in either sidewall or tread; tire chains; and/or off-road use; wheels that will not seal due to rust and corrosion; off-road tires and wheels; tire pressure monitoring system; chrome wheels; wheels with PVD coating or wheels that have a mixed media finish: paint, machine-finished, chrome, power-coat, or clear-coat unless the Chrome/Mixed Media Surcharge is selected and paid; any wheel constructed of carbon fiber, ceramic, or any materials other than steel or aluminum alloy.

Windshield | Damage to areas of the vehicle other than front windshield & stress cracks or cracks over 6".

Paintless Dent Repair | Dents that have been previously repaired; large or deep dents in excess of 4"; creased metals; the punctured metal of the vehicle; vehicles utilizing plastic; fiberglass or non-metal body panels; repair requiring sanding, priming, clear coat, tail gates, truck beds, door jambs.

Key Protection | Additional loss or damage which is occasioned by the driver or the operator's negligence or failure to use all reasonable precautions to protect the covered keys/remotes from any further loss or damage after damage has occurred or been indicated.

Standalone Products

PAINTLESS DENT REPAIR

Paintless Dent Repair (PDR) is an industry recognized process that involves the removal of dings and minor dents from a vehicle's exterior steel or aluminum body panels without disturbing the paint finish. This does not include services that involve the replacement of vehicle body panels, sanding, bonding, or repainting. During the term, we will pay a repair facility, or at our option, reimburse the driver the cost to repair covered minor dents and minor dings less than 4" in length and/or diameter on exterior body panels of the vehicle that are accessible and are repairable through existing PDR techniques. Hail damage is covered up to the dollar value of the driver's comprehensive primary carrier deductible, not to exceed $1,000. This service contract is limited to vehicles with steel or aluminum body panels.

KEY PROTECTION

Key Protection may include either an $800 or $1,400 benefit to replace the vehicle key/remote should it become lost, stolen or destroyed. Battery replacement is not included.

Repair or replacement of a covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the key protection maximum benefit per 12 month period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.

EMERGENCY ROAD SERVICE

In the event your driver's vehicle is disabled, they may obtain towing, battery jump start, flat tire change, delivery of supplies *(fuel, oil, water)*, and/or locksmith services *("emergency road service")* by (i) contacting us directly for assistance or (ii) obtaining emergency road service on their own. Drivers must seek reimbursement in either scenario. Coverage does not include the cost of supplies *(fuel, oil, water)*.

TIRE & WHEEL PROTECTION

Tire & Wheel Protection provides tire repair/replacement and/or wheel (rim) repair/replacement in the event tires and/or wheels become damaged due to a road hazard.

Tire Repair | Repair of flat tire(s) due to road hazard damage. Tire repair coverage is limited to tires that do not exceed original equipment manufacturer ("OEM") specifications for the vehicle.

Tire Replacement | Replacement of tire(s) should a vehicle's tires become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement tire *(including mounting and balancing)* as shown on the repair order. Tire replacement coverage is limited to tires that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable tires, as determined by the administrator, may be used to complete replacements. If an AWD or 4WD vehicle requires a tire replacement due to a covered event, an additional tire replacement on the same axle will be authorized when the difference in tread is greater than 4/32".

Wheel Repair | Repair of a vehicle's wheels due to road hazard damage. Wheel repair coverage is limited to wheels that do not exceed OEM specifications for the vehicle.

Wheel Replacement | Covers the replacement of the wheel should a vehicle's wheels become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement wheel *(including mounting and balancing)* as shown on the repair order. Wheel replacement coverage is limited to wheels that do not exceed OEM specifications for the vehicle. "Like kind and quality" comparable tires, as determined by the administrator, may be used to complete replacements.

360SHIELD

360Shield is a suite of products that protects a vehicle's interior and exterior, preserving its appearance and value throughout the warranty period. Meeting the highest industry standards, all treatments come with warranties covering cleaning, repair, repainting, or replacement of covered parts, with no deductible.

PaintShield

Ceramic sealant that protects exterior factory painted surfaces against acid rain, bird droppings, tree sap, industrial fallout, insects, permanent hard water etching, oxidation and weather-induced fading or loss of gloss. We will pay, or in our sole discretion, reimburse your drivers the cost to repair or repaint each exterior factory painted surface.

InteriorShield

Protection for interior carpet, fabric, leather, and/or vinyl surfaces that are damaged by weather induced fading or permanent staining due to food, drink, urine, vomit, lipstick, crayons, or oil-based stains. We will pay, or in our sole discretion, reimburse your drivers the cost to repair or replace the damaged covered area.

GlassShield

Protection from windshield damage due to acid rain, water spots, chips, cracks, or insects. We will pay, or in our sole discretion, reimburse your drivers the cost to repair or replace the damaged covered area. The warrantor's obligation as to the damaged covered area shall be payment of the cost of 1 repair or, if repair is not possible, in the administrator's sole discretion 1 replacement per damaged covered area up to the product maximum benefit.

WheelShield

Protection for the wheels on a vehicle that are damaged due to discoloration or flaking of painted surfaces. We will pay the cost, or at our sole discretion, reimburse your driver the cost to refinish the damaged covered area.

BodyShield

Protection for the sheet metal or steel frame of a vehicle that is damaged due to corrosion. We will pay, or in our sole discretion, reimburse your driver the cost to repair the damaged covered area.

Interior Anti-Microbial Protection

Protection for the interior surfaces of a vehicle that are damaged due to the formation of mold, mildew, and other harmful microbes. We will pay the cost, or at our sole discretion, reimburse your driver the cost to repair the damaged covered area.

Air Quality & Odor Protection

Protection for a vehicle's climate control system, including the ducts, vents, and/or other components therein, if damaged due to the growth or formation of mold, mildew, and/or other harmful microbes. We will pay the cost, or at our sole discretion, reimburse your driver the cost to repair the damaged covered area.

ScreenShield

Protects and strengthens the screens and lenses throughout your driver's vehicle and covers the repair or replacement. We will pay, or in our sole discretion, reimburse your driver the cost to repair or replace the damaged covered area up to the product maximum benefit.

WHAT'S NOT COVERED

Components not treated with applicable 360Shield Vehicle Protection Product. For a complete and detailed list of exclusions, please refer to the contract.

PaintShield: Body panels and components not treated with applicable product, damage due to paint defects, damage to chrome, bumper, & grills. **InteriorShield:** Defects in vehicle's manufacturing materials, burned, torn, ripped materials, staining or fading caused by corrosive substances, blood, bleach, acid, dyes, inks, tar, paint, gum. **GlassShield:** Damage to areas of the vehicle other than front windshield. **WheelShield:** Chrome wheels, wheels that have mixed finishes: paint, machine-finished, chrome, powder-coat, clear-coat. **BodyShield:** Minor surface rust, corrosion caused by the exhaust system. **ScreenShield:** Display screens or camera lenses not treated with the applicable 360Shield Vehicle Protection Product, replacement of screen/camera that has experienced an internal failure, replacement or repair due to delamination. **Interior Anti-Microbial:** Interior surfaces not treated with the applicable Interior Anti-Microbial 360Shield Vehicle Protection Product, Mold & Mildew that existed prior to the purchase. **Air Quality and Odor:** Components of the vehicle's climate control systems not treated with applicable Air Quality and Odor Protection product, exterior surfaces of the vehicle, interior surfaces other than those relative to the vehicle's climate control system.

VEHICLE CARE

Driving every day takes a toll even on the best vehicles. Tires wear down. Brake pads thin out. Small dents and dings show up over time. These are the realities of owning or leasing a car, but they're often not covered by traditional protection plans.

Vehicle Care is built exactly for that kind of everyday wear. It helps cover the cost of common maintenance and cosmetic repairs, so your drivers are not left paying out of pocket for the most routine parts of vehicle ownership. Whether they're commuting, road-tripping, or just running errands, Vehicle Care keeps them covered where it counts most.

COVERAGE DETAILS

During the term, we will also pay a repair facility, or at our option, reimburse you the cost to repair or replace, as applicable, damage to the following:

Battery Coverage | Replacement of 1 failed battery. A covered battery shall be considered failed when it is no longer capable of holding a charge and/or being recharged and has been proven by way of negative battery testing results supplied by an approved repair facility to the administrator at the time of the filing of a claim for replacement. Batteries for hybrid/electric vehicles are excluded.

Chrome, Moldings, & Trim Protection | Repair or replacement of factory installed chrome, moldings, and trim because of normal wear and tear. For chrome, moldings, and trim protection, the total of all covered repairs and/or reimbursements during the term may not exceed $1,000.

Windshield Wiper Coverage | Replacement of 1 set of front windshield wiper blades and 1 rear wiper blade (if applicable).

Belts and Hoses | Repair or replacement of failed belts and/or hoses because of normal wear and tear.

Interior Protection | Repair of rips, cuts, punctures or tears in fabric, leather, or vinyl up to 2 inches or less in length and not wider than 1/8 of an inch and/or stains that are no greater than 6 inches in length or diameter as a result of normal wear and tear. In some instances, repair of the stain may require re-dying the affected area.

Wheel Alignment | 1 wheel alignment, not to exceed $1,000.

Light Bulbs & Lenses | Replacement of bulbs and lenses of tail lights lenses, turn signal lights, brake lights, headlamps, running lights, and fog lights because of normal wear and tear. The total of all covered repairs and/or reimbursements during the term may not exceed $2,500.

Convertible & Vinyl Tops Protection | Repair of convertible and vinyl tops because of normal wear and tear, the total of all covered repairs and/or reimbursements during the term may not exceed $5,000.

Paint Protection | Repair of clear coat scratches, scuff marks, and paint defects that require touch-up repair.

Brake Pad and/or Rotor Replacement | Replacement of 1 set of front and rear brake pads and/or rotors that need replacement due to normal wear and tear. Carbon ceramic brakes are limited to $5,000 in aggregate.

Diagnostic Coverage | Necessary and customary charges incurred in conjunction with the diagnosis of the Damaged Covered Part. Diagnostic time will not be covered for those conditions where the proper repair is readily apparent.**Diagnostic**

DISCLAIMER: Commercial Use coverage requires payment of an additional surcharge. Without it, related claims may be denied.

Technology | Adaptive lighting control motors, actuators, and sensors (composite headlight assembly, only as a result of failure of a listed component); audio system, including displays and control modules; auto dimmers; blind spot monitoring control module and sensors; Bluetooth systems, module, and microphone; collision avoidance systems; cruise control systems, including adaptive/autonomous cruise control technologies, control unit, sensors, and cameras; driver information center; driver recognition systems, entertainment technology; eye detection systems, factory installed vehicle hot-spot/cellular transceiver; hands free systems and controls, heads-up display systems; HomeLink®/garage door control transmitter; humidity sensors; infrared systems; keyless access systems; lane departure systems; multimedia interface systems; navigation packages; power trunk/lift gate motor and sensors; proximity sensors; rear monitoring cameras; rear, front, and side mounted cameras and control unit; rest recommendation systems; seat heaters and coolers; self-parking systems, module, sensors, and cameras; SOS systems; touch screen technology; USB ports; vibration sensors; voice recognition/ command systems. The total of all covered repairs and/or reimbursements may not exceed $5,000.

Rental/Rideshare Reimbursement | If your vehicle experiences damage and is inoperable or unsafe to drive and needs to be held for eight hours or more a day by a repair facility for a covered repair, we will reimburse you the cost to rent a vehicle from a licensed rental agency, or a rideshare service, at a rate not to exceed $50 per day up to the lesser of $1,500 or the cost of 30 days for which reimbursement is paid. Rental/rideshare reimbursement is limited to a maximum of five days per damaged covered part and an aggregate maximum of 30 days.

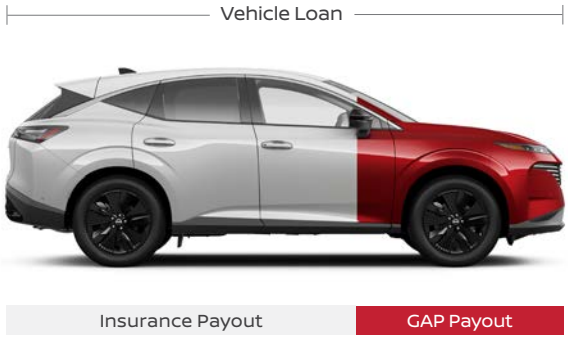
Financial Protection

GAP

PRODUCT	GAP PLUS	GAP
No Deductible for Customers	●	●
GAP Protection	●	●
Insurance Deductible Assistance	●	●
Vehicle Replacement Credit	●	

Guaranteed Auto Protection (GAP) helps cover what the customer owes on their vehicle loan or lease agreement if they experience a total loss before it is paid off.

Commercial Use | If the driver has selected and made payment for the commercial use surcharge, the driver will be eligible for waiver coverage even though the driver is using their vehicle for a commercial use as defined in the GAP waiver contract.



Vehicle Replacement Credit | In the event of a covered total loss and waiver of the GAP amount, the vehicle replacement credit surcharge provides eligibility for a $1,000 credit toward a replacement vehicle financed or leased from the original dealer within 90 days of the date of waiver of the GAP Amount. The vehicle replacement credit has no cash value and will only be applied in the form of a credit towards the amount financed or leased on the replacement vehicle. Documentation must be submitted to the administrator evidencing the purchase or lease of a replacement vehicle. In the event the vehicle replacement credit exceeds the amount financed or leased on the replacement vehicle, any unused portion of the vehicle replacement credit is non-transferable and will not result in any refund due.

ADDITIONAL COVERAGE AVAILABILITY

GAP Plus | Primary carrier deductible coverage is available up to $1,000. As part of the GAP Plus program, Vehicle Replacement Credit coverage is also available as a surcharge to provide down payment assistance if you return to the selling dealer and purchase or lease a replacement vehicle after a covered total loss.

WHAT DOES NOT QUALITY FOR WAIVER COVERAGE

Towing charges, rental fees, storage charges, administrative fees, salvage value, damage resulting from bodily injury or property damage liability, physical damage, medical payments, personal injury protection, uninsured motorist, underinsured motorist, self-financed vehicles, loss as a result of criminal acts, misrepresentation of fact, race or speed contest, vehicles classified as a lemon, resulting from wear and tear, gradual deterioration, obsolescence, rust, corrosion, latent defect, inherent vice, freezing, overheating. Please refer to the GAP Addendum for exact details.

LEASE EXCESS WEAR & TEAR

Lease Excess Wear & Tear covers up to $5,000 in excess wear and tear charges at time of lease turn-in. Covers new leased vehicles valued up to $150,000 MSRP.

COVERAGE (INCLUDING BUT NOT LIMITED TO)

- Chipped paint and scratches
- Chipped windshield or windows
- Damaged wheels
- Exterior dents and dings
- Damaged headlamps, rear lamps, lenses, & fog lights
- Interior stains

THEFT PROTECTION

If an installed theft deterrent doesn't help prevent a theft or recover a vehicle if it's stolen while your driver is covered, and the vehicle is considered a total loss, we'll offer support to help your driver get back on their feet.

UV Body Panel & Warning Labels | Leaves a permanent and unique code on a vehicle that is visible under UV light, deterring theft and allowing law enforcement agencies to identify the owner of a recovered vehicle.

THEFT PROTECTION EXPENSES

Rental Expenses | In the event of a total loss, we will pay, or in our sole discretion, reimburse the driver's expenses for a rental car incurred by the driver as a direct result of the theft of the driver's vehicle up to the maximum benefit identified on the information schedule on the limited warranty form.

Travel Expenses | In the event of a total loss, we will pay, or in our sole discretion, reimburse the driver's travel expenses up to the maximum benefit identified on the information schedule. Travel expenses are limited to $100 of expenses per day, inclusive of meals *(restaurants only)* and lodging *(hotels and motels only)*, that the driver incurs if the driver's vehicle is stolen more than 200 miles from the driver's permanent residence.

Deductible Reimbursement | In the event of a total loss, we will reimburse the driver for their primary carrier's deductible up to the maximum benefit identified on the information schedule, but not to exceed $1,000.

We will pay the theft protection expenses to the driver. Theft protection expenses are excess to and may not duplicate any other available coverage, including, but not limited to, those provided by the driver's primary carrier's *(e.g., travel or transportation expenses)*. These expenses are only reimbursable to the extent that they are not covered by the driver's primary carrier's insurance policy. Our payment of theft protection expenses is subject to the terms and conditions of this limited warranty, including, but not limited to, the driver's report of the theft to the police within 24 hours of the driver's discovery of the theft, and contacting the administrator and providing the administrator with the required documents within 60 days of the primary carrier settlement.

Replacement Benefit | In the event of a total loss, we will pay the selling dealer of the replacement vehicle the replacement benefit up to the maximum benefit identified on the information schedule. The replacement benefit shall be calculated as follows: (i) when both the vehicle and replacement vehicle are purchased, the difference between the replacement vehicle cost basis, and the retail value of the vehicle as determined by the driver's primary carrier on the date of loss; or (ii) when both the vehicle and the replacement vehicle are leased, the difference between the sum of the monthly lease payments for the driver's replacement vehicle and the sum of the monthly lease payments for the vehicle for the entire term of the respective leases. Our payment of the replacement benefit is subject to the following: (i) the replacement vehicle must be of the same transaction type as the vehicle *(e.g., purchase or lease)*; (ii) the replacement vehicle must be purchased or leased within 60 days from the date of loss; (iii) the cost of the replacement vehicle must be greater than the retail value of the driver's vehicle in order to receive the replacement benefit; and (iv) the replacement vehicle must be purchased or leased (as applicable) from the original selling dealer. The replacement benefit will be paid directly to the selling dealer at the time the driver purchases or leases their replacement vehicle. The replacement benefit is excess to and may not duplicate any other available coverage, including, but not limited to, that provided by the driver's primary carrier. Our payment of the replacement benefit is subject to the terms and conditions of this limited warranty, including, but not limited to, the driver's report of the theft of the vehicle to the police within 24 hours of the driver's discovery of the theft, and contacting and providing the administrator with the required documents within 60 days of the primary carrier settlement. Rollover balances from prior loans are specifically excluded from this definition and the warrantor hereby specifically excludes coverage for such balances.

Additional Coverages Included

Commercial Use | The driver will be eligible for coverage hereunder even though the driver is using their vehicle for a commercial use as defined herein.

TOTAL LOSS PROTECTION

Total Loss Protection is designed to safeguard your driver's finances and get them back on the road. In the event a vehicle is declared a total loss due to an accident or theft, we provide coverage up to the maximum benefit, alleviating the financial burden of replacing the vehicle.

UV Body Panel & Warning Labels | Leaves a permanent and unique code on a vehicle that is visible under UV light, deterring theft and allowing law enforcement agencies to identify the owner of a recovered vehicle.

COVERAGE DETAILS

Total Loss Protection Dealer Replacement Benefit | In the event that the product installed on your driver's vehicle fails to prevent, or facilitate recovery of, the theft of your driver's vehicle or your driver's vehicle is deemed a total loss resulting from physical damage loss, we will provide a dealer replacement benefit as follows: (i) a credit of $1,000 when your driver purchases or leases a replacement vehicle of the same original equipment manufacturer ("OEM") as the vehicle, from any dealer; (ii) a credit of $1,000 if your driver returns to the original selling dealer and your driver purchases or leases a replacement vehicle of any OEM other than the OEM of the vehicle; or (iii) a credit of $2,000 if your driver returns to the original selling dealer and your driver purchases or leases a replacement vehicle of the same OEM as the vehicle; (iv) a reimbursement of $500 if your driver does not return to the selling dealer and does not purchase a new OEM replacement vehicle.

Responsibilities and Requirements | In order for your driver to be eligible for the credit under this limited warranty, your driver is required to maintain primary carrier coverage. Payment of the dealer replacement benefit is subject to the terms and conditions of hereof, including, but not limited to, your driver reporting the theft of the vehicle to the police within 24 hours of your driver's discovery of the theft, and contacting and providing the administrator with the required documents within 30 days of the primary carrier settlement.

Additional Coverage Information

- Non-transferable (by any party) and noncancelable (by customer)
- Commercial use not permitted (includes Uber and Lyft)
- Canadian spec vehicle covered
- Does not cover rollover balances from prior loans
- Term is the period of time beginning on the product purchase date and ending on whichever of the following dates occurs first: (i) expiration of the applicable number of months from the product purchase date, as set forth on the information schedule; (ii) the date upon which the applicable credit is issued; or (iii) the date of expiration of any redemption period following the repossession or surrender of the vehicle

VALUE PROTECT

Value Protect guards your drivers and their budgets from potentially diminished value of their vehicle. Coverage designed to maintain the trade-in value of their vehicle and the soundness of their investment even in the event of an accident.

COVERAGE BENEFITS

- Provides your driver the option to trade-in their vehicle to the selling dealer for a credit of the guaranteed repurchase price toward the purchase or lease of another vehicle.

DIMINISHED VALUE BENEFITS

- The dealer's offer can vary based on vehicle demand and any reduced value from accidents; if the driver rejects the offer, they can still trade in their vehicle for a guaranteed price that factors in diminished value and repair costs.

TERMS

- 12/36/60 Month terms available

TERM DEFINED

- Period of time beginning on the option purchase date and ending on the earlier of: (i) date upon which the applicable number of months from the option purchase date as set forth on the Information schedule expires; (ii) the date upon which you trade-in your vehicle to the selling dealer; (iii) the date upon which ownership of the vehicle is transferred; or (iv) the date the vehicle is declared a total loss

LIMIT OF LIABILITY

- $5,000
- $10,000

EXCLUSION EXAMPLES

- JD Power or MSRP more than $150K
- Commercial use
- Vehicles exceeding 1 ton
- Non-US spec vehicles

PAYMENTSHIELD

With the PaymentShield program, in the unfortunate event that your driver loses their job due to covered circumstances, they will receive reimbursement for loan or lease payments made for up to six months. PaymentShield is available for new vehicles that are leased or purchased, as well as for loans on used vehicles.

HOW PAYMENTSHIELD WORKS

The benefit available is dependent on your payment tier. Below is an example assuming a maximum total benefit of $2,500.

IF PAYMENT IS...		
$399/mo	**$499/mo**	**$999/mo**
May receive a monthly reimbursement for entire payment up to six months.	May receive a monthly reimbursement for entire payment up to five months	May receive a $999 reimbursement for two months, then receive $502 toward the third month's payment.

COVERAGE BENEFITS

In the event a driver is terminated or furloughed from their current employment, we agree to reimburse them the eligible payment protection reimbursement amount within 30 days of proof of payment of the monthly vehicle payment amount by them as defined herein, subject to the terms and conditions of this payment protection agreement.

ANCILLARY PRODUCT PAYMENT PLANS

Payment Plans are valuable programs offered to help your drivers finance the protection products that make sense for them. It provides a solid alternative to cash or a welcome solution if your driver's financial institution's borrowing limit has been reached. Whether your drivers are seeking protection against unexpected breakdowns, theft, tire and wheel damage, or any other circumstances our wide range of plans cover, we can build flexible, easy to afford payment plans for your drivers today.

PURCHASER PAYMENT PLAN OPTIONS

Your driver can choose the 0% installment plan they would like to use:

84 MONTHS OR LESS	Longest term is 42 months.*
72 MONTHS OR LESS	Longest term is 36 months.*
60 MONTHS OR LESS	Longest term is 30 months.*
48 MONTHS OR LESS	Longest term is 24 months.*
36 MONTHS OR LESS	Longest term is 18 months.*
24 MONTHS OR LESS	Longest term is 12 months.*
12 MONTHS OR LESS	Longest term is 6 months.*

Down payment must be 10% or more of the product(s) purchase price but no less than $100.

POWERFUL TOOLS

Our online account management system includes:

- Streamlined payment plan portal makes new account and agreement setup a breeze.
- User-friendly customer portal allows for easy management of payment, current balance, and loan history.

ADDITIONAL BENEFITS

- Direct funding for vehicle protection products of your driver's choice
- 0% monthly payment plans
- Easy and secure online payments

*We may modify the installment term if it exceeds 50% of the remaining time of the plan.

Lifetime Limited Warranty

Lifetime Limited Warranty coverage is an excellent way to protect against unexpected repair costs for the life of the contract when purchasing a new or previously owned vehicle. A Lifetime Limited Warranty is extended for the lifetime of vehicle ownership, and offers valuable coverage that includes the most important and potentially expensive parts of the vehicle; the engine, transmission, and drivetrain. Emergency road service is also included.

New and Pre-Owned Vehicles: $100 deductible for covered repairs per covered claim.

POWERTRAIN COVERAGE

Gasoline Engine | Cylinder block and all internally lubricated parts including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pump, oil pump housing, and oil pump pressure relief valve, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

Diesel Engine | Fuel distributor, fuel injection pump, fuel regulator, and injectors. The auxiliary fuel pump is excluded.

Turbocharged/Supercharged Engines (Manufacturer installed only) | Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

Transmission (Automatic) | Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, and solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

Transmission (Standard/Manual) | Case and all internally lubricated parts, including the main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, and bushings, shift linkage and cables, and fasteners for these components.

Drivetrain (Front Wheel Drive) | Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, and bushings, axle shafts, front hub bearings, rear hub bearings, locking hub assemblies (4x4), drive shaft support, drive shaft, and fasteners for these components.

Drivetrain (Rear Wheel Drive) | Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, and limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Transfer Case - 4x4/AWD | Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, and bushings, fasteners for these components, and electronic and vacuum engagement components, including manufacturer's all-wheel drive systems.

COVERAGE DETAILS

- Replacement parts used to complete covered repairs may include new, remanufactured, used, rebuilt, exchanged, or serviceable used components or non-original equipment manufactured parts
- $0 Deductible
- Required to return to selling dealer every 7 years for complimentary powertrain inspection
- 50-mile tieback from selling dealer's location
- Emergency Roadside Reimbursement
  - Limit of Liability: 4 total services for the term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery
  - Covered only up to 36 months after Limited Warranty start date
- Commercial use not permitted (includes Uber and Lyft)
- Canadian spec vehicle covered
- Noncancelable and non-transferable
- **EXCLUDED:** Trucks that have dual rear wheels or trucks or SUVs having greater than a four inch (4") lift and/or tires or wheels having greater than a four inch (4") difference in diameter from original manufacturer's equipment. Vehicles with over a six inch (6") lift, or tires or wheels with greater than a four inch (4") difference in diameter from original manufacturer's equipment are excluded without exception. Suspension reductions, undersized wheels or tires, and oversized tires that do not match in diameter are specifically excluded.

LIMIT OF LIABILITY

- The total We will pay for each covered repair is limited to the lesser of:
  - (i) The cost of the covered repair; OR
  - (ii) the actual cash value of your vehicle as of the date immediately prior to the opening of the most recent claim for a covered repair, less any deductible, as determined by Kelley Blue Book, J.D. Power Official Used Car Guide ("J.D. Power Guide"), or such other nationally recognized source, based upon region.
- Our aggregate limit of liability is the lesser of:
  - (i) the cost of covered repairs for the term; OR
  - (ii) the actual cash value of your vehicle as of the date immediately prior to the opening of the most recent claim for a covered repair, less any deductible, as determined by Kelley Blue Book, J.D. Power Guide, or such other nationally recognized source, based upon region; OR
  - (iii) the purchase price you paid for the vehicle excluding charges for tax, title, negative equity, license, and finance and insurance products.

Ancillary Miscellaneous

ANCILLARY STATE AND LENDER AVAILABILITY DISCLAIMERS

Due to varying state and lender regulations, product availability and other conditions and/or limitations may apply. This section provides details to ensure compliance with state and lender regulations and to give the most current and accurate information regarding product availability. This section is subject to change pursuant to additional developments in applicable regulations and any such updates will be provided.

360Shield Appearance Care

FORM: 360S _ SEN (01/25)

- Front-End
- Noncancelable
- No lender approval needed
- Nontransferable

COVERAGE NOTES

- Products include (pre-checked)
  - PaintShield
  - InteriorShield
- Product is a Limited Warranty
- Can charge for the product, but not the warranty itself. Cannot charge for a warranty.
- Commercial Use surcharge coverage available and is pre-checked on the form
- **Damage Means**
  - **PaintShield:** Damage, fading, or loss of gloss resulting from acid rain, bird droppings, tree sap, industrial fallout, insects, permanent hard water etching, or oxidation. Pertains to exterior factory painted surfaces. We may try to repair through professional detailing prior to repainting the damaged covered area.
  - **InteriorShield:** Fading, permanent staining due to food, drink, urine, vomit, lipstick, crayons, or oil-based stains. Pertains to carpet, fabric, leather, and/or vinyl surfaces. We may try to repair through professional cleaning/detailing, dyeing, or reconditioning prior to replacing the damaged covered area.
- No tieback

TERM

- Term is fillable
- Available options: 36/60/84 months
- Term is "months" from the product purchase date

LOL NOTES

- The warrantor's obligation under this Limited Warranty shall be limited to the cost of one (1) repair, repainting, refinishing, or replacement (as applicable) per damaged covered area for each product for which this Limited Warranty was issued, unless set forth in section 2 - coverage, up to the lesser of: (i) the product maximum benefits set forth below, (ii) the actual cash value of your vehicle as of the date immediately prior to the opening of the most recent claim for a covered repair as determined by Kelley Blue Book, J.D. Power Official Used Car Guide, or such other nationally recognized source, based upon region; or (iii) the purchase price you paid for the vehicle excluding charges for tax, title, negative equity, license, and finance and insurance products.
- The warrantor's obligations as to each covered area cease upon the occurrence of one (1) repair, repainting, refinishing, or replacement (as applicable). The warrantor's obligations as to each product cease upon the earlier of: (i) the warrantor's payment of such amount as set forth above; or (ii) the expiration of the term.
- The product maximum benefits, as referenced above, are:
  - PaintShield: $3,000
  - InteriorShield: $2,000

OTHER NOTES

- Please see unique claims portal and phone number for claims/customer service.
- Examples of exclusions:
  - Damage as a result of the use of contaminated fluids, stone or sand abrasions, objects striking the vehicle, flaking, peeling, chipping, spotting, cracking or separating of paint, nicks, dings, dents, scratches, theft, vandalism, impact or collision damage, rust or surface rust, factory defects, stress cracks, fire, flood, wind, lightning, or hail or other weather-related hazards, except as explicitly defined as damage to a covered area under this Limited Warranty
  - Recreational vehicles, mobile homes, and conversion vans
  - Damage to chrome, bumpers, or grills
  - Burned, torn, or ripped materials
  - Staining or fading caused by corrosive substances, blood, bleaches, acids, dyes, inks, tar, paint, or gum.

Bundle

(Also used with Ally and all other, except Ford/Lincoln/CAB East/HTD Leasing)

Ancillary Product Bundle

- Locked Retail Prices for all service contracts to be sold in FL (inclusive of bundle selectable coverages), regardless of lender.
- Applicable form for all lenders except FMCC / Lincoln and Toyota / Mazda / Lexus / MobilityOne ("TFS family of companies"): BNDL _ SEN.
- TFS family of companies permit a bundle that does not include wheel repair. This contract is notated by "BNDLNWR _ SEN."
- FMCC / Lincoln Financing (BNDL _ APS _ FMCC _ QG or BNDL _ SPS _ FMCC _ QG): Lender permits only a static bundle of Tire and Wheel, Paintless Dent Repair, and Windshield Repair (not replacement). Such coverages are automatically bundled and not individually selectable.
- FMCC / Lincoln Financing (BNDL _ APSFL _ FMCC _ QG or BNDL _ APS _ FMCC): In FL, the static bundle is Tire and Wheel and Paintless Dent Repair only. Such coverages are automatically bundled and not individually selectable. Windshield (Repair or Replacement) is not permitted in FL pursuant to lender guidelines.

Key Protection (Selectable on Bundle Form)

- FMCC / Lincoln Financing: Key not permitted pursuant to lender guidelines.

Paintless Dent Repair (Selectable on Bundle Form)

- Locked and filed retail price in NY for Paintless Dent Repair.
- CA: Hail damage is not limited to primary carrier deductible.
- AL: Hail damage coverage is not available.
- FMCC / Lincoln Financing (BNDL _ SPS _ FMCC _ QG or BNDL _ APS _ FMCC _ QG): Static bundle (except FL) that automatically includes Tire and Wheel, Paintless Dent Repair and Windshield Repair.

Windshield Protection (Selectable on Bundle Form)

- Locked and filed retail price in NY for Windshield Repair.
- Windshield Replacement (Plus or Ultra coverage) is not permitted in NY.
- BNDL _ SEN or BNDLNWR _ SEN: Windshield Protection Standard (repair) not available in FL, KS, and SC.
- BNDL _ SEN or BNDLNWR _ SEN: Windshield Protection Plus (replacement) not available in CT, FL, GA, KS, MA, ME, MT, NY, PA, SC, TX, and VT.
- BNDL _ SEN or BNDLNWR _ SEN: Windshield Protection Ultra (replacement) not available in AK, CT, FL, GA, KS, MA, ME, MT, NY, PA, SC, TX, and VT.
- FMCC / Lincoln Financing (BNDL _ SPS _ FMCC _ QG or BNDL _ APS _ FMCC _ QG): Windshield Replacement not permitted in any state pursuant to lender guidelines. Windshield Repair not permitted in FL pursuant to lender guidelines (BNDL _ APSFL _ FMCC _ QG).
- FMCC / Lincoln Financing (BNDL _ SPS _ FMCC _ QG or BNDL _ APS _ FMCC _ QG): Static bundle (except FL) that automatically includes Tire and Wheel, Paintless Dent Repair and Windshield Repair.

FORM: BNDL _ SEN (01/25). Please note, form BNDLNWR _ SEN (01/25) must be used with Toyota, Lexus, Mazda, or MobilityOne lenders, as these lenders do not allow wheel repair.

COVERAGE NOTES

Term for All: Months from service contract purchase date

"Select" Pre-Checked Bundle

- Tire and Wheel
  - LOL: Unlimited
- PDR
  - LOL: Unlimited
- Windshield Standard ("standard" means windshield repair)
  - LOL: Unlimited
- Reimbursement Emergency Roadside
  - LOL: 4 total services for the Term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery
- Chrome/mixed media, commercial use, and dual rear wheel surcharges pre-checked.
- Customer may add "windshield plus" or "windshield ultra" with surcharge and where permitted (see below). "Plus" permits windshield replacement. "Ultra" permits windshield replacement, limited to 2 OEM replacements per term.

"Preferred" Pre-Checked Bundle

- Tire and Wheel
  - LOL: Unlimited
- Cosmetic Wheel
  - LOL: Unlimited
- PDR
  - LOL: Unlimited
- Windshield Standard ("standard" means windshield repair)
  - LOL: Unlimited
- Key
  - LOL: $800 per 12 months of the term
- Reimbursement Emergency Roadside
  - LOL: 4 total services for the term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery
- ID Theft
- Chrome/mixed media, commercial use and dual rear wheel surcharges pre-checked.
- Customer may add "windshield plus" or "windshield ultra" with surcharge and where permitted (see below). "Plus" permits windshield replacement. "Ultra" permits windshield replacement, limited to 2 OEM replacements per term.

Standalone Option 1

- Tire and Wheel
  - LOL: Unlimited
- (Also an option) Tire and Wheel and Cosmetic Wheel
  - LOL: Unlimited
- Both options include Reimbursement Emergency Roadside
  - LOL: 4 total services for the term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery

Standalone Option 2

- Key
  - LOL: $800
  - Reimbursement Emergency Roadside
    - LOL: 4 total services for the term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery;
    - or
  - LOL: $1,400
  - Reimbursement Emergency Roadside
    - LOL: 4 total services for the term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery

Standalone Option 3

- PDR
  - LOL: Unlimited

Pricing Restrictions

- Locked retail prices for PDR and Windshield Standard in NY (Plus and Ultra not permitted – both contain windshield replacement)
- Locked retail prices for all service contracts (including theft) in FL

Product Sale Limitations

- Windshield Protection (repair and/or replacement) not permitted in FL, KS, SC
- Windshield Protection Plus not permitted in CT, FL, GA, KS, MA, ME, MT, NY, PA, SC, TX, VT
- Windshield Protection Ultra not permitted in AK, CT, FL, GA, KS, MA, ME, MT, NY, PA, SC, TX, VT
- PDR
  - Limited to vehicles with steel or aluminum body panels
  - CA: Hail damage not limited to primary carrier deductible as in stated coverage
  - AL: Hail damage not permitted
  - AL: Deletes "limited to vehicles with steel or aluminum body panels" and provision relative to $1,000 limit (see state amendment)
- "Lost or stolen keys" coverage: Not permitted in CT, MA, PA, VT

Please review State Amendments for exclusion limitations applicable to your state:

- **AZ:** 21, 22, 23, and 24 amended to include "while the vehicle is owned by you"; 20 is deleted; 6 is amended to state that pre-existing conditions are not excluded if the condition was known or reasonably could have been known by the provider or selling dealer
- **CA:** 6 is deleted and replaced with the following: This service contract does not cover preexisting conditions; 18 is amended to delete "progressive damage"
- **GA:** 4 removes "or the repair facility"; 6 is amended to state, "damage reasonably known by you to have existed prior to, or resulted from a condition which was reasonably known by You to have existed prior to…"; 37 is deleted in its entirety; 22 is amended to state "modifications made by you or with your knowledge."
- **MD:** 37 is deleted
- **WA:** 10 is amended to specify that a claim for coverage shall not be denied based upon Your failure to properly maintain the vehicle, unless the failure to maintain the vehicle involved the failed part(s).
- **WI:** 6 is amended to state, "damage reasonably known by you to have existed prior to, or resulted from a condition which was reasonably known by you to have existed prior to…"

Claims Deduction

- May not deduct claims in AR, ID, or NH
- May only deduct claims in CA if providing 100% refund of service contract price
- Review cancel fees and transfer fees and where applicable or not in your state

OTHER NOTES

- 50-mile tieback to selling dealer's location
- Replacement parts may consist of new, refurbished, reconditioned, or non-OEM parts, except for Windshield Ultra, which permits OEM windshield replacement
- Labor rate is derived from nationally recognized labor time publications
- Transferable and cancelable (varies per state)
- Please see unique claims portal and phone number for claims

Ford Bundle

(Used with Ford, Lincoln, CAB East, HTD Leasing, collectively "Ford")

COVERAGE NOTES

- **Term for All:** Months from service contract purchase date
- **Forms**
  - BNDL _ SPS _ FMCC _ QG
  - BNDL _ APS _ FMCC _ QG
  - BNDL _ APSFL _ FMCC _ QG
- Lender permits only a set, preselected bundle of Tire and Wheel, Paintless Dent Repair, and Windshield Repair (not replacement). Such coverages are automatically bundled and not individually selectable.
- In FL, the set bundle is Tire and Wheel and Paintless Dent Repair only. Such coverages are automatically bundled and not individually selectable. Windshield (repair or replacement) is not permitted in FL pursuant to lender guidelines.
- Commercial use and dual rear wheels surcharges are pre-checked
- Chrome/Mixed Media Surcharge not available
- Reimbursement Emergency Roadside included
  - LOL: 4 total services for the term, inclusive of $125 for each towing event, and $40 per battery jumpstart, flat tire, locksmith, fuel/oil/water delivery
- Key protection not permitted pursuant to lender guidelines in any state.
- LOL for Bundle: Ford has specific LOL language
  - The total we will pay for each covered repair is the actual cash value of your vehicle as of the date immediately prior to the opening of the most recent claim for a covered repair as determined by Kelley Blue Book, J.D. Power official used car guide, or such other nationally recognized source, based upon region.
  - Our aggregate limit of liability for the term is the purchase price you paid for the vehicle excluding charges for tax, title, negative equity, license and finance and insurance products. Our obligations to perform under this service contract cease when the cumulative benefits paid or payable under this service contract equal such amount or upon expiration of the term.

PRICING RESTRICTIONS

- Locked retail prices for PDR and windshield in NY
- Locked retail prices for all service contracts in FL

PRODUCT SALE LIMITATIONS

- Set bundle only
- No key coverage in any state

Please review State Amendments for exclusion limitations applicable to your state:

- **AZ:** 21, 22, 23, and 24 amended to include "while the vehicle is owned by You"; 20 is deleted; 6 is amended to state that pre-existing conditions are not excluded if the condition was known or reasonably could have been known by the provider or selling dealer
- **CA:** 6 is deleted and replaced with the following: This Service Contract does not cover preexisting conditions.
- **GA:** 4 removes "or the repair facility"; 6 is amended to state, "Damage reasonably known by you to have existed prior to, or resulted from a condition which was reasonably known by you to have existed prior to…"; 37 is deleted in its entirety; 22 is amended to state "modifications made by you or with your knowledge."
- **MD:** 37 is deleted
- **WA:** 10 is amended to specify that a claim for coverage shall not be denied based upon your failure to properly maintain the vehicle, unless the failure to maintain the vehicle involved the failed part(s).
- **WI:** 6 is deleted

OTHER NOTES

- 50-mile tieback to selling dealer's location
- Replacement parts may consist of new, refurbished, reconditioned, or non-OEM parts, except for Windshield Ultra, which permits OEM windshield replacement
- Labor rate is derived from nationally recognized labor time publications
- Transferable and cancelable

GAP

State Pricing Restrictions On GAP

- Maximum fee that may be charged for GAP in TX and OR is 5% of the amount financed by the buyer; CA - 4% of the amount financed by the buyer; CO - greater of $600 or 4% of the amount financed by the buyer; and NY, cannot exceed the cost of creditor GAP insurance (dealer cost). In NY, there is a restricted mark-up of $10 on lease finance type GAP only - no other profit may be collected.

State Minimum LTV & Other Restrictions

- Minimum LTV, based on MSRP or retail value, for the sale of GAP in IN and SC is 80%, and 70% in CA.
- GAP may not be sold on vehicles valued at less than $5,000 in MN.
- No lease finance type GAP in MD, ME, or TX.
- No deductible coverage available in AK or NY.
- No lease deductible coverage is available in NH or IL.
- The CO state amendment must be initialed by the customer.
- MSRP / JD Power value must be filled in on the information schedule at point of sale in IN.
- Address and phone number may not be variable in UT or TX.
- TX and NY are always separate, state-specific GAP forms, regardless of lender. Please look for " _ TX" or " _ NY" form indicators when onboarding TX or NY dealers.

Ford GAP Application & Restrictions

- Includes (without surcharge) deductible coverage of $1,000. This is lender mandated.
- Minimum LTV of 80%, regardless of state.
- Does not permit LEASE finance type on GAP.
- Does not finance GAP in DC or NY.
- Ford only allows one use per form - Personal or Commercial (" _ COMM").
- Includes (with surcharge) a $1,000 "GAP Plus" Vehicle Replacement Credit ("VRC"). VRC is excluded in AK, AR, IL, IN, KS, MD, MI, MT, NE, NV, ND, OR, RI, TN, TX, VT, VA, WV.
- Please see and incorporate STATE MINIMUM LTV AND OTHER RESTRICTIONS above, as applicable.

Ford GAP - Unlimited

- Ford does not permit LEASE finance type on GAP.
- Ford does not finance GAP in DC or NY.
- Ford only allows one use per form - personal or commercial.
- CA, IN, and TX sold on separate forms.
- VRC is excluded in: AK, AR, IL, IN, KS, MD, MI, MT, NE, NV, ND, OR, RI, TN, TX, VT, VA, WV.

Chase GAP Application & Restrictions

- Same as DOWC / APS internal standard coverage form (please consult lienholder amendment) but for:
  - VRC is excluded in AK, CO, FL, GA, KS, NE, TN, TX, WV.
  - Does not finance GAP in DC or NY.
  - Includes (without surcharge) commercial use coverage for professional purposes (e.g., realtors, home health aides, cleaning services, and gardening); light duty services (including electricians, carpenters, and plumbers); and rideshare services (e.g., Uber and Lyft) if not the primary use.

Chase GAP - Not Unlimited

- Offers deductible coverage of $1,000 and light duty commercial use. See above for deductible restrictions.
- Offers VRC (excluded in AK, CO, FL, GA, KS, NE, TN, TX, WV).
- Chase does not finance GAP in DC or NY.
- Chase GAP allows LTV of 150%.
- TX is sold on a separate form (GAP _ CHASE _ TX). VRC is not available.

NISSAN Security+Plus® Vehicle Protection Plans

Sentinel GAP Application & Restrictions

- GAP _ SEN _ GP (Applicable with NMAC/INFINITI, VW "VCI" / Audi, Hyundai / Kia / Genesis, Stellantis / First Investors, Capital One, Exeter, Chrysler, Santander, GM / AmeriCredit, Wells Fargo (VW "VCI" / Audi retail sales only), TD Bank)
  - "Unlimited" GAP.
  - Includes (without surcharge) deductible coverage of $1,000. This is lender mandated.
  - Includes (with surcharge) a $1,000 "GAP Plus" vehicle replacement credit ("VRC"). VRC is excluded in AK, KS, NE, NY, TN, TX, and WV.
  - Includes (without surcharge) commercial use, as defined and subject to restrictions, in the form.
  - Please see and incorporate state minimum LTV and other restrictions above.
- GAP _ SEN _ NGP (Applicable with AHFC / Acura, SETF, TFS, MFS, LFS, MobilityOne)
  - "Unlimited" GAP.
  - Includes (without surcharge) deductible coverage of $1,000. This is lender mandated.
  - DOES NOT include the vehicle replacement credit.
  - Includes (without surcharge) commercial use, as defined and subject to restrictions, in the form.
  - Please see and incorporate state minimum LTV and other restrictions above.
- TX & NY Sentinel GAP Forms
  - GAP _ TX _ SEN
  - GAP _ SEN _ NY - ONLY Hyundai / Kia / Genesis, VW "VCI" / Audi, Stellantis / First Investors, Chrysler, Santander, TFS, MFS, LFS, MobilityOne, and NMAC/ INFINITI finance GAP in NY. However, please note that this NY GAP form will apply in any lender scenario, if the lender finances GAP in NY.

Sentinel GAP - Unlimited

- GAP _ SEN _ GP (Finance with NMAC, VW / Audi, Hyundai / Kia / Genesis, Stellantis / First Investors, Capital One, Exeter, Chrysler, Santander, GM / AmeriCredit, and others not specifically indicated): Offers deductible coverage of $1,000, commercial use, and $1,000 "GAP Plus" Vehicle Replacement Credit ("VRC"). VRC not available in AK, KS, NE, NY, TN, TX, and WV. See above for deductible restrictions.
- GAP _ SEN _ NGP (Financed with Ally, AHFC / Acura, SETF, TFS family of companies): Offers deductible coverage of $1,000 and commercial use. Does not offer VRC. See above for deductible restrictions.
- **Sentinel State Notes:**
  - AHFC / Acura, Capital One, Exeter, GM / AmeriCredit, and Ally do not finance NY GAP.
  - TFS family of companies do not finance in HI.
  - TX is sold on a separate form. VRC and lease coverage not available.
  - NY is sold on a separate form (GAP _ SEN _ NY). VRC and deductible coverage are not available.

Lease Excess Wear & Tear

- LEWT _ SEN: Not available with Chase, Ally, or FMCC / Lincoln.
- LEWT _ SEN: Not available in NY.
- EC _ SEN offers approved Lease End Benefit in NY (see above).

Value Protect

- Noncancelable
- Nontransferable
- Not available in CO, MO, NC, or TX.
- Chase, Ally, or FMCC / Lincoln do not finance Value Protect agreements.

Extended Lease Care

- EC _ SEN is for lease finance types. Includes "lease end benefit."
- EC _ SEN not available with Ally, Capital One, FMCC / Lincoln, Hyundai / Kia / Genesis, or TFS family of companies.
- EC _ SEN is the available "lease" product in NY with applicable lenders.
- EC _ SEN is not available in OR.

Total Loss Protection

- Not available for financing with Chase, Ally, or FMCC / Lincoln.
- Total Loss Protection Dealer Replacement Benefit not available in AK, KS, NE, NY, TN, TX, and WV.

Theft Protection

FORM: TP _ SEN (04/25)

- Front-end
- Noncancelable
- No lender approval needed
- Nontransferable

COVERAGES

If the product installed fails to prevent the theft of the vehicle or facilitate recovery of the vehicle after it has been stolen, the following benefits may apply:

- Theft Protection Expenses (payable to the customer, not duplicative of any other benefits provided by insurance):
  - **Rental:** Reimbursement of rental, up to the stated maximum benefit on the Information schedule.
  - **Travel:** Reimbursement of travel expenses, up to the stated maximum benefit identified on the information schedule. Travel expenses are limited to one hundred dollars ($100) of expenses per day, inclusive of meals (restaurants only) and lodging (hotels and motels only), that you incur if your vehicle is stolen more than two hundred (200) miles from your permanent residence.
  - **Deductible Reimbursement:** Reimbursement of the insurance deductible, up to the stated maximum benefit on the information schedule.
  - For any benefit, must have reported theft to the police within 24 hours of discovery, and provide documents to administrator within 60 days of discovery.
- Replacement Benefit (payable to the selling dealer (should be original selling dealer, from whom the customer purchased the product), not duplicative of any other benefits provided by insurance):
  - Calculation:
    - If both stolen vehicle and replacement vehicle are purchased, difference between replacement vehicle cost basis and retail value of the stolen vehicle on the date of loss.
    - If both leased, difference between the total monthly lease payments for the replacement vehicle and the total monthly lease payments for the stolen vehicle.
    - **Conditions:** must be same transaction type, purchased or leased within 60 days from date of loss, payable to selling dealer, must have reported theft to the police within 24 hours of discovery, and provide documents to administrator within 60 days of discovery.
- The LOLs for all are stated on the information schedule.
- Commercial Use Surcharge coverage available and is pre-checked on the form
- No tieback

COVERAGE NOTES

- Product is a Limited Warranty
- Can charge for the product (e.g., Etch), but not the warranty itself. Cannot charge for a warranty.

TERM

- Fillable term on contract
- 36/60/84 months available
- Term is "months" from the product purchase date

OTHER NOTES

- Please see unique claims portal and phone number for claims/customer service.
- Examples of exclusions:
  - Total Loss or expenses that result from theft by any person who had access to the vehicle's keys, keyfob, or remote
  - Total Loss resulting from theft by any person related to you by blood, marriage, registered domestic partners, or adoption, including wards or foster children
  - Total Loss resulting from theft when the keys, keyfob, or remote was left in, on or around the vehicle
  - Canadian spec vehicle covered

COVERAGE DETAILS

- $5,000 Benefit / Term is fillable
- Available options: 36/60/84 months
- $5,000 Benefit Includes: Rental Max $1,000, Travel Max $1,000, Deductible Max $1,000, and Replacement Benefit $2,000.
- Ally does not fund theft in DC and VT.

STATE AMENDMENTS / VARIATIONS

- **Alabama:** Replacement benefit payable to customer, instead of selling dealer.
- **California:** Travel expense coverage is not available in CA. Registration fees and taxes for the replacement vehicle are included in the Replacement Benefit coverage. Must have comprehensive coverage on the vehicle to qualify for coverage.
- **South Carolina:** Benefits may not exceed $5,000
- **Utah:** Travel expense coverage is not available in UT. In the event that the product installed on the vehicle fails to prevent the theft of the vehicle and the vehicle is recovered during the first thirty (30) days after the day on which the vehicle is reported to the police as stolen, as required hereunder, we will reimburse you for damage caused to the vehicle, as a direct result of the theft, up to five thousand dollars ($5,000). Qualifying damage must be supported by way of verifiable records and receipts provided by a repair facility to us within (90) days after the vehicle is reported stolen. Total of all benefits under this Limited Warranty may not exceed $5,000.

Tennessee

FORM: TP _ SEN _ TN (04/25)

- Different form due to font size restrictions.
- Please select TN specific form for all sales in TN.

COVERAGE NOTES

Similar to STANDARD TP _ SEN, except:

- Total Loss benefits and replacement benefit are payable to customer

Florida

FORM: TP _ SEN _ FL (04/25)

- Cancelable
- Transferable
- Please see unique claims portal and phone number for claims/customer service.
- Please select FL specific form for all sales in FL.
- Theft is considered a VSC in Florida.
- Retail price must be locked.

COVERAGE NOTES

- **TERM:** Fillable term on contract; 36/60/84 months available
- Term is "months" from service contract purchase date.
- Commercial use surcharge coverage available and is pre-checked on the form
- No tieback
- **LOL:** Flat amount, set forth on information schedule ($5,000)
  - Benefit amount is payable to the customer.
  - Per FL law, the benefits provided under this service contract represent vehicle protection expenses, which do not duplicate any benefits paid or payable under your primary carrier coverage and which are intended to provide all benefits allowed by applicable Florida law. There is an assumption that this flat amount will not duplicate what is available under insurance.
  - Must maintain insurance on the vehicle for at least the prevailing ACV of the vehicle.

New York

- Considered pseudo-insurance in New York
- We are part of a group insurance policy issued by Old Republic Insurance
- NY (TP _ SEN _ NY): Please select NY specific form for all sales in NY.

FORM: TP36 _ SEN _ NY (01/25), TP60 _ SEN _ NY (01/25), TP84 _ SEN _ NY (01/25)

- Anti-theft protection product certificate
- Front-end
- Noncancelable
- No lender approval needed
- Non-transferable

COVERAGE NOTES

- 1 plan available (see Plan 2 below)
- Set 36 months term from product purchase date
- Commercial Use surcharge coverage available
- No tieback
- Each term must be filed with approved with NY (approval process is long)

THEFT PROTECTION BENEFITS PLAN SELECTION *(SELECT ONE)*

TOTAL LOSS BENEFITS	☐ Plan 1	☐ Plan 2	☐ Plan 3	☐ Plan 4	☐ Plan 5
Theft Protection Expenses	$1,500	$3,000	$3,000	$3,000	$3,000
Replacement Benefit	$1,000	$2,000	$4,500	$7,000	$12,000

PLAN TERM: 36 MONTHS

Customer is entitled to same benefits of our standard forms but as follows (payable to the customer):

TOTAL LOSS BENEFITS

THEFT PROTECTION EXPENSES

Rental Expenses

In the event of a **Total Loss**, **We** will pay, or in **Our** sole discretion, reimburse **You** expenses for a rental car incurred by **You** as a direct result of the theft of **Your Vehicle** up to a maximum of (i) five hundred dollars ($500) if Plan Level 1 is selected; or (ii) up to one thousand dollars ($1,000) if Plan Level 2, 3, 4, or 5 is selected. Rental expenses are limited to thirty-five dollars ($35) per day.

Travel Expenses

In the event of a **Total Loss**, **We** will pay, or in **Our** sole discretion, reimburse **You** travel expenses up to a maximum of (i) five hundred dollars ($500) if Plan Level 1 is selected; or (ii) up to one thousand dollars ($1,000) if Plan Level 2, 3, 4, or 5 is selected. Travel Expenses are limited to one hundred dollars ($100) of expenses per day, inclusive of meals (restaurants only) and lodging (hotels and motels only), that **You** incur if **Your Vehicle** is stolen more than two hundred (200) miles from **Your** permanent residence.

Deductible Reimbursement

In the event of a **Total Loss**, **We** will reimburse **You** for **Your Primary Carrier's** deductible up to a maximum of (i) five hundred dollars ($500) if Plan Level 1 is selected; or (ii) up to one thousand dollars ($1,000) if Plan Level 2, 3, 4, or 5 is selected.

Replacement benefit (payable to the selling dealer (should be original selling dealer, from whom the customer purchased the product), not duplicative of any other benefits provided by insurance):

- Calculation:
  - If both stolen vehicle and replacement vehicle are purchased, difference between replacement vehicle cost basis and retail value of the stolen vehicle on the date of loss.
  - If both leased, difference between the total monthly lease payments for the replacement vehicle and the total monthly lease payments for the stolen vehicle.
  - **Conditions:** Must be same transaction type, purchased or leased within 60 days from date of loss, payable to selling dealer, must have reported theft to the police within 24 hours of discovery, and provide documents to administrator within 60 days of discovery, the cost of the replacement vehicle must be greater than the retail value of your vehicle in order to receive the replacement benefit, and the replacement vehicle must be purchased or leased (as applicable) from the original selling dealer.
- For any benefit, must have reported theft to the police within 24 hours of discovery, and provide documents to administrator within 60 days of discovery.
- See similar "exclusion" examples as standard form
- Claims portal, phone number, and logo cannot be variable. Each static form must be filed with the state as-is.

Claims & Cancellation Information

CLAIMS & CANCELLATION INFORMATION FOR ANCILLARY CONTRACTS SOLD PRIOR TO MARCH 31, 2025 AND HIGH-MILEAGE PLANS SOLD PRIOR TO JUNE 3, 2025

All claims require prior authorization.

NSD Ancillary Plan claims process by plan type - NSD Claims Processes

NSD Cancellation Form download.

Should customers have any questions regarding their NSD ancillary products, please have them call 800-338-2680. Office hours are Monday through Friday from 8:30 AM - 5:00 PM EST.

For High-Mileage Plan claims prior authorization, contact CareGard at 817-383-7251 Monday - Friday 8:00 AM - 6:00 PM CST. All cancellations, including customer originated, are made via PCRS+. Transfers email to CANCELS@AFGUSA.net or FAX to 817-552-4199. Customers should call 800-856-0990 for Plan questions or Benefits (Towing / Road Service; Trip Interruption; Lost Key / Lockout).

Dealer Assistance Directory

- NSD Ancillary Plan Claims Assistance..... 888-684-9327
- NSD Ancillary Plan Appearance Protection Claims..... 800-323-3521
- NSD Ancillary Plan GAP and Value Protect Claims 888-272-5517
- NSD Ancillary Plan Lease Wear & Tear Claims Administrator 866-910-5547
  Option 3, then option 1
- NSD Ancillary Plan Roadside Assistance 866-330-0760
- CareGard High-Mileage Plan Claims 817-383-7251
  (Purchased on or prior to 6/2/25)
- CareGard High-Mileage Plan Dealer Assistance & Consumer Benefits 800-856-0990
  (Purchased on or prior to 6/2/25, Towing / Road Service; Trip Interruption; Lost Key / Lockout)

ANCILLARY, VEHICLE & FINANCIAL PROTECTION PRODUCTS CLAIMS INFORMATION FOR CONTRACTS SOLD ON OR AFTER APRIL 1, 2025 AND HIGH-MILEAGE OR VEHICLE CARE CONTRACTS SOLD ON JUNE 3, 2025 OR LATER

To file a claim for GAP, Key Protection, Lease Excess Wear & Tear, 360Shield, Theft Protection, Value Protect, or Towing/Roadside Reimbursement:

1. Go to: claims.nissansecurityplus-products.com
2. Choose your product from the drop-down section. The system will provide the respective information.
3. Log in to start your claim.

To file a claim for Bundle, Extended Lease Care, High-Mileage, Lifetime Limited Warranty, Paintless Dent Repair, Tire & Wheel, Total Loss Protection, Vehicle Care or Windshield Protection:

- Call: 800-475-9016
- Email: claims@nissansecurityplus-products.com

For questions, additional information, or assistance with Extended Lease Care, High-Mileage, Lifetime Limited Warranty, and Ancillary Products including Vehicle and Financial Protection products, call 800-475-9016.

CANCELLATION INFORMATION FOR ANCILLARY, VEHICLE & FINANCIAL PROTECTION, EXTENDED LEASE CARE, AND LIFETIME LIMITED WARRANTY CONTRACTS SOLD ON OR AFTER APRIL 1, 2025 AND HIGH-MILEAGE OR VEHICLE CARE CONTRACTS SOLD ON OR AFTER JUNE 3, 2025

Customer Initiated Cancellation

Visit nissansecurityplus-products.com. When a customer clicks on "Cancel a Contract Info", they will be redirected to our cancellation FAQs which includes these detailed instructions.

"The next step is to review your contract and the cancellation process in General Provisions Section. Next, you should reach out to your selling dealer to inquire about the cancellation process. You may also contact us for guidance. To obtain a copy of your contract, contact us at support@nissansecurityplus-products.com or 800.475.9016. A cancellation fee may apply."

When a customer contacts our support team with a request to cancel, we will first direct them back to the selling dealer for assistance. If the customer is unable to cancel the contract with the dealer, we will provide them with a link to the cancellation form so they can start the cancellation process.

"If you are having an issue getting in touch with your selling dealer to cancel your contract, contact us at support@nissansecurityplus-products.com or 800.475.9016.

All cancellation refunds are handled by the dealership. Once your contract has been cancelled, the administrator processes the cancellation and notifies the dealership of the refund obligation. If you have any questions or concerns regarding your refund, please contact the dealership directly."

Cancellation Notification Process

Customer Submits Cancellation Request

Once the customer submits the cancellation form, the following email notifications will be triggered:

Day 1 - Confirmation of Request Received:

- The customer, dealer, and NESNA field team will receive an email confirming that the cancellation request has been received.

Day 6 - Confirmation of Intent to Proceed:

- The customer will receive an email asking them to confirm whether they wish to proceed with the cancellation.
- If we do not receive a response, we will proceed with the cancellation on Day 7.

Day 7 - Final Confirmation of Cancellation:

- The customer, dealer, and NESNA field team will receive an email confirming that the contract has been cancelled.

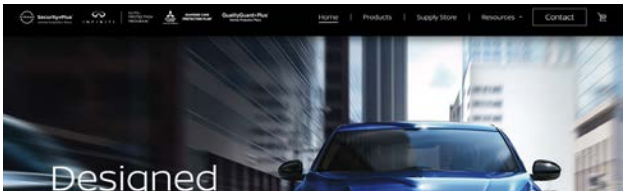
What information does a customer need to cancel their contract?

- Contract #
- VIN #
- Odometer
- Cancel Reason

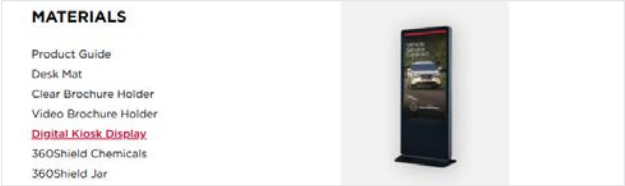
How to Order Ancillary Supplies

Interested in ordering supplies? Here's how easy it is to do in 6 simple steps!

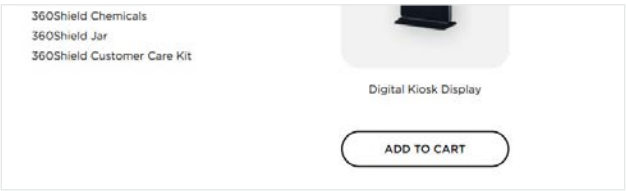
01 | Go to nesna-dealers.com and click on "Supply Store" in the navigation bar. Or, you can also go directly to nesna-dealers.com/supply-store/



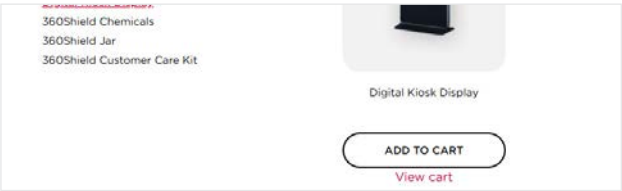
02 | Browse the left-hand menu and click directly on an item to select it.



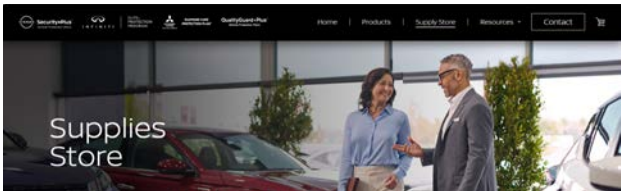
03 | Click on the button labeled 'Add to cart' to add the item to your cart for checkout.



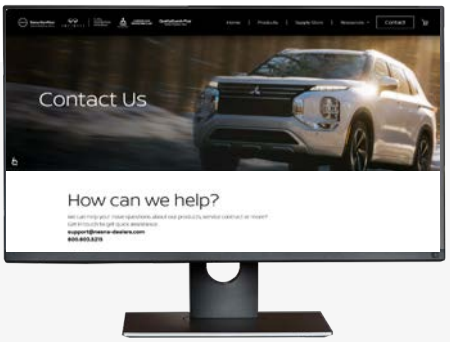
04 | Once an item is added to your cart, a button labeled "View cart" will appear directly below the button, allowing you to view the items in your cart.



05 | Optionally, you can also view the items in your cart by clicking on the shopping cart icon at the upper right of the screen.



06 | When you have finished adding items to your cart, click the 'Proceed to checkout' button to complete your order.



QUESTIONS?

Reach out to us by email or online

support@nesna-dealers.com

nesna-dealers.com/contact-us/

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